

PERFORMANCE MONITORING 2004/05 - PI GRAPHS

THE EXECUTIVE

Tuesday, 16 November 2004

Agenda Item 4. Performance Monitoring 2004/05 (Pages 1 - 106)

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Futures 2004/2005 Performance Plan Monitoring 2nd Quarter


At Quarter 1, the Executive requested a summary document to draw Member's attention to good and bad performance.


On this occasion a full status against all LPSA targets has been provided as we are currently half way through the LPSA period (3 years).


The following has been put together as a result.

Officer Contact: Laura Nicholls
 Policy and Review Officer
 Performance and Improvement Team
 Corporate Strategy
 020 8227 2517


DEPARTMENT OF CORPORATE STRATEGY





PI Ref.	BVPI 11b (page 30)	
Definition	The percentage of top 5% of earners from black and minority ethnic communities	
Status		Performance appears to be dropping. This is due to an increase of staff in the top 5% of earners and BME staff staying the same.


PI Ref.	BVPI 17a (page 31)	
Definition	Minority ethnic community staff as a percentage of the total workforce	
Status		Where staff are not answering the question, TMT and Executive agreed that Managers should make a judgement to get the response rate to 100% (currently 97.82%).



PI Ref.	BVPI 177 (page 35)	
Definition	Percentage of authority expenditure on legal and advice services which is spent on services that have been awarded the Quality Mark and meet a priority legal need identified in the CLSP strategic plan	
Status		Excellent performance


DEPARTMENT OF EDUCATION, ARTS AND LIBRARIES

PI Ref.	PSA Target 2 (page 5)	
Definition	Percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 GCSE's or equivalent at grades A* to G including English and Maths	
Status		Performance has continued to drop and is moving further away from the target


PI Ref.	PSA Target 6 (i) – (iv) (pages 9 - 12)	
Definitions	PSA 6 (i) Percentage of half days missed due to total absence in primary schools PSA 6 (ii) Percentage of half days missed due to unauthorised absence in primary schools PSA 6 (iii) Percentage of half days missed due to total absence in secondary schools PSA 6 (iv) Percentage of half days missed due to unauthorised absence in secondary schools	
Status		PSA 6 (i) Failing to meet the target
		PSA 6 (ii) Failing to meet the target
		PSA 6 (iii) On Target
		PSA 6 (iv) Failing to meet the target


PI Ref.	BVPIs 38, 40, 41, 181a – d and 194 a – b (pages 37 – 45)	
Definition	Educational Attainment Indicators (provisional results for 2004/05)	
Status		<ul style="list-style-type: none"> ▪ 4 out of 10 have dropped in performance ▪ 9 out of 10 have failed to meet the targets set for 2004/05


PI Ref.	BVPIs 44 and 159d (pages 46 and 47)	
Definitions	BVPI 44 Number of pupils permanently excluded during the year BVPI 159d The percentage of permanently excluded pupils provided with alternative tuition	
Status		BVPI 44 The exclusions of pupils are increasing
		BVPI 159d The tuition provided to these excluded pupils is decreasing


PI Ref.	BVPI 43b (page 48)	
Definition	Percentage of statements prepared within 18 weeks including those involving other agencies	
Status		Performance has significantly improved with a 14 percentage point improvement compared to Quarter 2 in 2003/04

DEPARTMENT OF FINANCE


PI Ref.	PSA Target 5 (page 8)	
Definition	Improve cost effectiveness across the Council	
Status		On target


PI Ref.	BVPI 8 (page 53)	
Definition	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days	
Status		Excellent performance this year. Currently top quartile.


PI Ref.	BVPI 78a (page 64)	
Definition	Average time for processing new claims	
Status		Worst figure for five years!


PI Ref.	BVPI 78b (page 65)	
Definition	Average time for processing notifications of changes of circumstances	
Status		Well away from the target

DEPARTMENT OF HOUSING AND HEALTH


PI Ref.	PSA Target 3 (page 6)	
Definition	Number of domestic burglaries	
Status		Below target for the year



PI Ref.	PSA Target 10 (page 19)	
Definition	Average time taken to relet dwellings available for letting or awaiting minor repairs	
Status		Although showing some improvement this year – still way off target . Hand held computers purchased through the pump priming grant have still to be rolled out to all officers.


PI Ref.	BVPI 62 (page 69)	
Definition	Proportion of unfit private sector dwellings made fit or demolished by the authority	
Status		Half way through the year and only 14 out of the 50 (target for the year) made fit






PI Ref.	BVPI 127 e (i) (page 74)	
Definition	Robberies per 1,000 population	
Status		Good performance. 35 fewer robberies compared to last year – can we sustain this trend?



DEPARTMENT OF REGENERATION AND ENVIRONMENT


PI Ref.	PSA Target 4 (page 7)	
Definition	Reduce the number of people killed or seriously injured on the roads of Barking and Dagenham	
Status		Below target for Year 1. Walking Bus Co-ordinator (recruited with pump priming grant) left in September 2004 – post now vacant


PI Ref.	PSA Target 8 (1) and (2) (pages 15 and 16)	
Definition	(1) Cleanliness of highways (2) Cleanliness index score	
Status		PSA 8 (1) Department is confident we will hit 92% target
		PSA 8 (2) Significant drop in Year 2


PI Ref.	PSA Target 9 (1) and (2) (pages 17 and 18)	
Definition	(1) Abandoned vehicles removed within 5 working days (2) Number of unlicensed vehicles for which revenue is recovered by DVLA	
Status		Excellent performance – well above target

PI Ref.	PSA Target 12 (1) – (6) (pages 22 - 27)	
Definitions	PSA 12 (1) Number of hectares of woodland cover PSA 12 (2) Number of parks achieving National Green Flag PSA 12 (3) Number of hectares of Local Nature Reserves designated by English Nature PSA 12 (4) Number of pupils completing a study course at the Millenium Centre PSA 12 (5) Number of pupils completing an educational course in Parks and Green Spaces PSA 12 (6) Number of participants in Healthy Lifestyle programmes	
Status		PSA 12 (1) A lot of preparation at front end of PSA period which will see the improvement happened at year end
		Below Target – Improvements to the access of parks necessary to achieve the Green Flag Standard now more rigourous than at the beginning of the LPSA Period. A further £25k has been secured through a growth bid in addition to the pump priming grant to achieve 4
		PSA 12 (3) Improvement will be seen at end of year
		PSA 12 (4) On Target
		PSA 12 (5) Improvement will be seen at Quarter 3


		PSA 12 (6) Way above target. Excellent performance
PI Ref.	BVPI 109 (a) to (c) (pages 80 to 82)	
Definition	The percentage of applications determined in line with Government development control targets a) 60% of major applications in 13 weeks b) 65% of minor applications in 8 weeks c) 80% of other applications in 8 weeks	
Status		All performing at top quartile although BV 109a is starting to dip.



PI Ref.	BVPI 82 (a) and (b) (pages 83 and 84)	
Definition	a) Percentage of recycled household waste b) Percentage of composted household waste	
Status		Both doing really well this year and above the Government's target


PI Ref.	BVPI 199 (page 86)	
Definition	The proportion of relevant land and highways that is assessed as having combined deposits of litter and detrius across four categories of cleanliness	
Status		Huge improvement on last year


PI Ref.	BVPI 91 (page 88)	
Definition	Percentage of population served by a kerbside collection of recyclables	
Status		No movement this year. Important to look at Quarter 3 to see if additional rounds have had an impact.


DEPARTMENT OF SOCIAL SERVICES


PI Ref.	PSA Target 1 (page 4)	
Definition	Number of children leaving care achieving 5 or more passes at A* to C	
Status		Below target. Significant improvement on PEPs – now at 100%.

PI Ref.	PSA Target 7 (i) and (ii) (pages 13 and 14)	
Definitions	PSA 7 (i) Conviction level of children looked after PSA 7 (ii) Dental checks and health assessments of children looked after	
Status		PSA 7 (i) Excellent performance for Year 2
		PSA 7 (ii) Below Target in Year 2, but a strong improvement on Year 1 – anticipated upward trend will continue

PI Ref.	PSA Target 11 (page 21)	
Definition	Re-offending rate of young offenders	
Status		Half way through Year 2 of LPSA and current trend shows we will be higher than last year.

PI Ref.	BVPI 56 (page 93)	
Definition	Items of equipment delivered within 7 working days	
Status		Performance dipping slightly due to inclusion of bulkier items

PI Ref.	BVPI 51 (page 96)	
Definition	Cost of services for children looked after	
Status		Significant improvement. Now top quartile.

PI Ref.	BVPI 54 (page 98)	
Definition	Older people helped to live at home	
Status		Significant deterioration – needs urgent investigation.

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Presentation to Executive

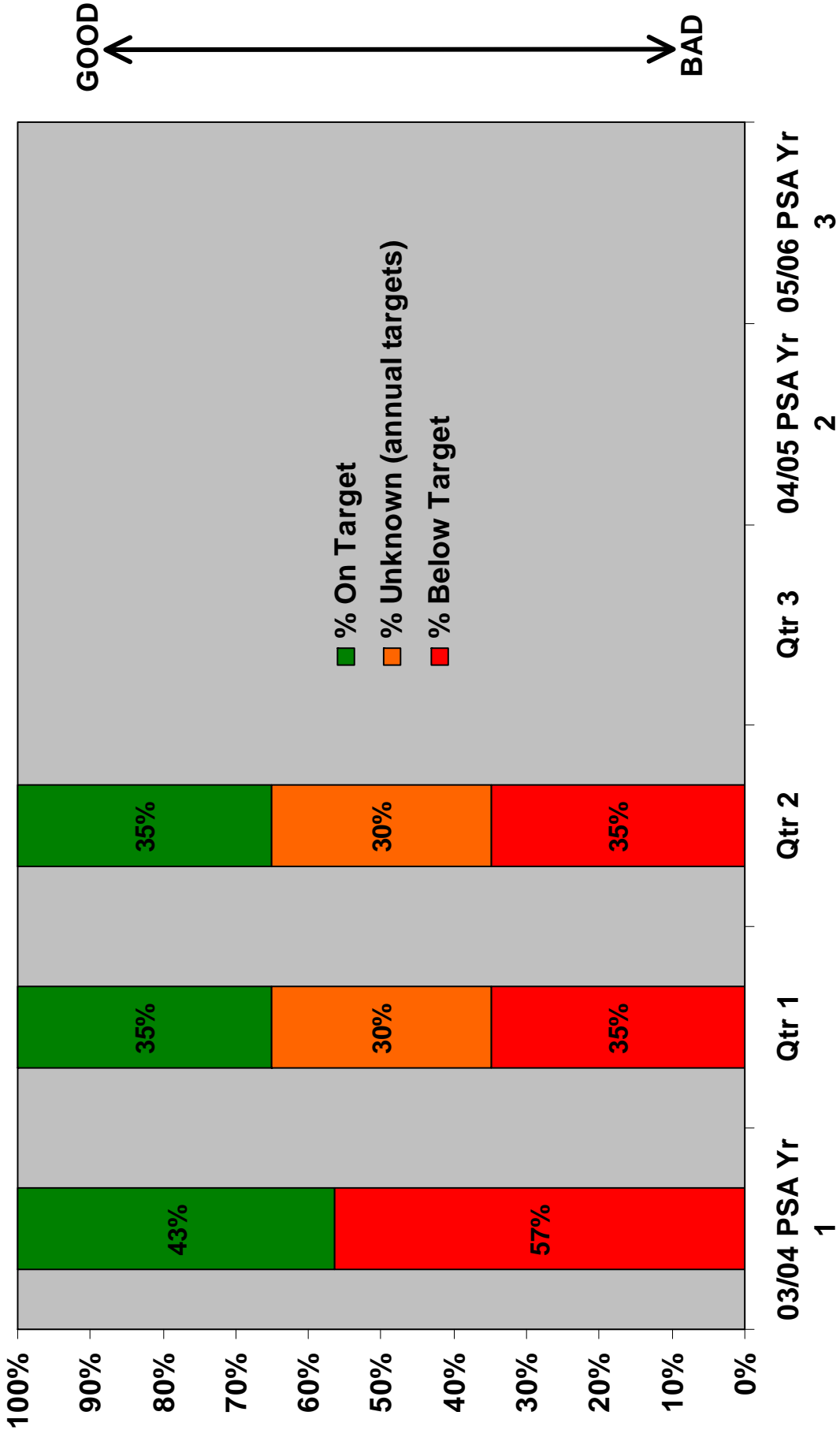
16th November 2004

LPSA Targets

CORPORATE STRATEGY - Policy & Performance

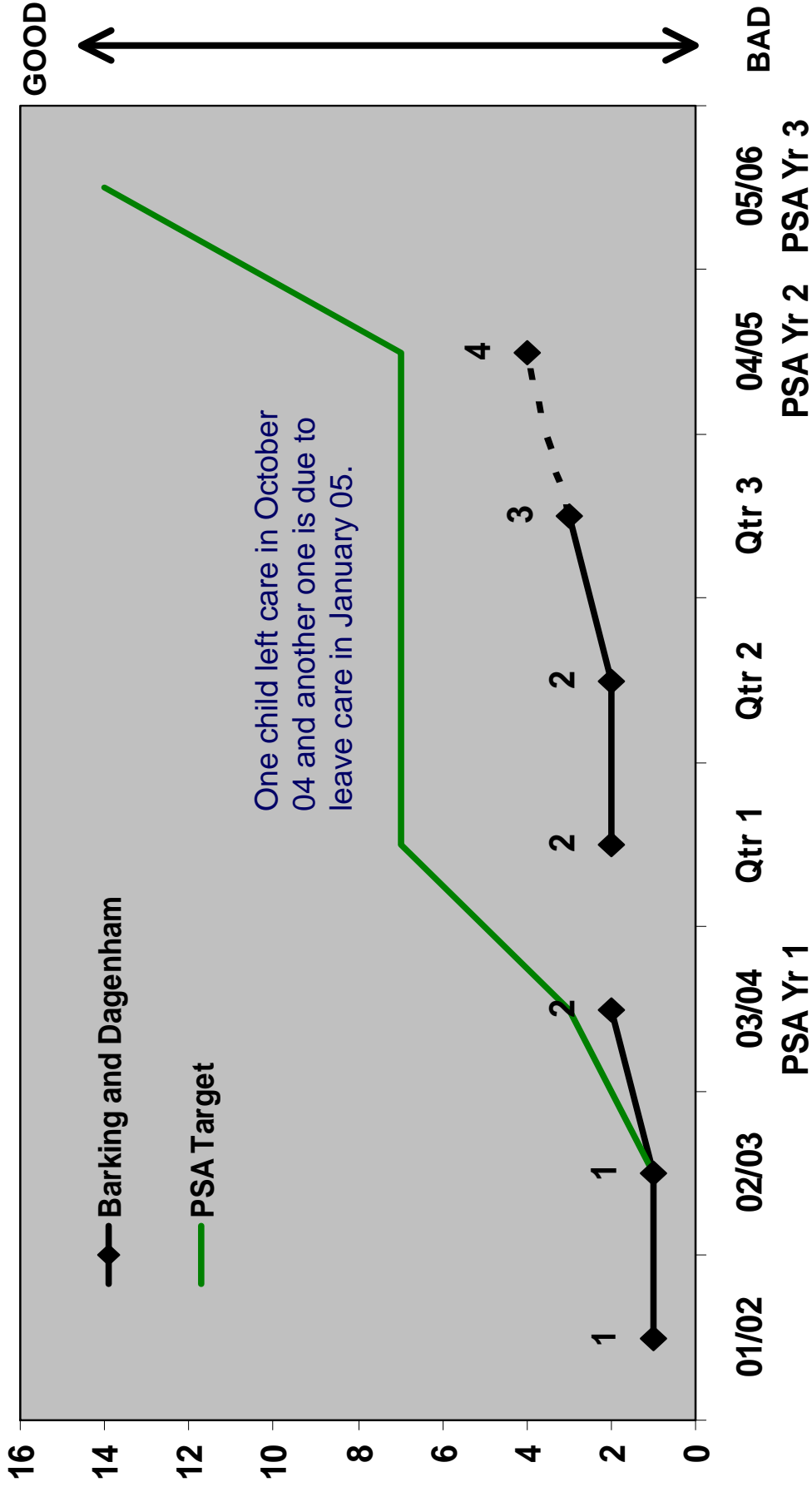


CS 17b - Percentage of LPSA (Local Public Service Agreement) targets met



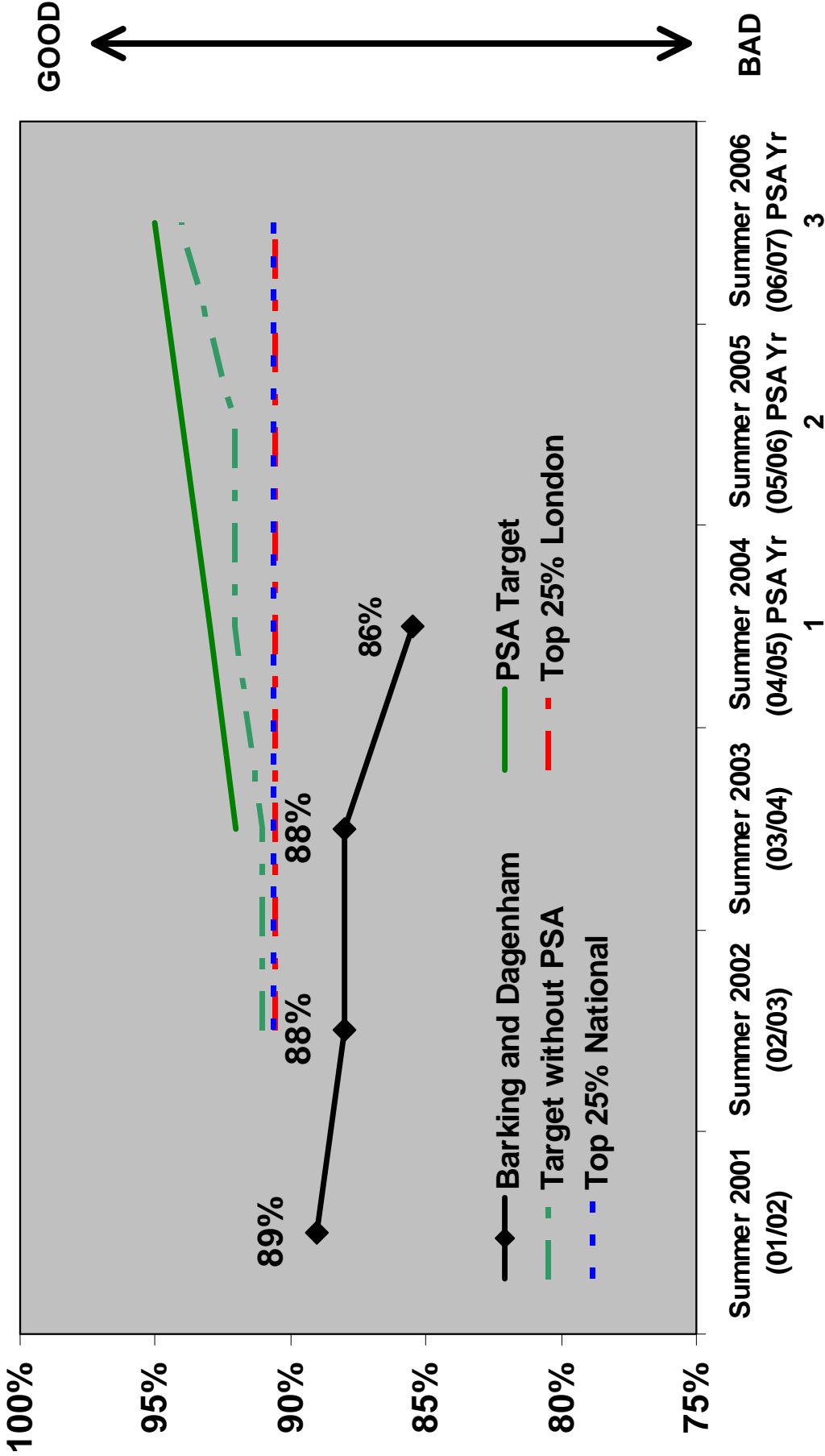
PSA

PSA Target 1 - The number of children leaving care aged 16 or over achieving 5 or more passes at GCSE grades A* to C, or GNVQ equivalent (cumulative over the three years)



PSA

PSA Target 2 - Percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 GCSE's or equivalent at grades A* to G including English & Maths

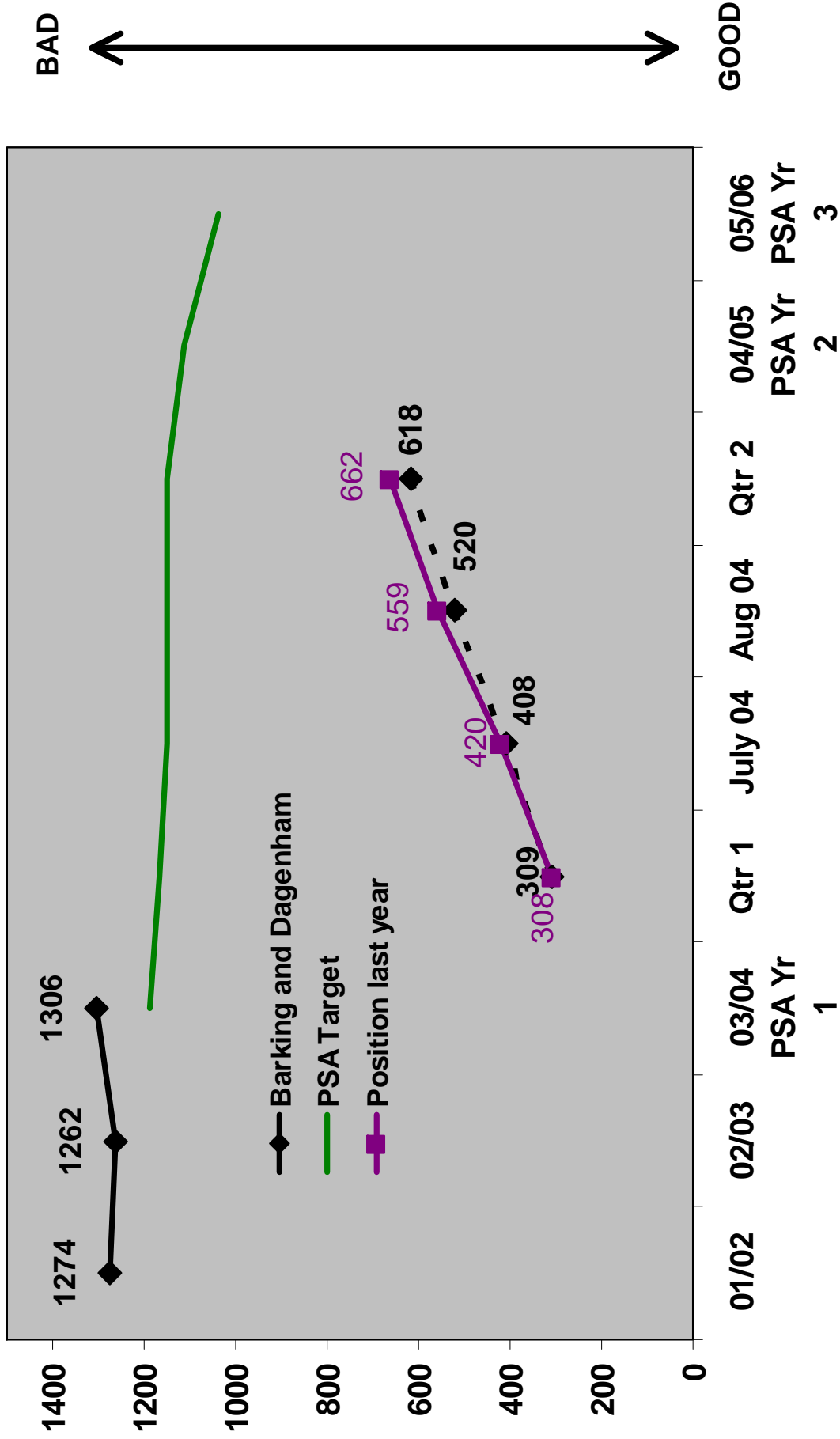


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PSA

PSA Target 3 - Number of domestic burglaries (cumulative)

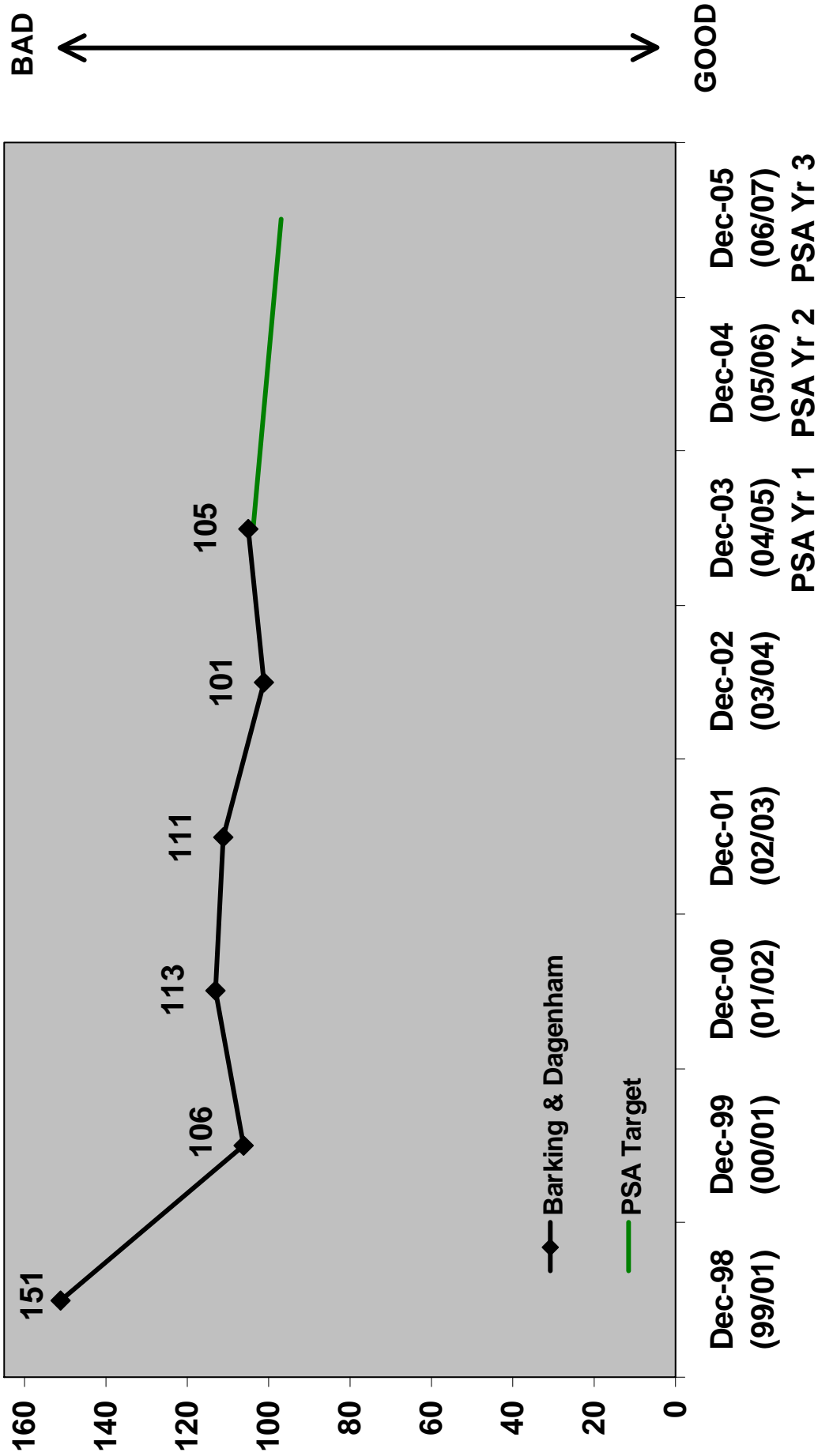


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PSA

PSA Target 4 - Number of people killed or seriously injured (KSI) on the roads in Barking & Dagenham

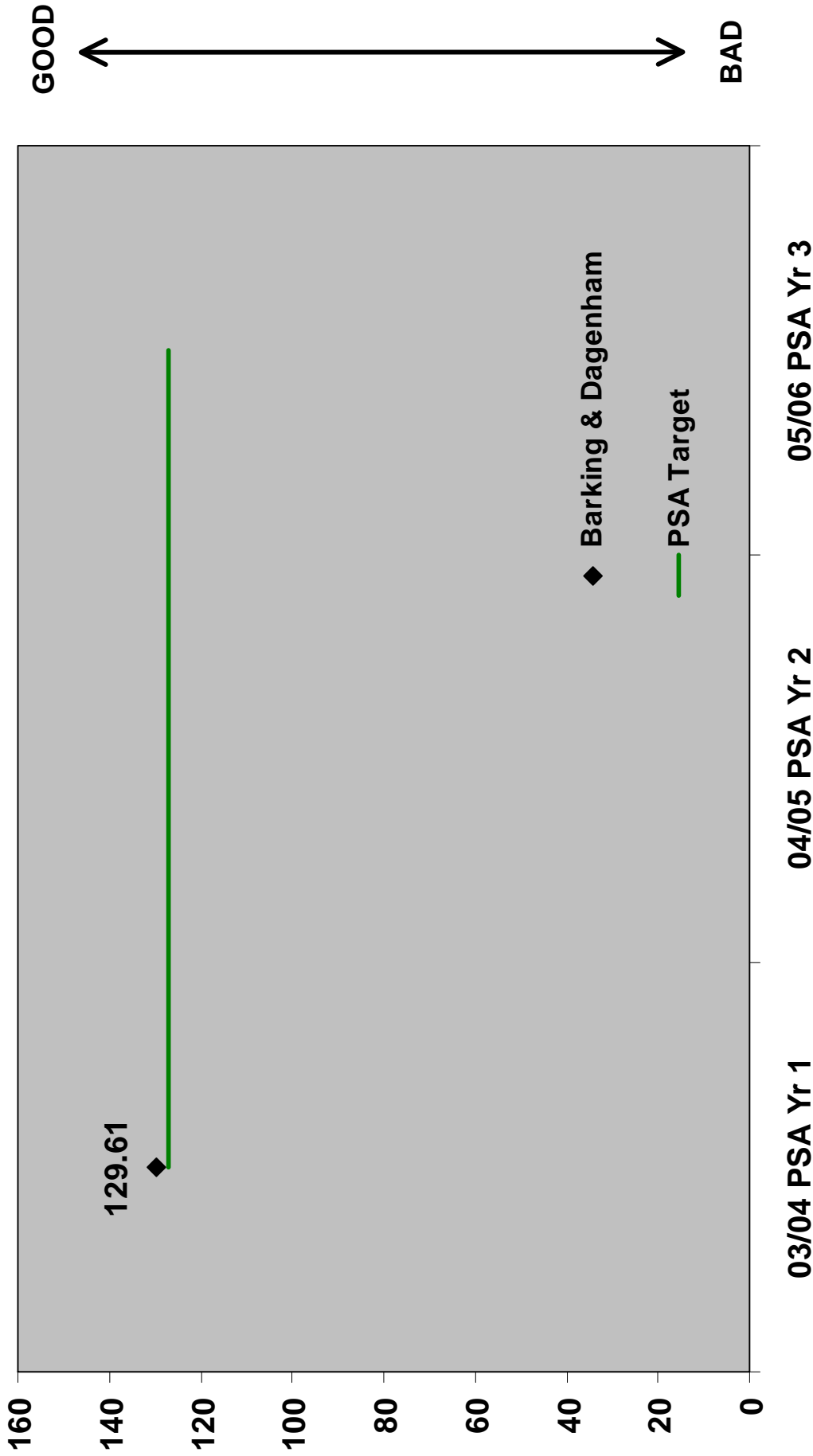


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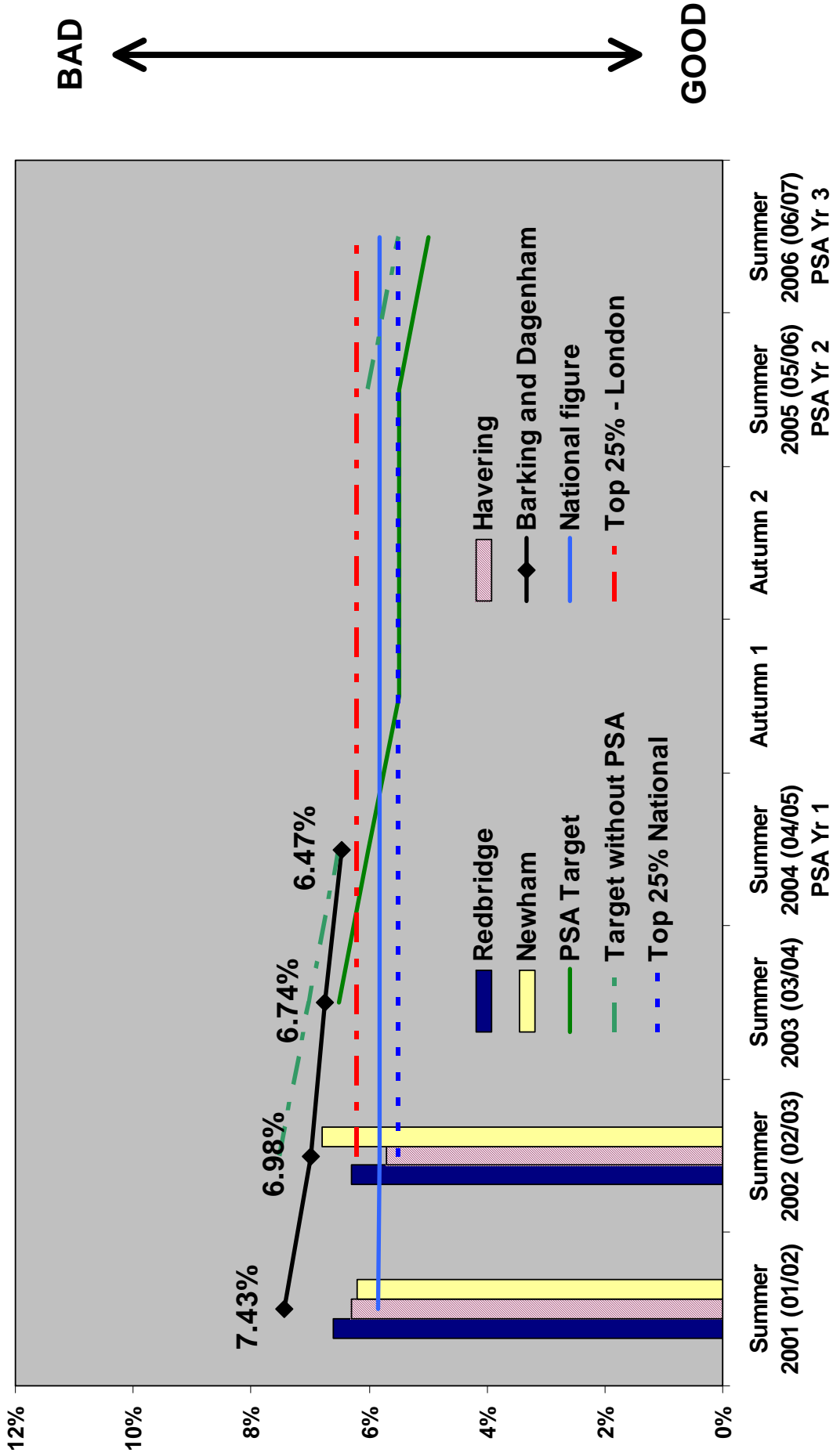
PSA

PSA Target 5 - Improve cost effectiveness across the Council
(the graph measures the change in the performance index)



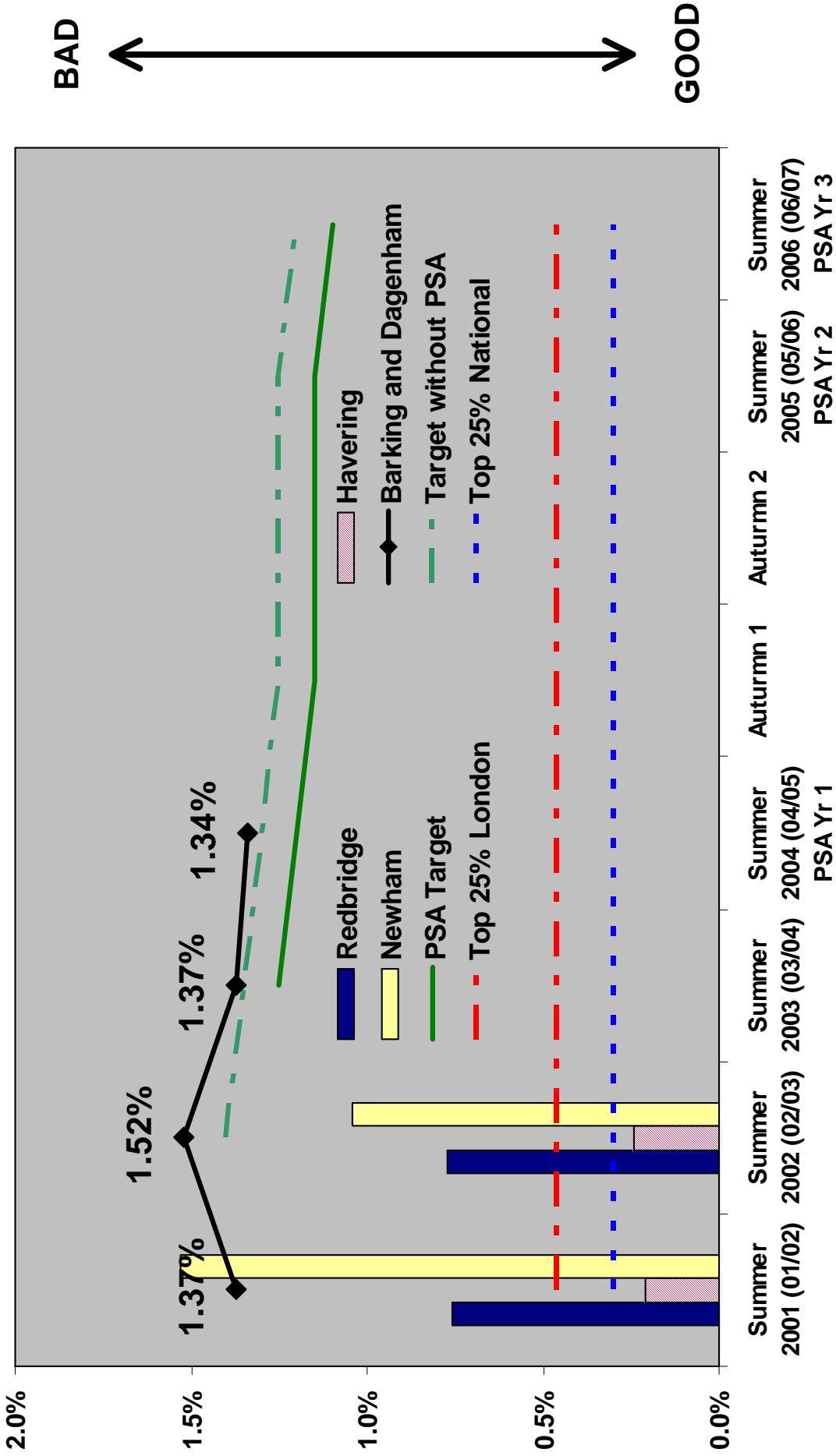
PSA

PSA Target 6 (i) [BVPI 46] - Percentage of half days missed due to total absence in primary schools



PSA

PSA Target 6 (ii) - Percentage of half days missed due to unauthorised absence in primary schools

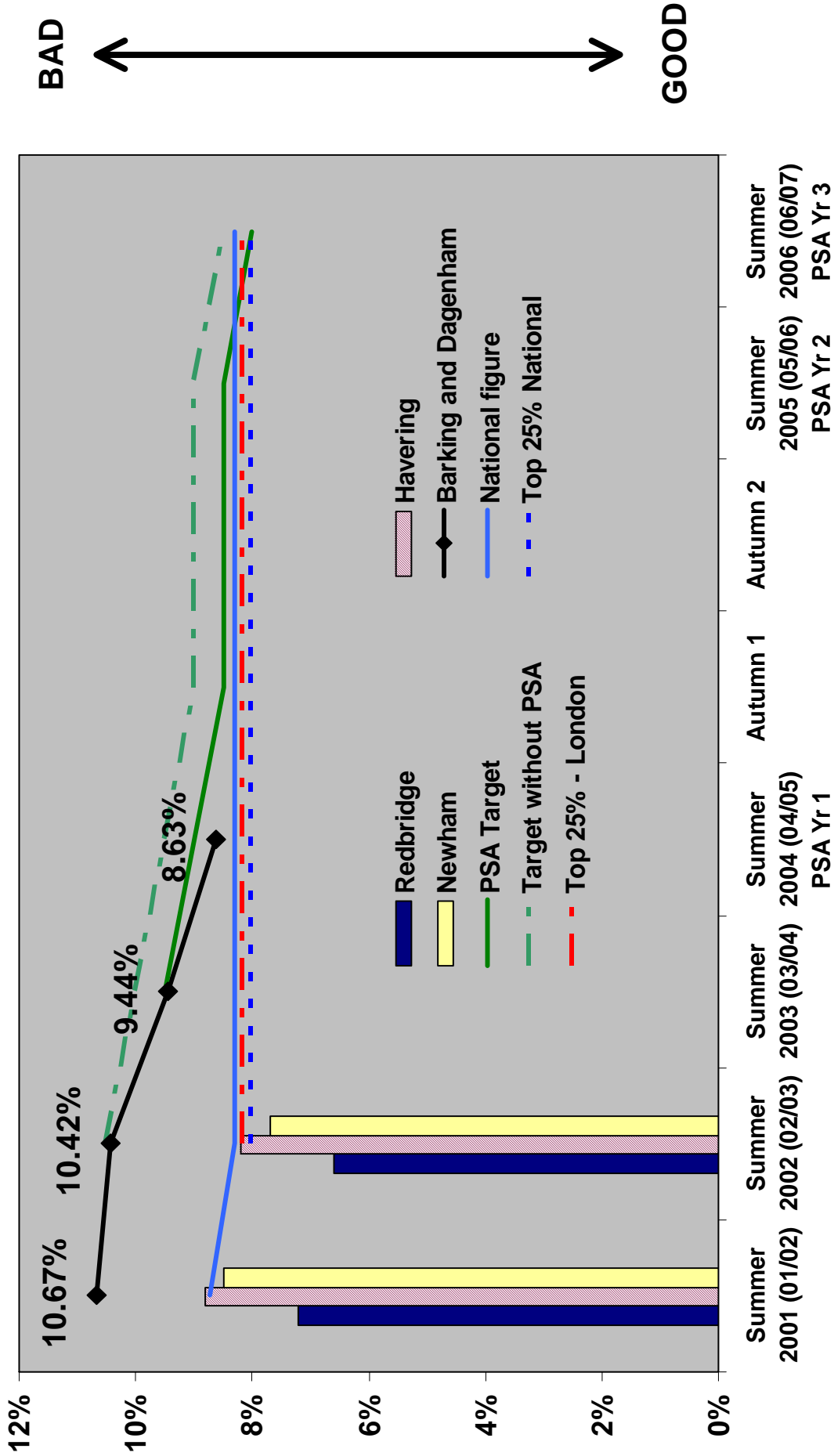


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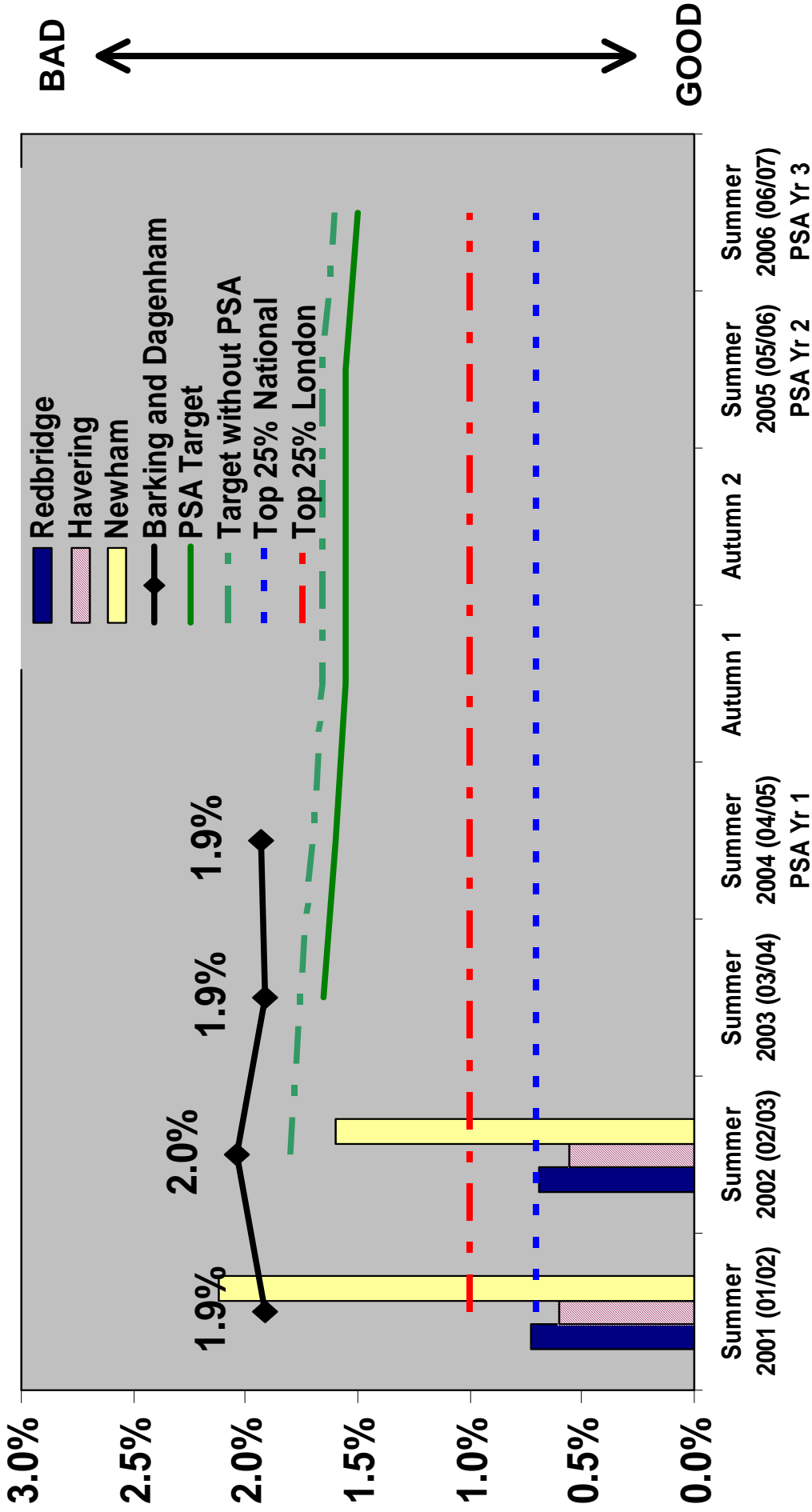


PSA Target 6 (iii) [BVPI 45] - Percentage of half days missed due to total absence in secondary schools



PSA

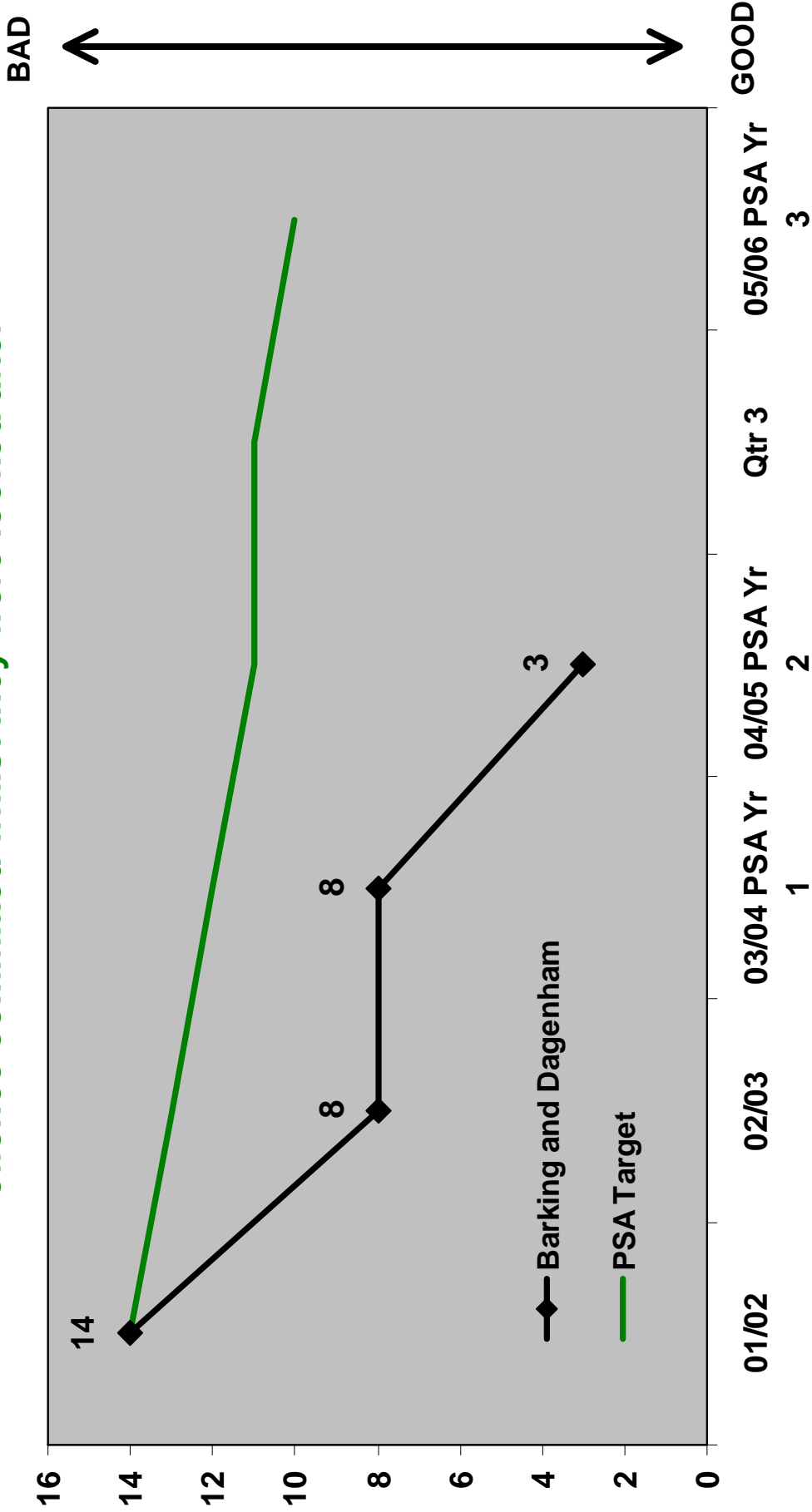
PSA Target 6 (iv) - Percentage of half days missed due to unauthorised absence in secondary schools



PSA



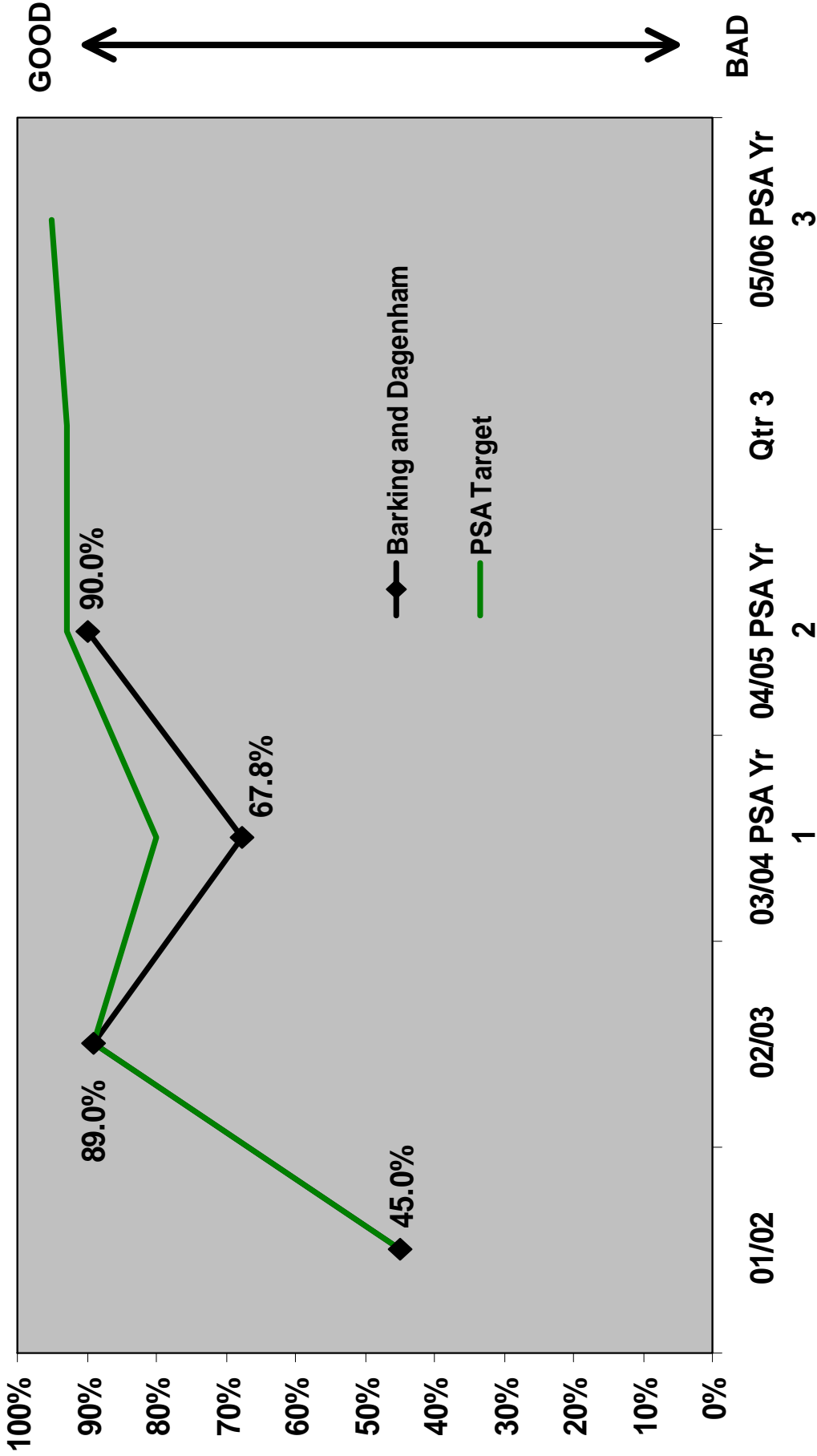
PSA Target 7(i) - The number of children aged 10 or over who had been looked after continuously for at least 12 months, who were given a final warning / caution or convicted during the year for an offence committed whilst they were looked after



PSA



PSA Target 7(ii) - The average of the %'s of children looked after at 30 Sept. who had been looked after continuously for at least 12 months, had their teeth checked by a dentist, had an annual health assessment during the previous 12 months (cumulative)

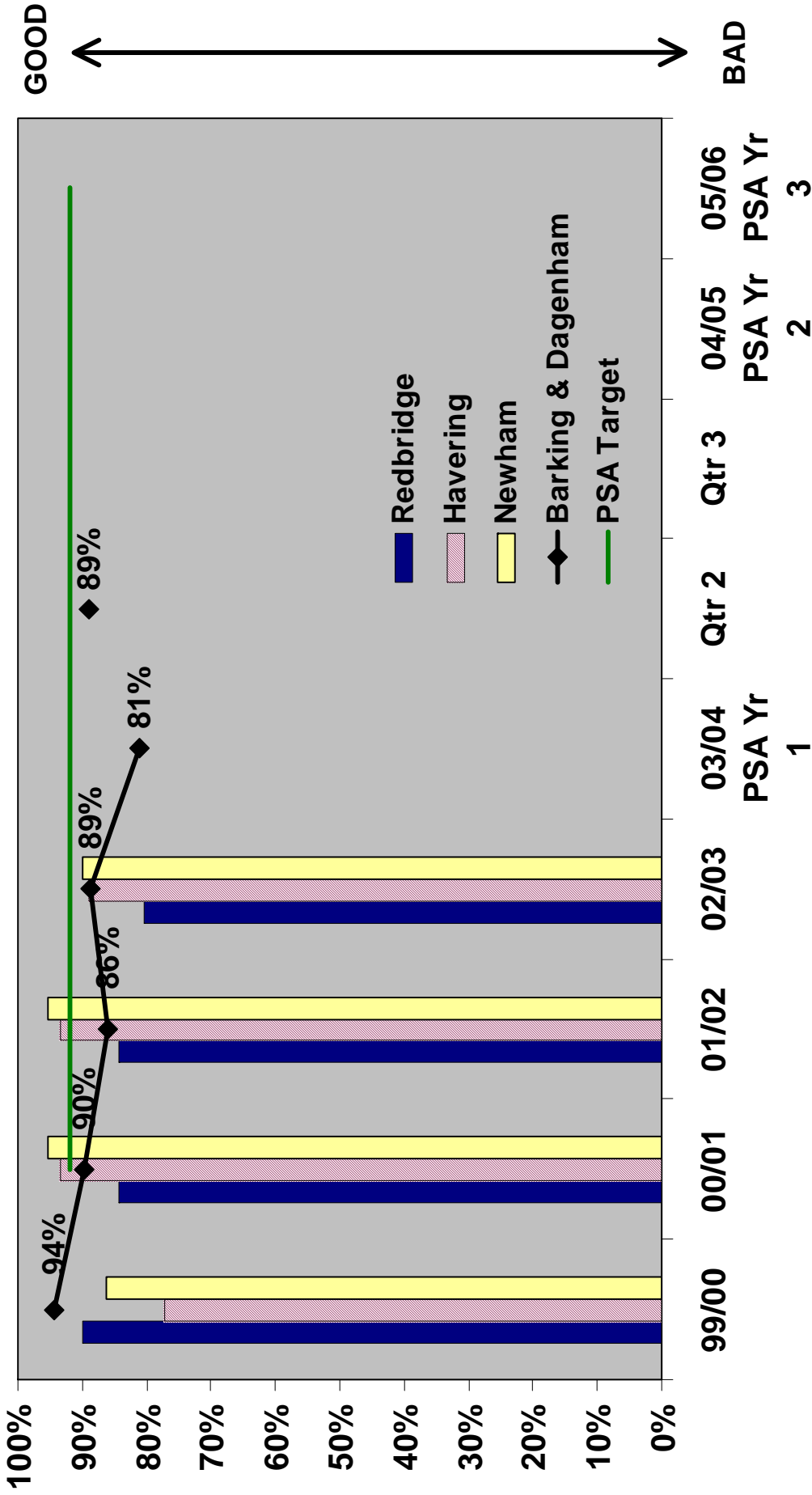


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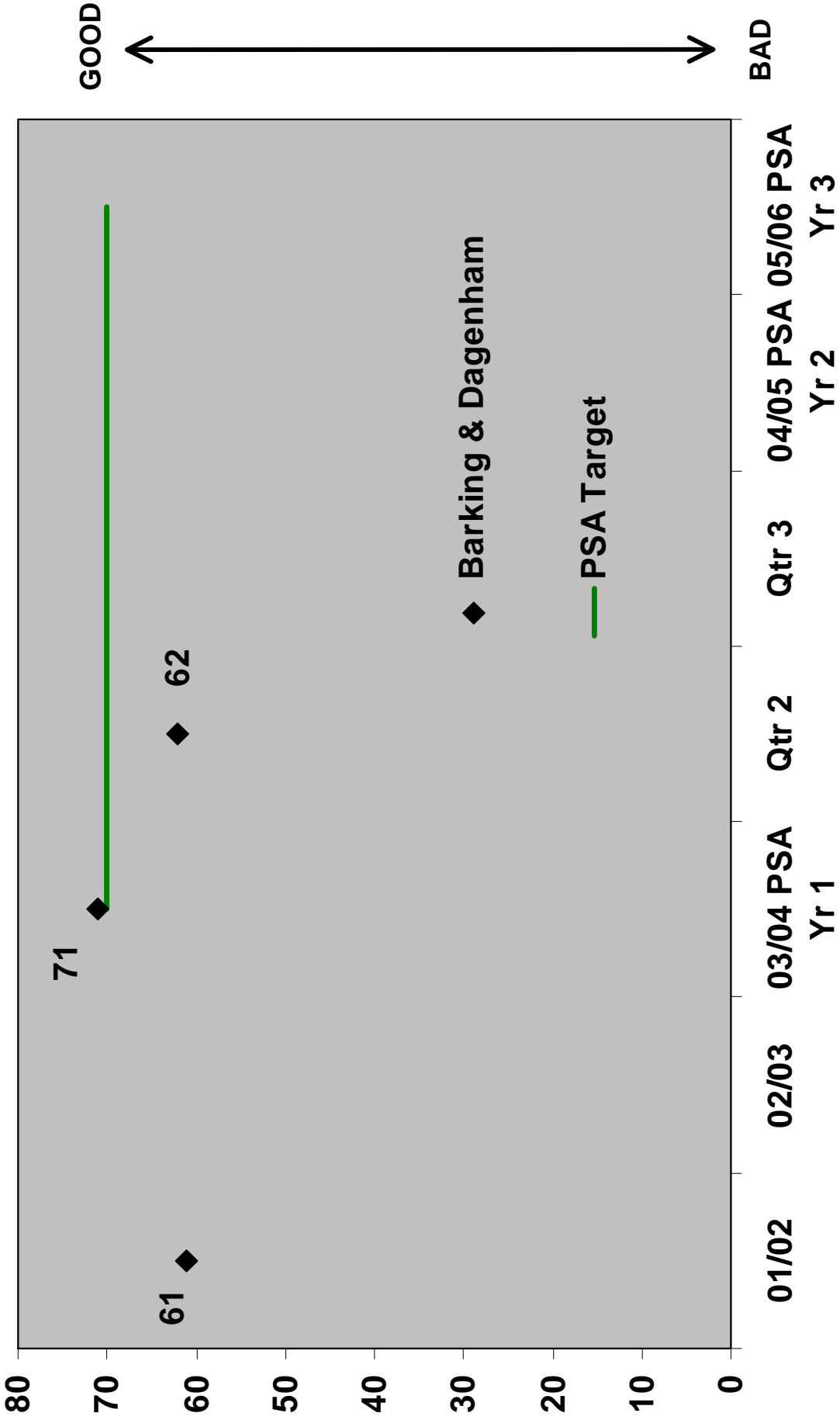
PSA

PSA Target 8 (1) - Percentage of highways that are either of a high or acceptable standard of cleanliness (ACPI-E1)



PSA

PSA Target 8 (2) - Cleanliness Index (Encams)

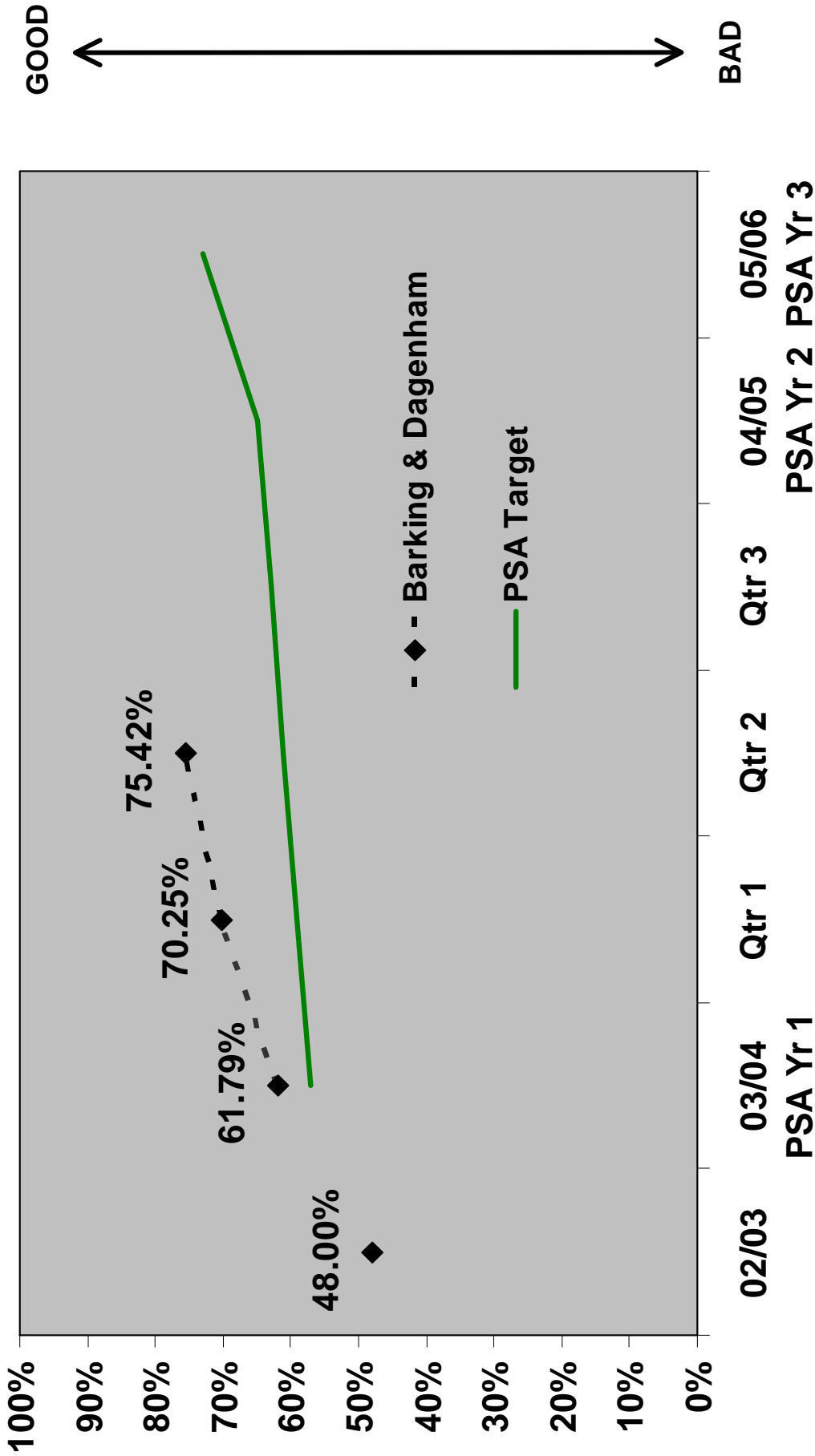


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PSA

PSA Target 9 (1) - Percentage of abandoned vehicles removed within 5 working days of the report to the Council (cumulative over 3 year period of PSA)

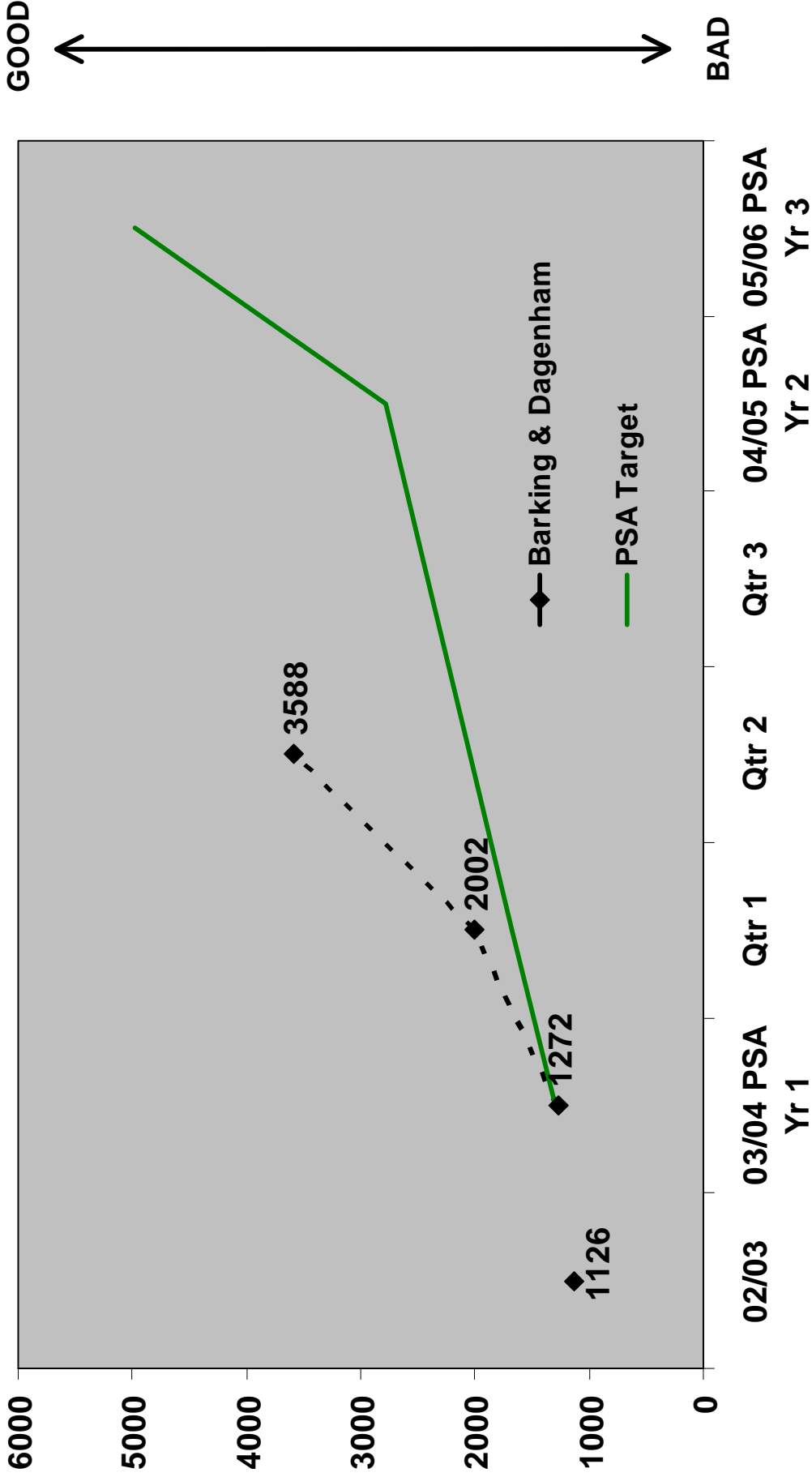


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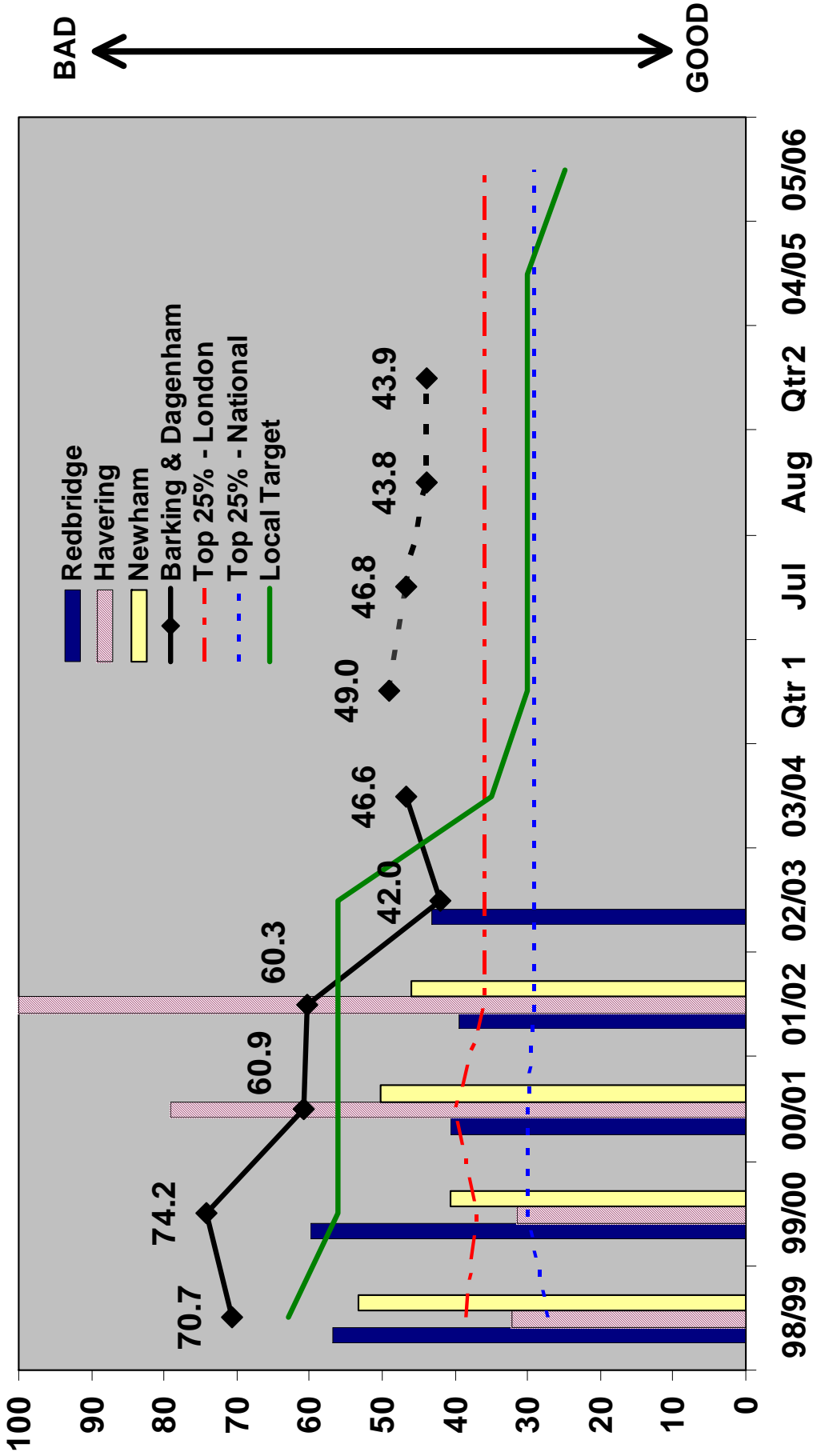
PSA

PSA Target 9 (2) - Number of unlicensed vehicles for which revenue is recovered by DVLA as a result of action by Barking & Dagenham Council (cumulative over 3 year period of PSA)



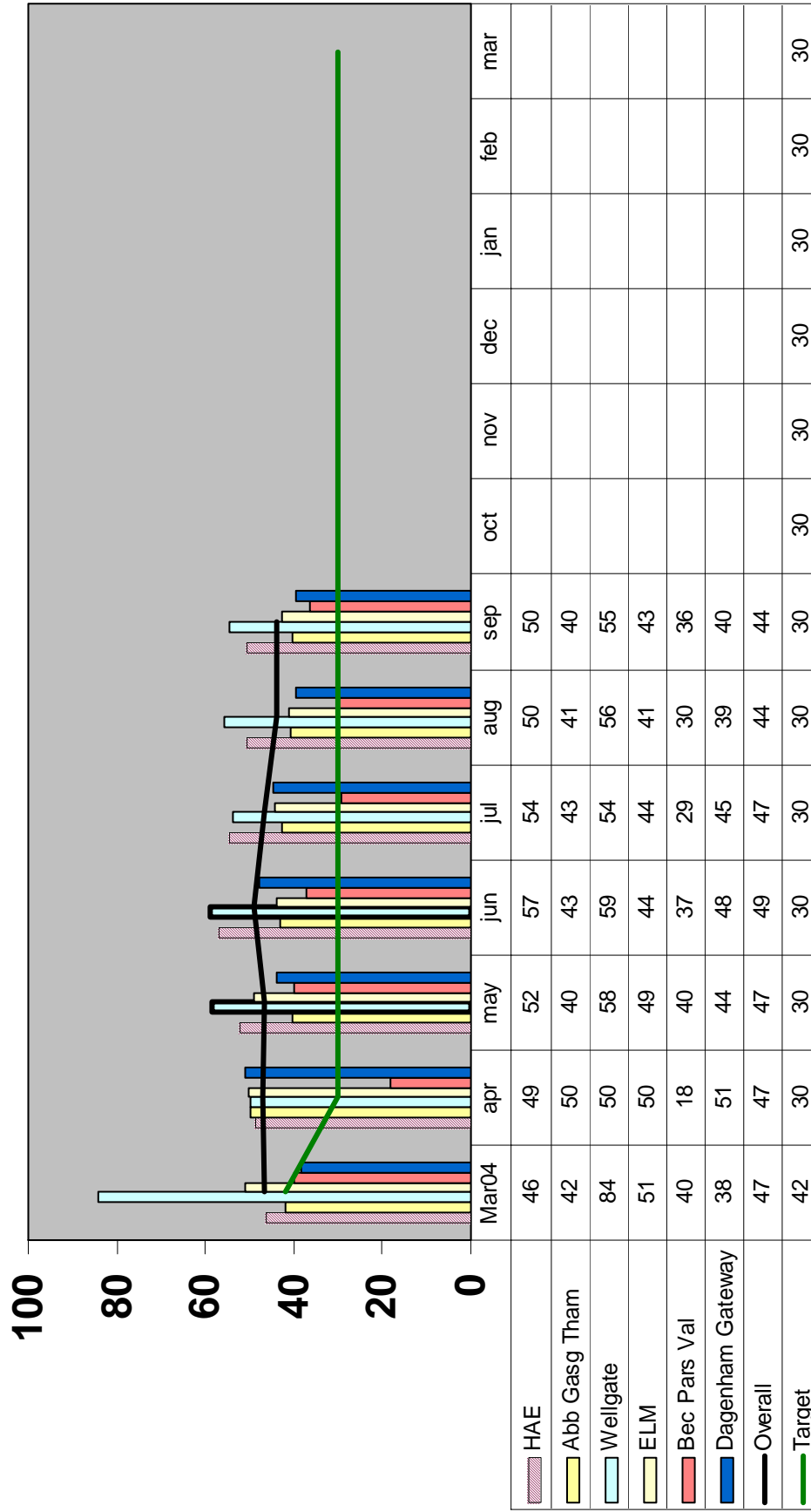
PSA

HOUSING & HEALTH - Housing Needs & Advice PSA Target 10 - Average time taken to relet dwellings available for letting or awaiting minor repairs (calendar days) [cumulative]



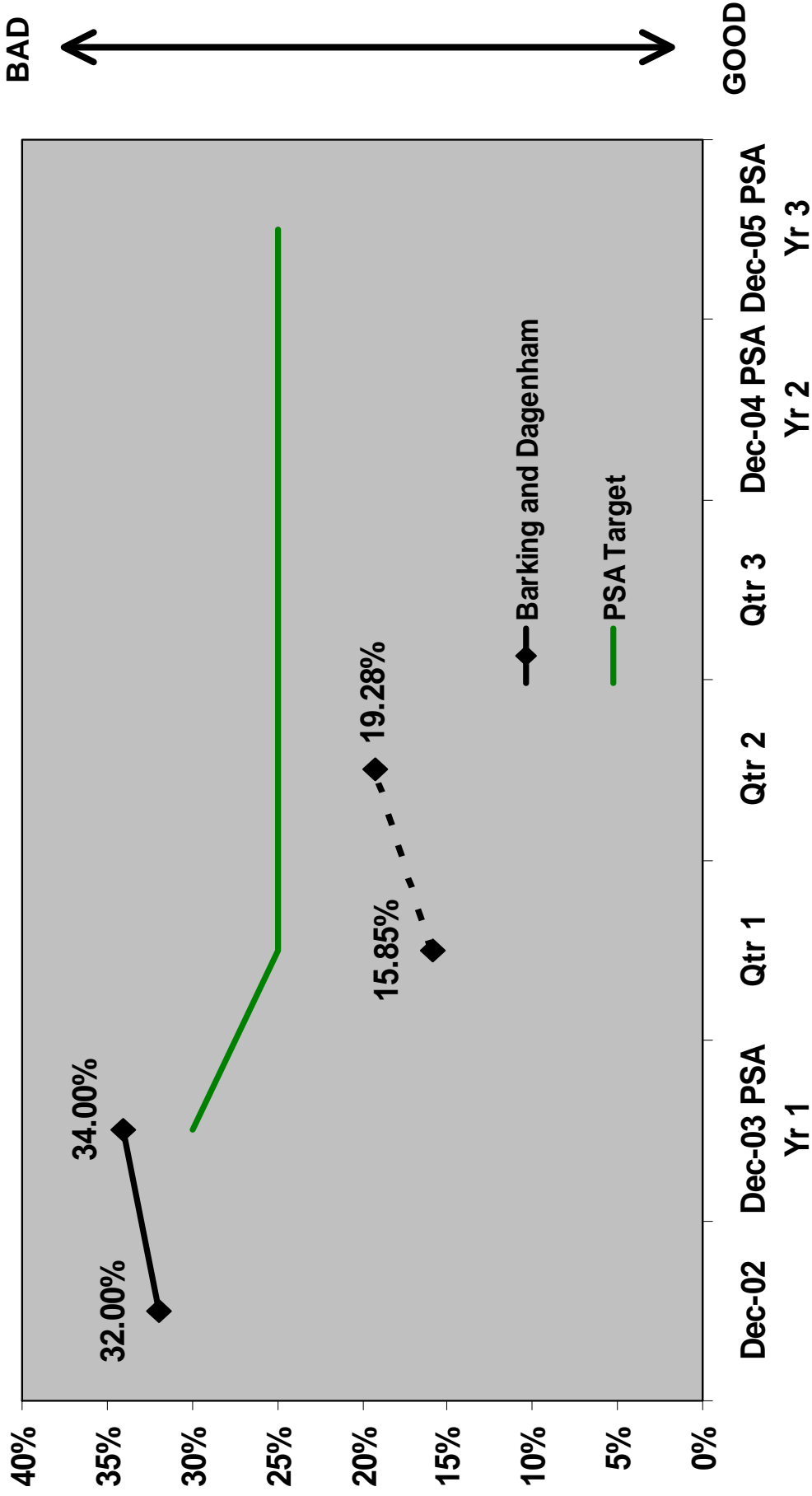
HOUSING & HEALTH - Average Relet Times

Average relet times in calendar days (Housemark Definition) - YTD performance



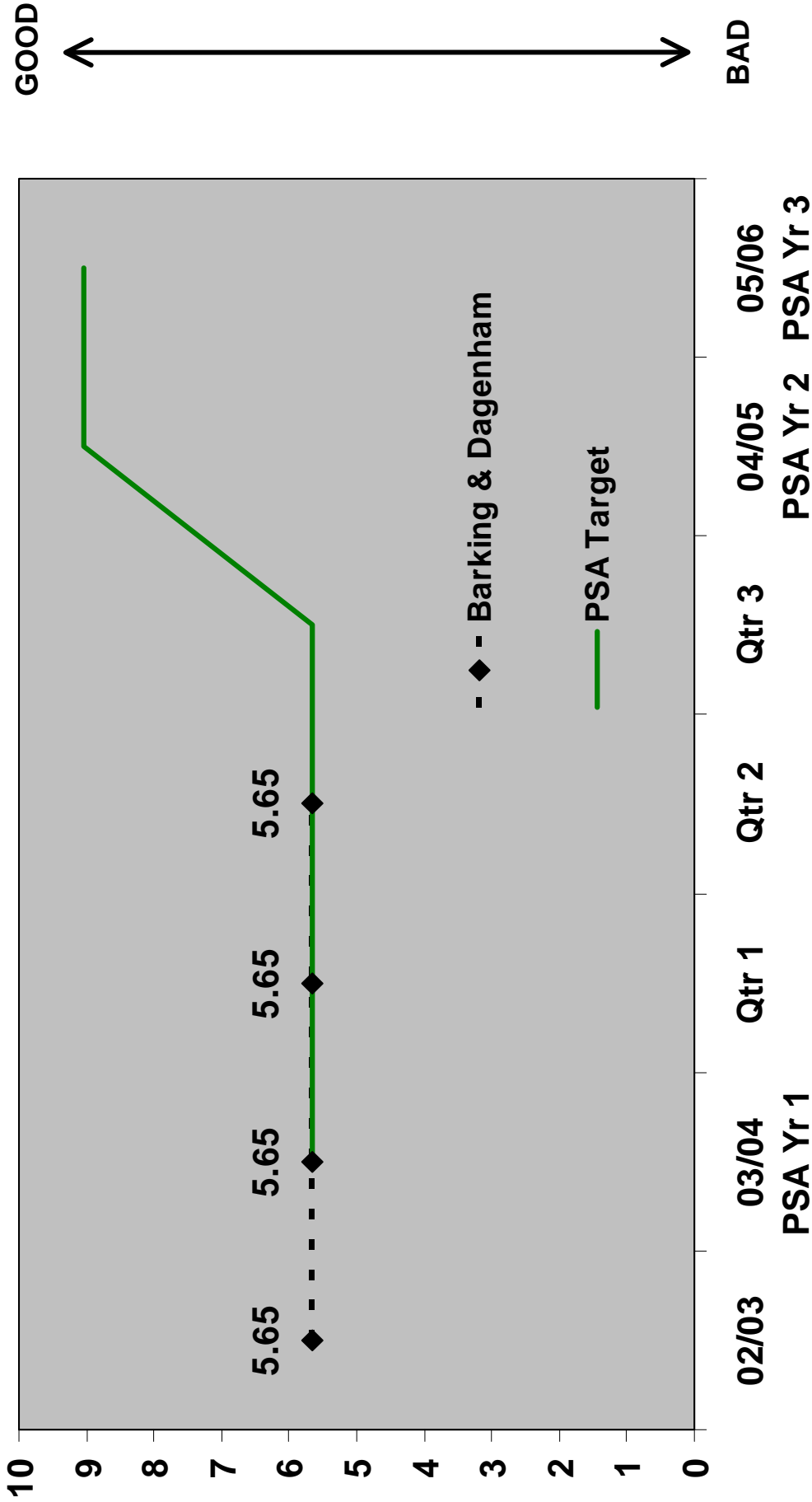
PSA

PSA Target 11 - The rate of re-offending of young offenders aged 10 to 17, as measured by data specified by the Youth Justice Board and collected by the Youth Offending Team (cumulative)



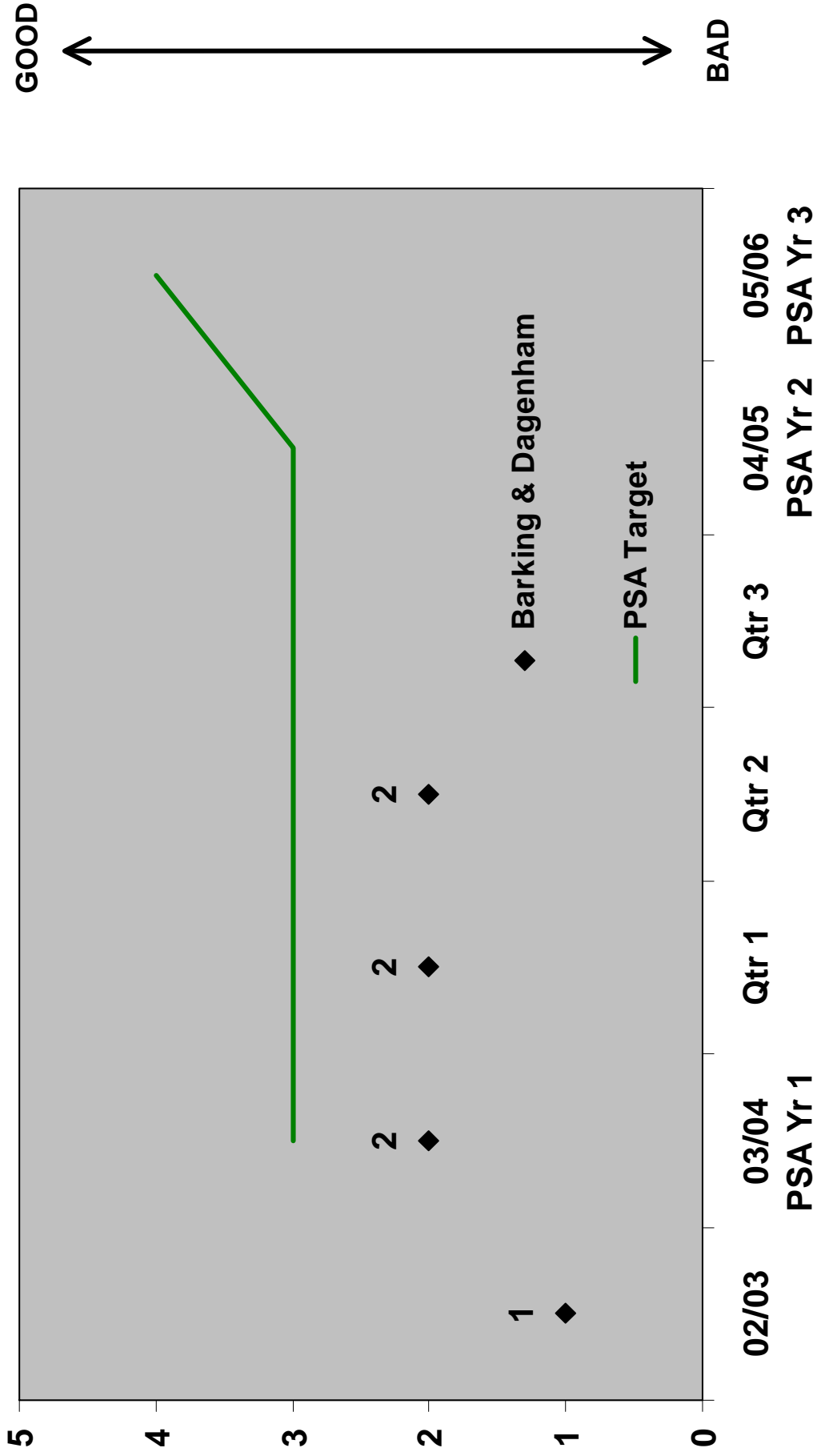
PSA

**PSA Target 12 (1) - Improving the natural environment
Number of hectares of woodland cover in the Borough (cumulative
since 02/03 baseline)**



PSA

**PSA Target 12 (2) - Improving the natural environment
Number of parks achieving the National Green Flag Park Standard**

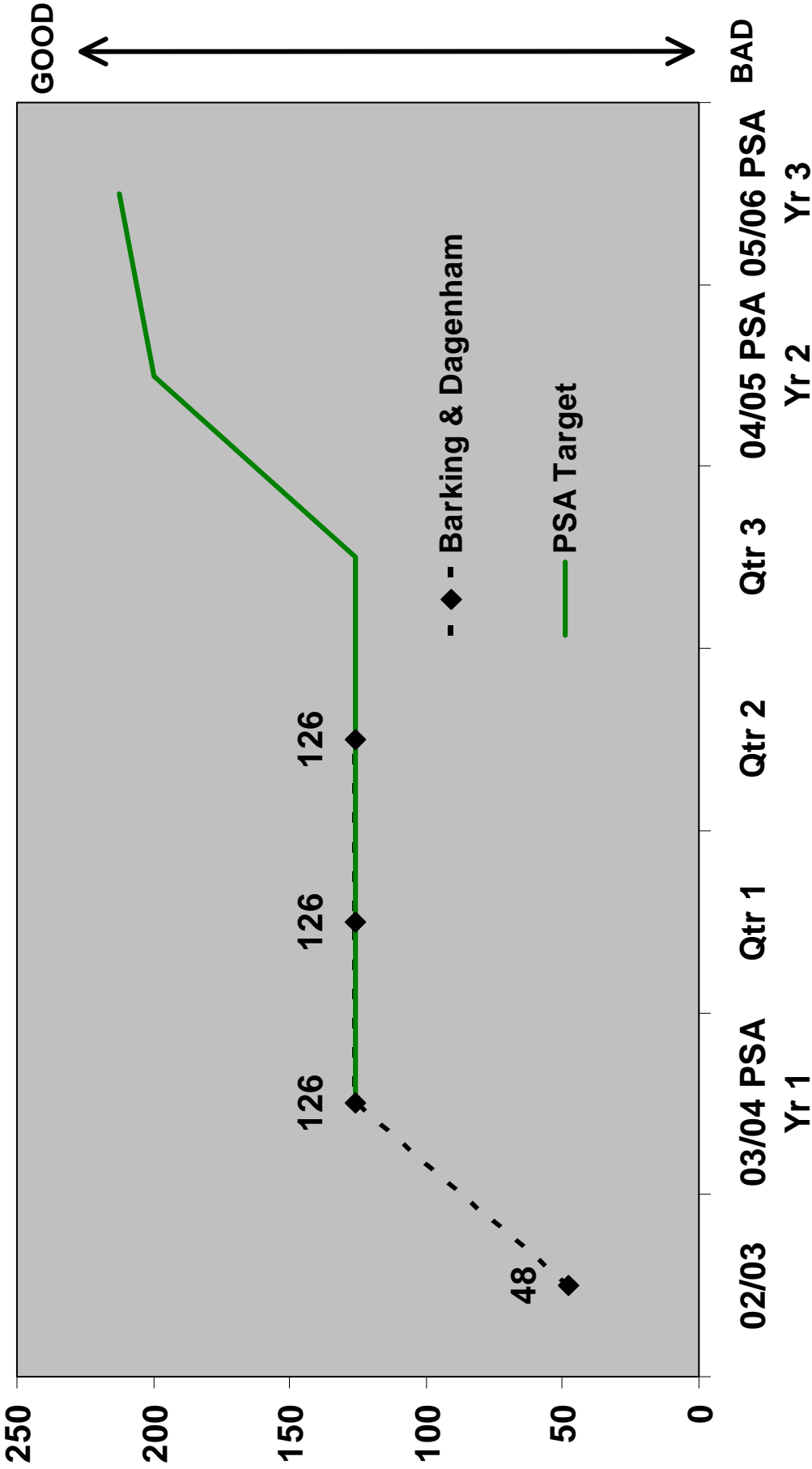


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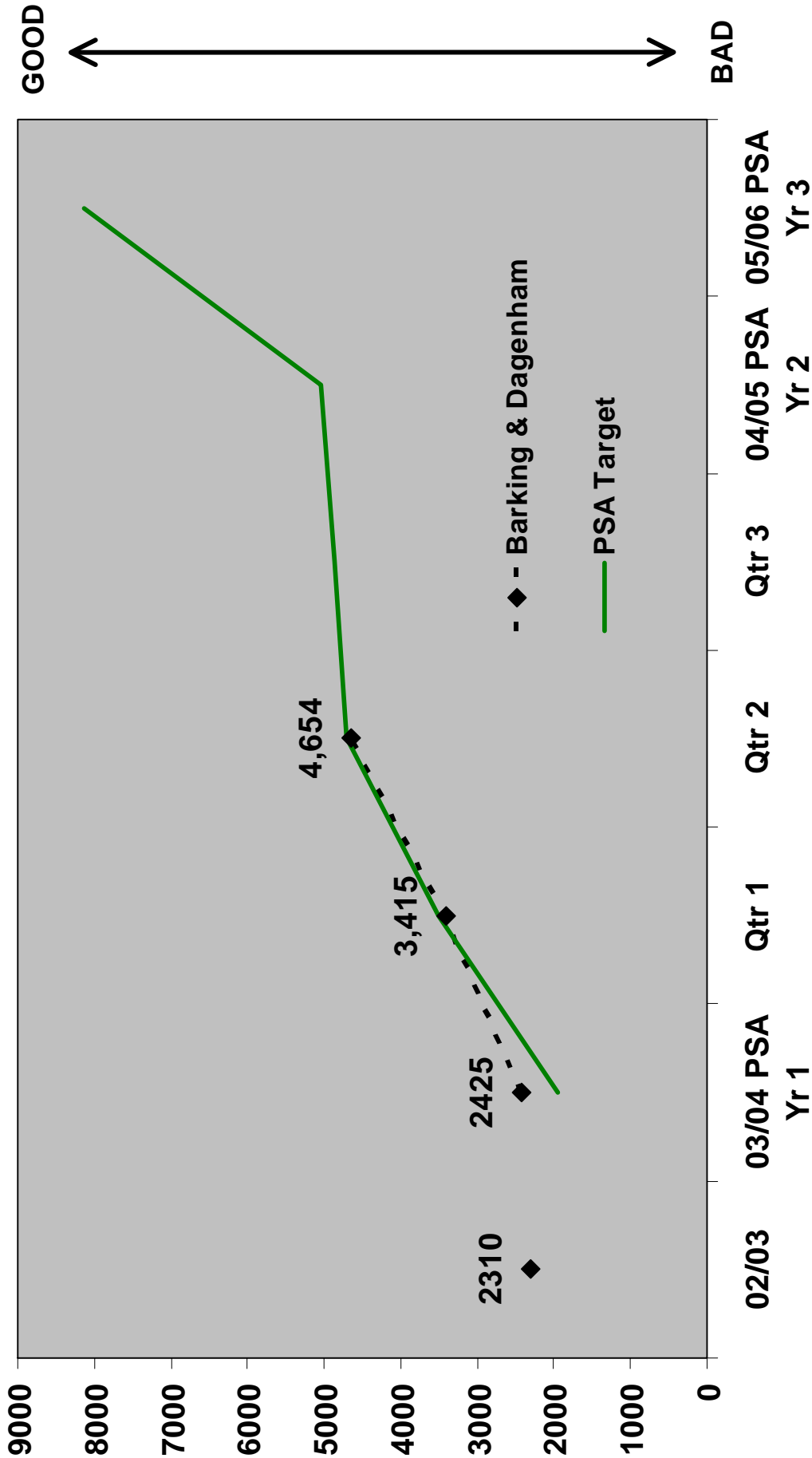
PSA

**PSA Target 12 (3) - Improving the natural environment
Number of hectares of Local Nature Reserves designated by English
Nature (cumulative since 02/03 baseline)**



PSA

PSA Target 12 (4) - Increasing awareness & use of the natural environment - Number of pupils completing a study course at the Millennium Centre (cumulative over 3 year period of PSA)



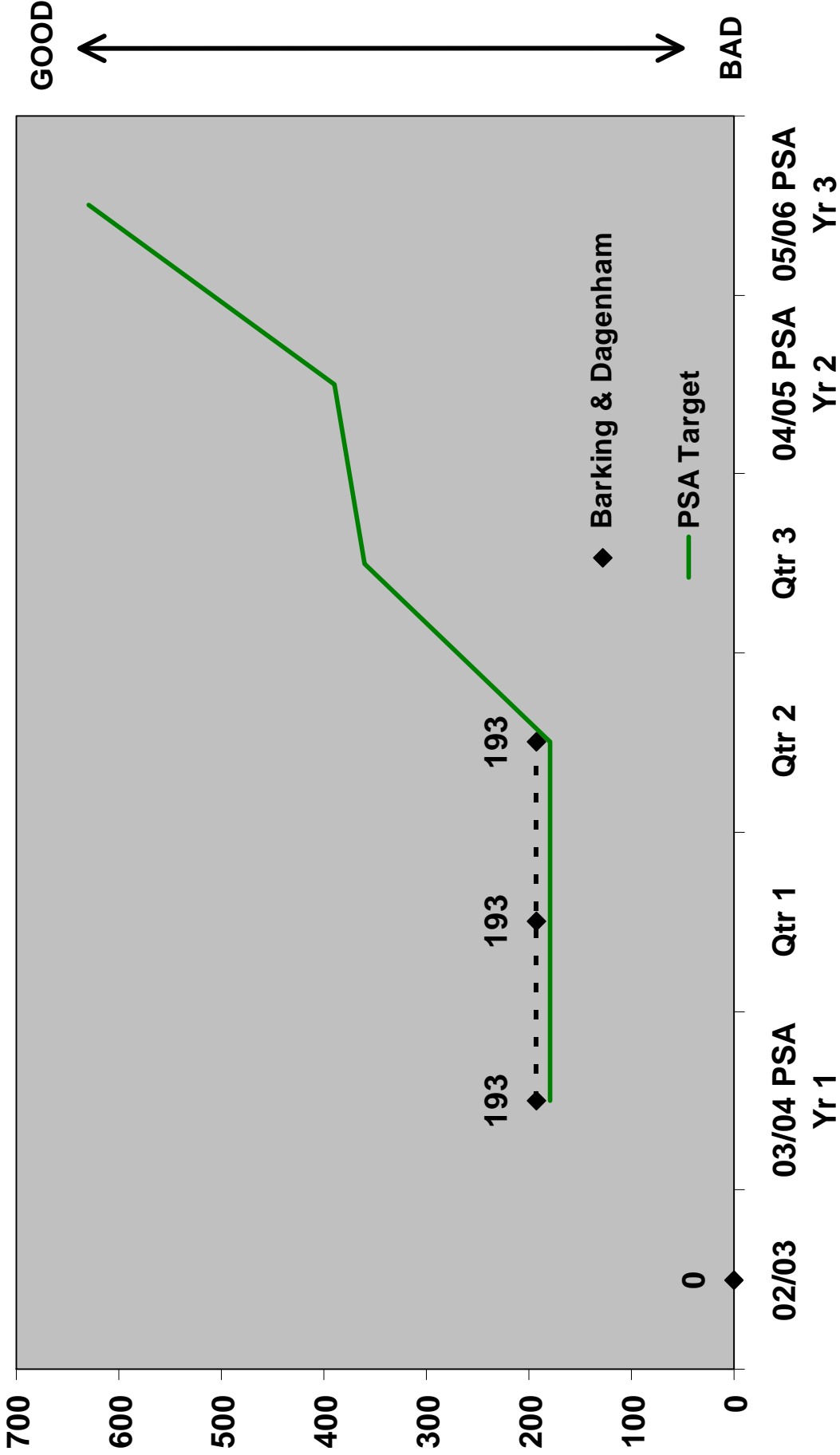
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Barking & Dagenham

PSA



PSA Target 12 (5) - Increasing awareness & use of the natural environment - Number of pupils completing an educational course in Parks and Green Spaces (cumulative over 3 year period of PSA)

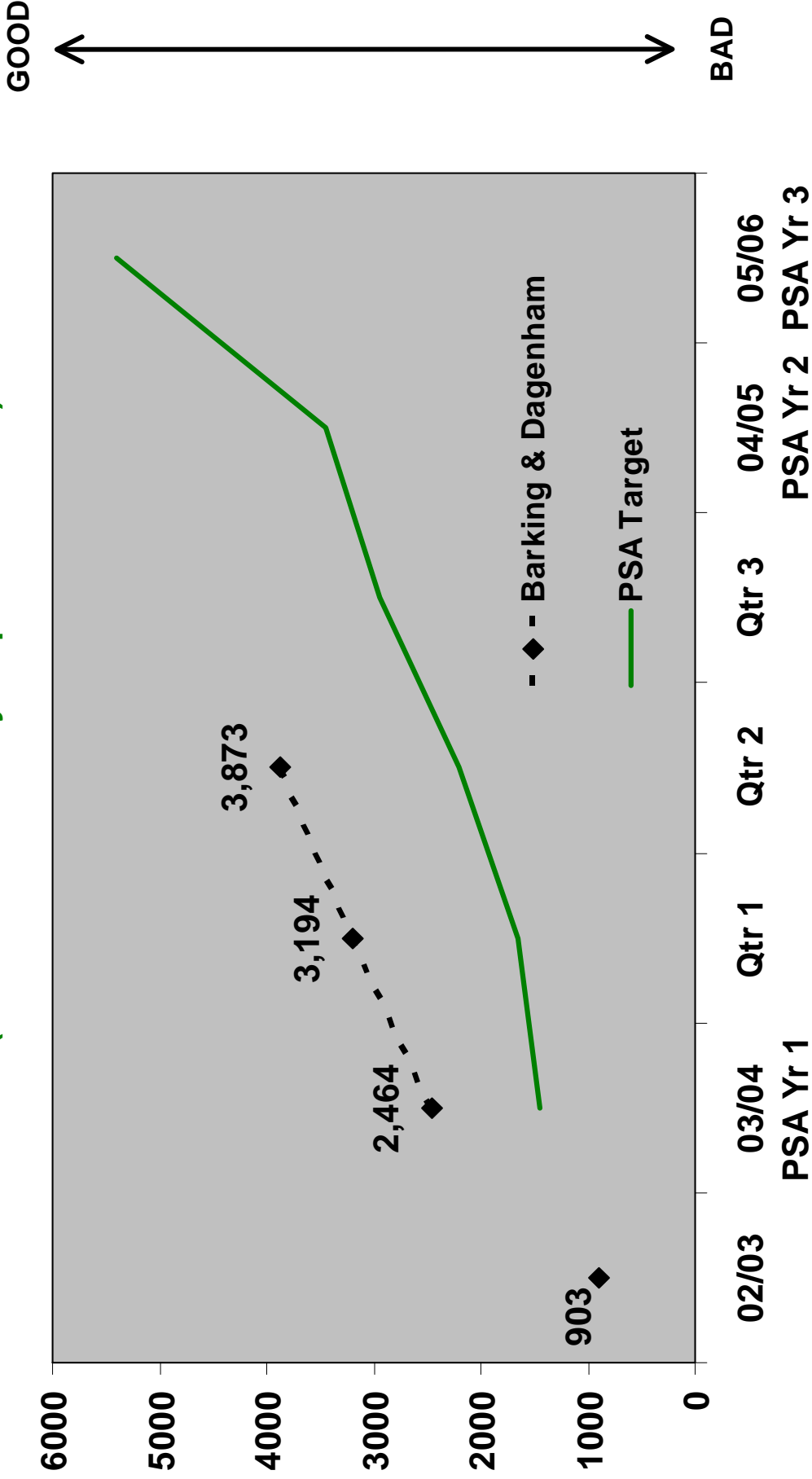


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PSA

PSA Target 12 (6) - Increasing awareness & use of the natural environment - Number of participants in Healthy Lifestyle programmes and practical environmental projects in parks (cumulative over 3 year period of PSA)



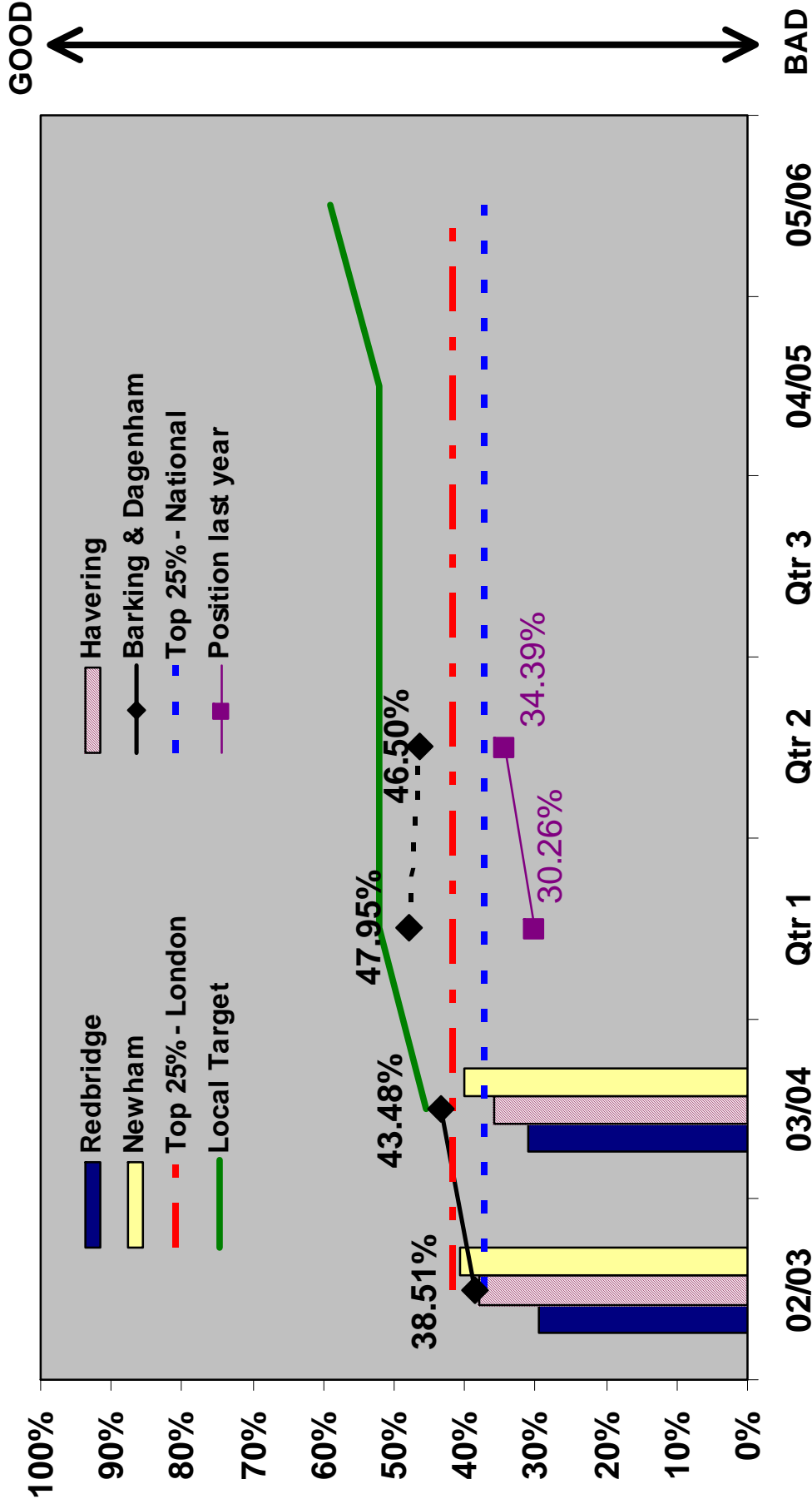
Department of Corporate Strategy

Key PIs

CORPORATE STRATEGY - OD&ER

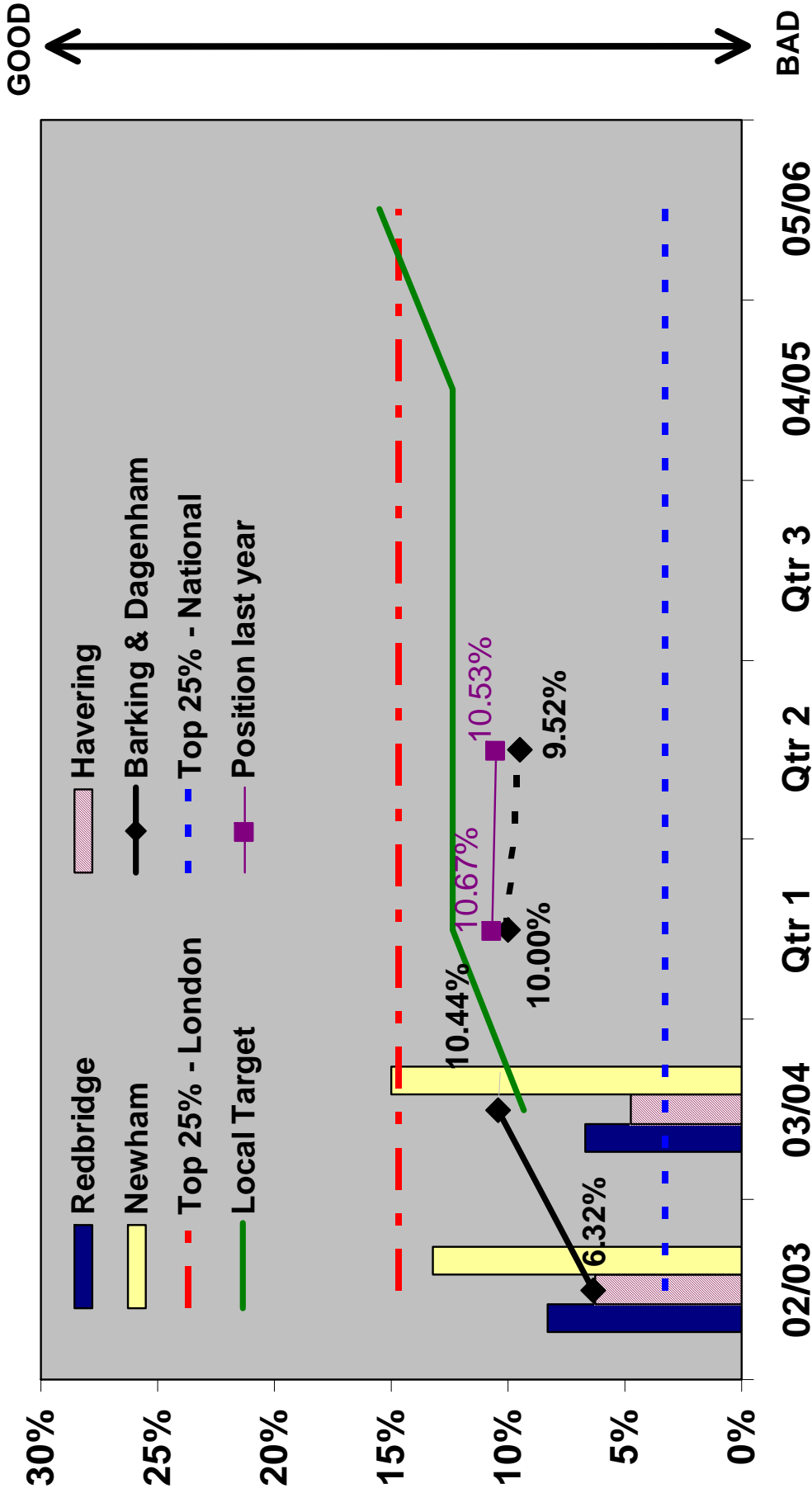


BVPI 11a - The percentage of top 5% of earners that are women (cumulative)



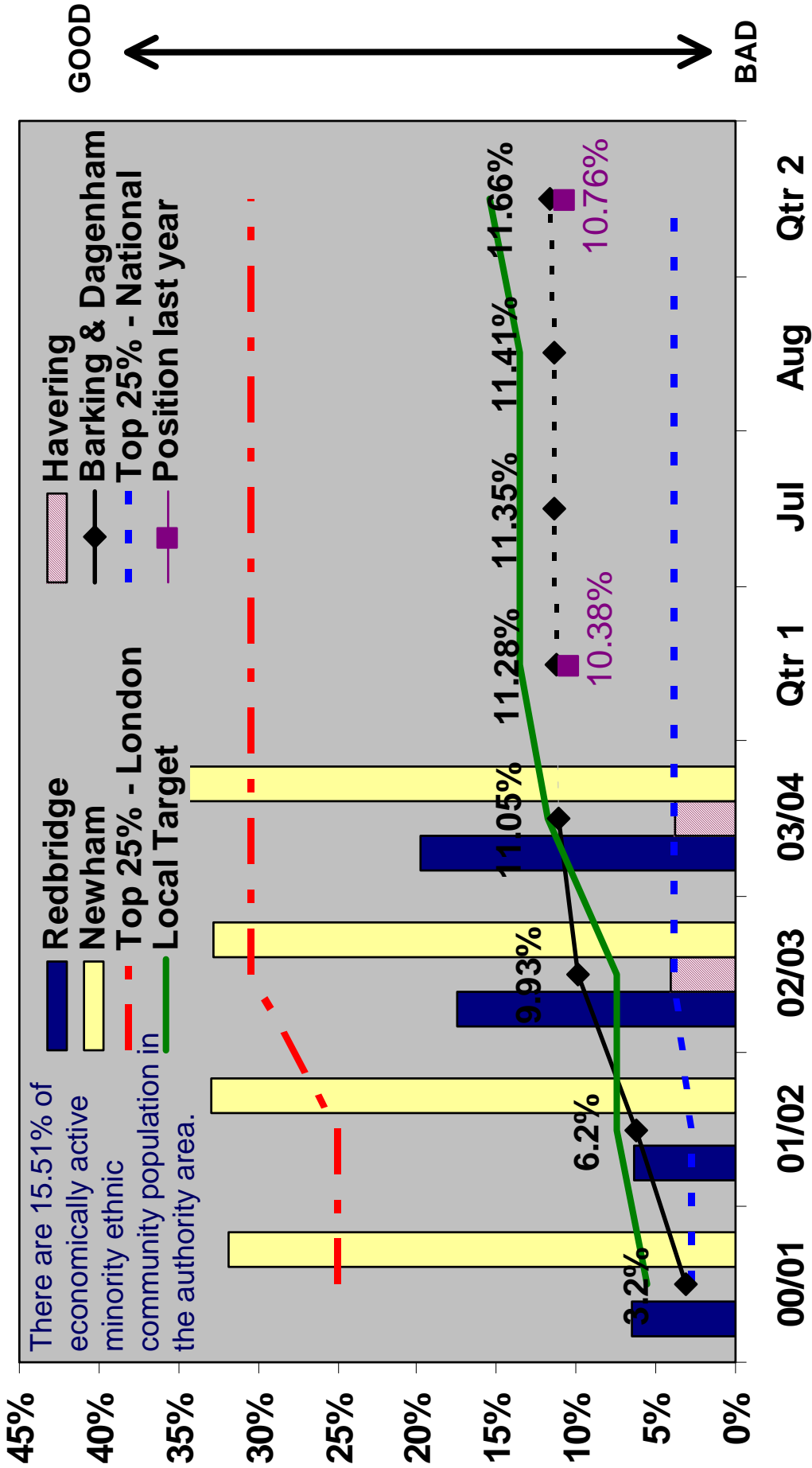
CORPORATE STRATEGY - OD&ER

BVPI 11b - The percentage of top 5% of earners from black and minority ethnic communities (cumulative)





BVPI 17a - Minority ethnic community staff as a percentage of the total workforce (cumulative)



BV17a cont/...

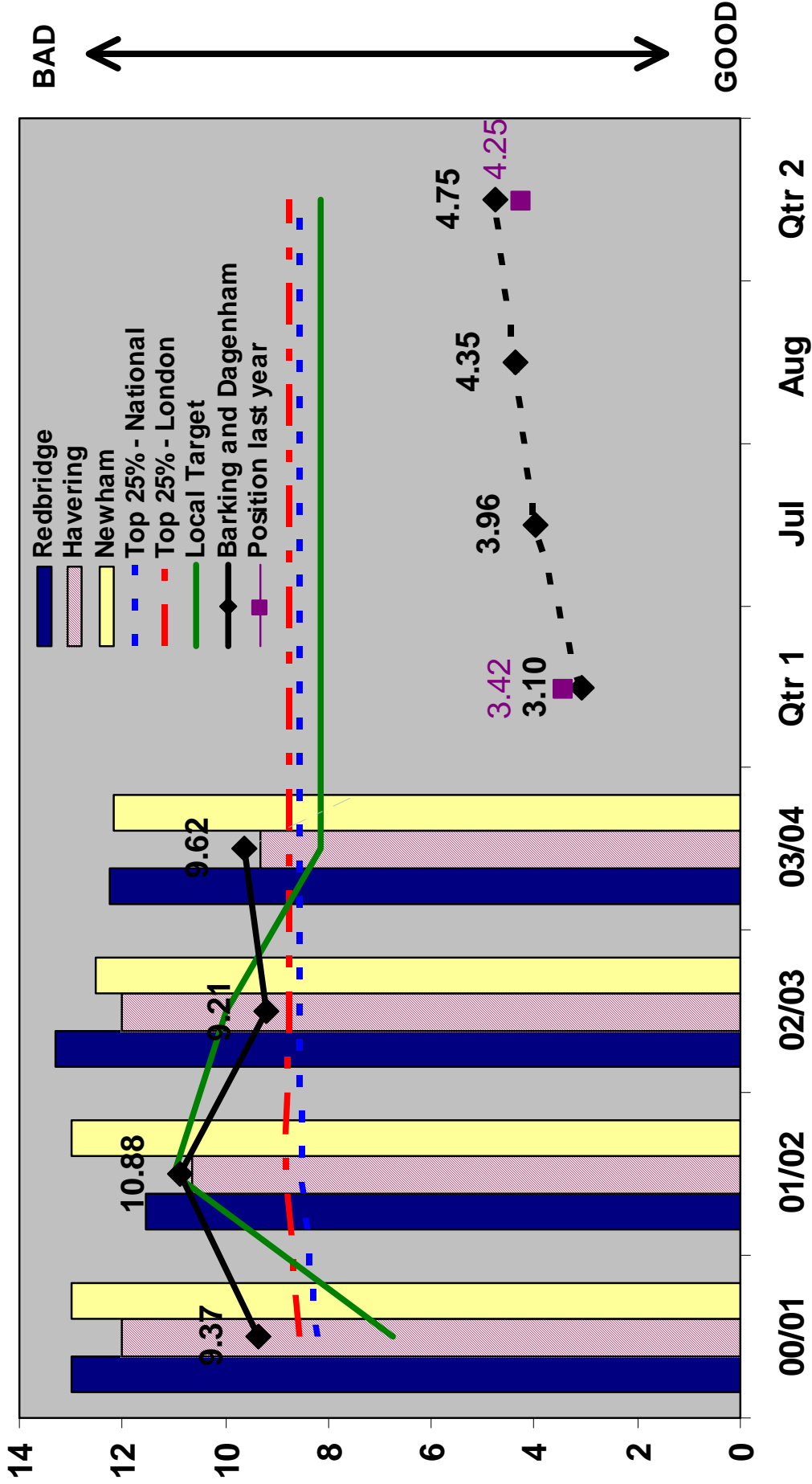
No. of BME Staff as at 30 Sept		Staff who have answered the question as at 30 Sept	
2003	2004	2003	2004
759	988	7057	8476

These figures breakdown across departments as follows:

Dept.	No. of BME Staff		No. of staff who have answered the question	
	2003	2004	2003	2004
CS	69	32	523 (13.19%)	178 (17.98%)
FD		54		347 (15.56%)
EAL	325	463	4059 (8.01%)	5162 (8.97%)
DHH	61	74	372 (16.40%)	398 (18.59%)
DRE	124	163	1208 (10.26%)	1470 (11.09%)
DSS	180	202	895 (20.11%)	921 (21.93%)

CORPORATE STRATEGY - OD&ER

CS 19a (BV 12) - The number of working days / shifts lost to sickness absence (days) (cumulative)



CS 19a/BV12 cont...

No. of Days lost due to Sickness 1 April – 30 Sept		Average F.T.E staff 1 April – 30 Sept	
2003	2004	2003	2004
24,014	27,657	5,651	5,827

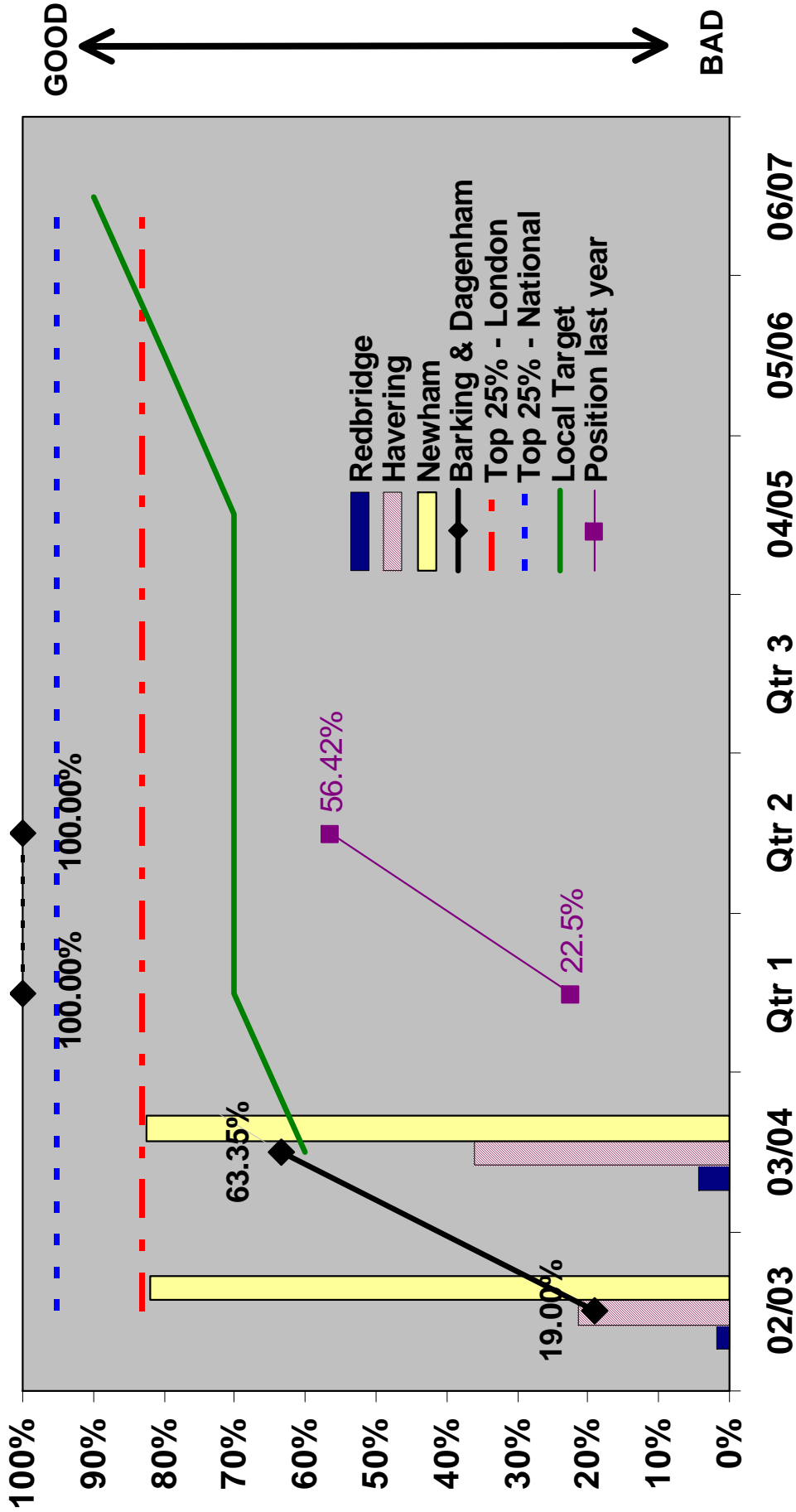
These figures breakdown across departments as follows:

Dept.	No. of Days Lost		Average F.T.E	
	2003	2004	2003	2004
CS	2292	803	477 (4.81 days)	163 (4.93 days)
FD		1697		347 (4.89 days)
EAL	9424	9994	3169 (2.97 days)	3282 (3.05 days)
DHH	2319	2203	490 (4.73 days)	402 (5.48 days)
DRE	5071	6240	783 (6.48 days)	894 (6.98 days)
DSS	4908	6720	731 (6.71 days)	738 (9.11 days)

CORPORATE STRATEGY-Land & Property Information



BV177 - Percentage of authority expenditure on legal and advice services which is spent on services that have been awarded the Quality Mark and meet a priority legal need identified in the CLSP strategic plan

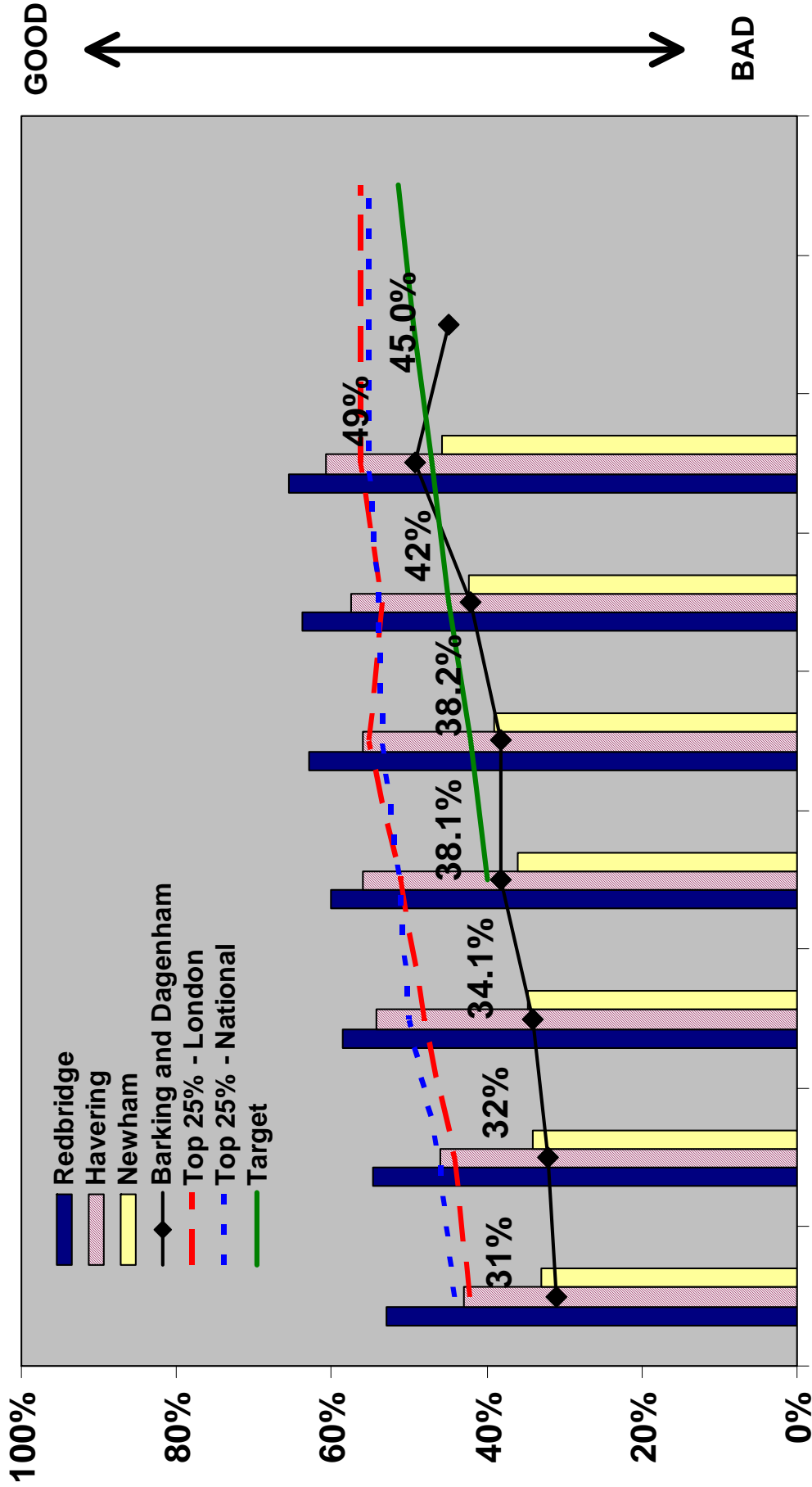


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Department of Education, Arts and Libraries Key Pls

DEAL - Lifelong Learning and Inclusion
BV 38 - Percentage of 15 year olds achieving 5 or more GCSEs at grades A* to C (provisional)



97/98 98/99 99/00 00/01 01/02 02/03 03/04 04/05 05/06

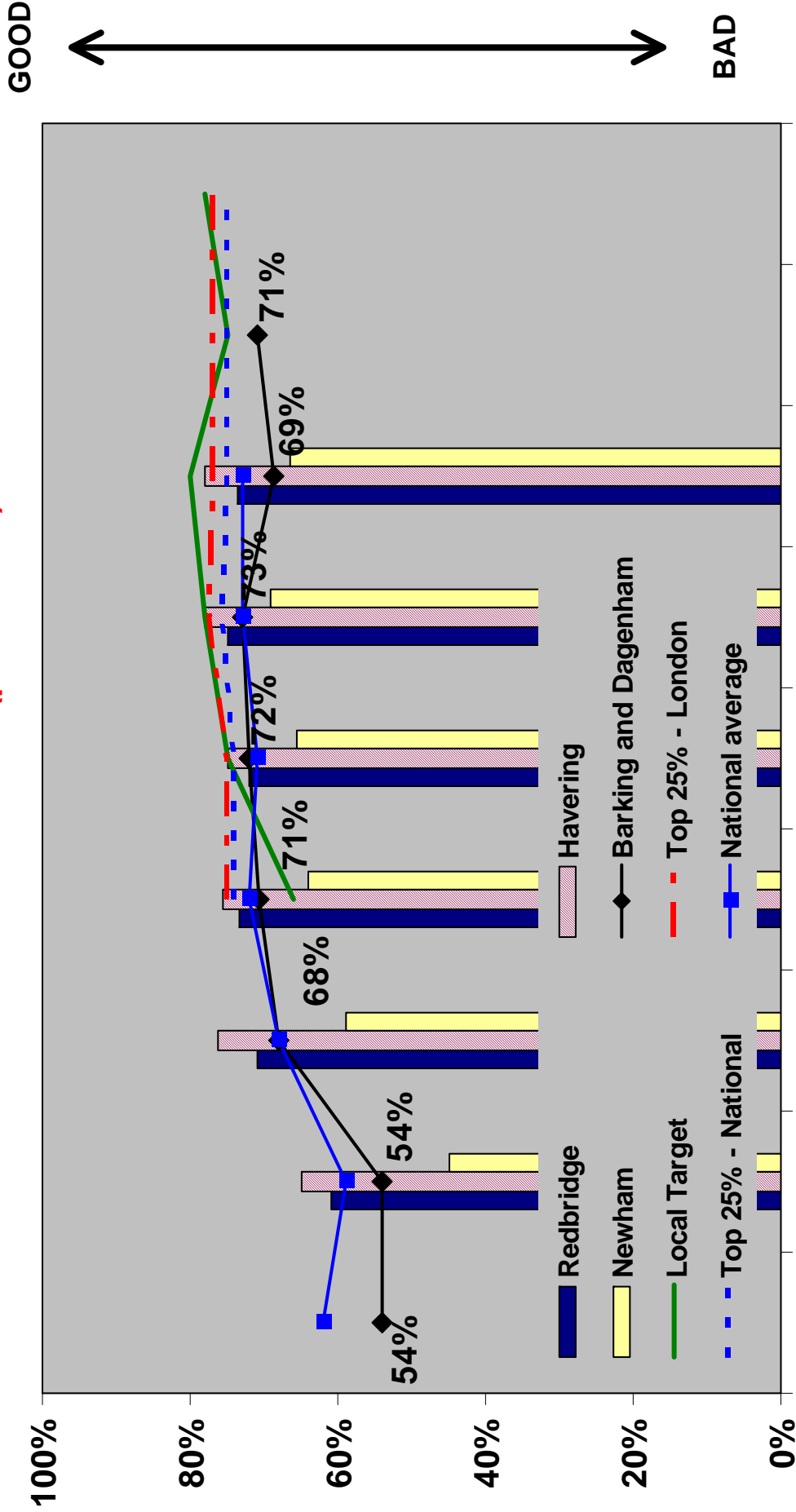
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DEAL - Community Inspection & Advisory Service
BV 40 - Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test (provisional)

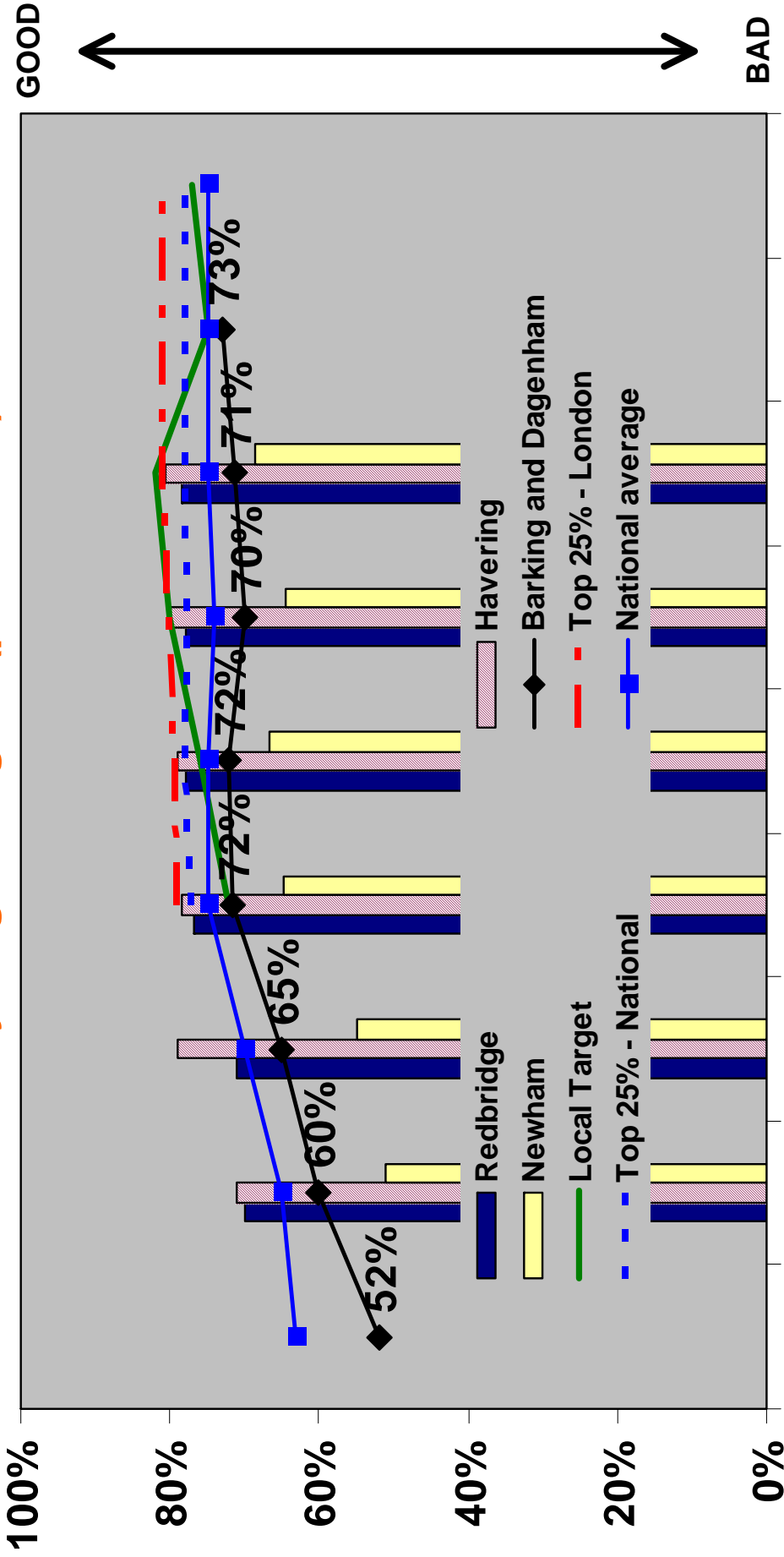


97/98 98/99 99/00 00/01 01/02 02/03 03/04 04/05 05/06





DEAL - Community Inspection and Advisory Service
BV 41 - Percentage of 11 year olds achieving level 4 or above
at Key Stage 2 English (provisional)

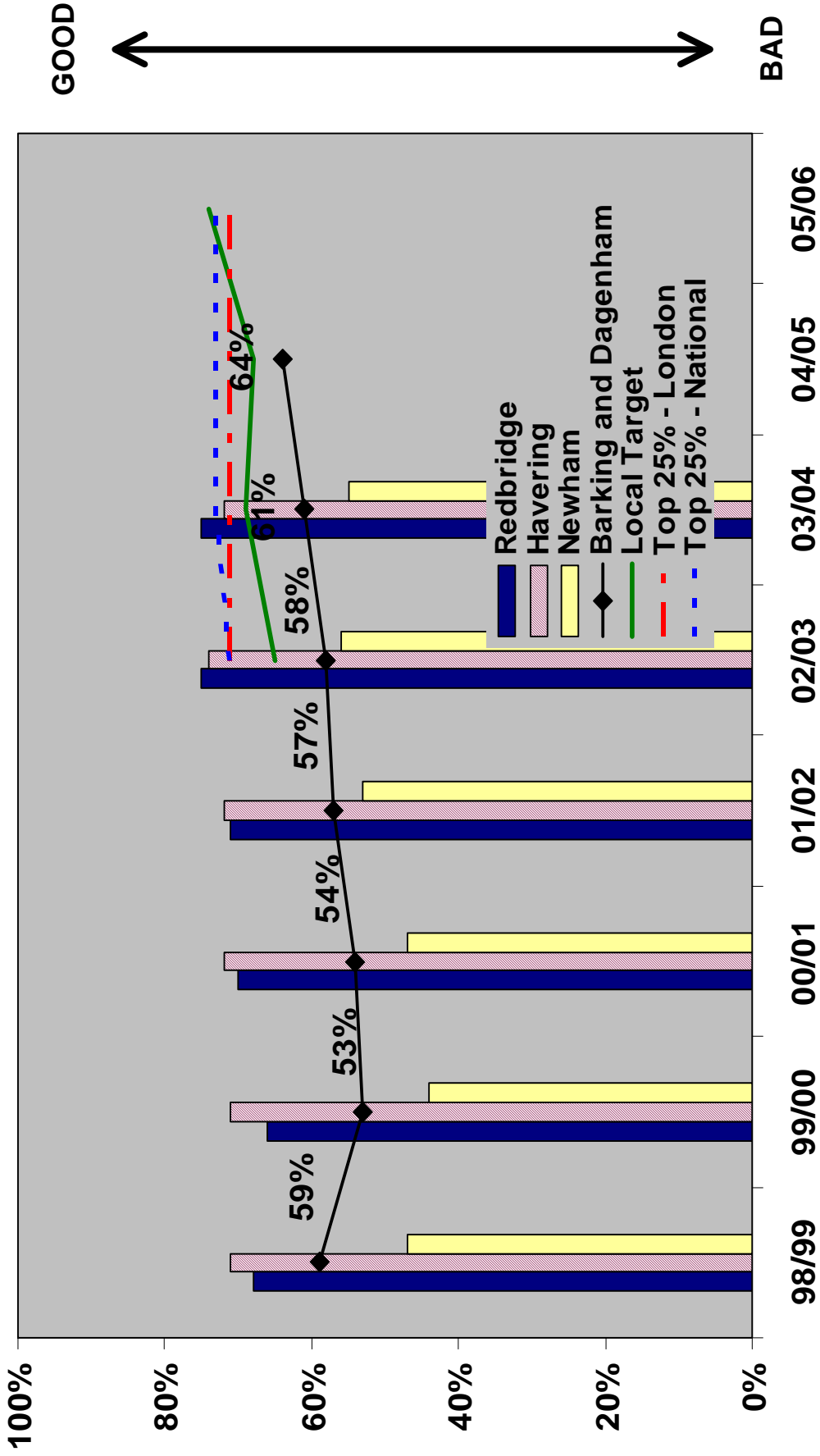


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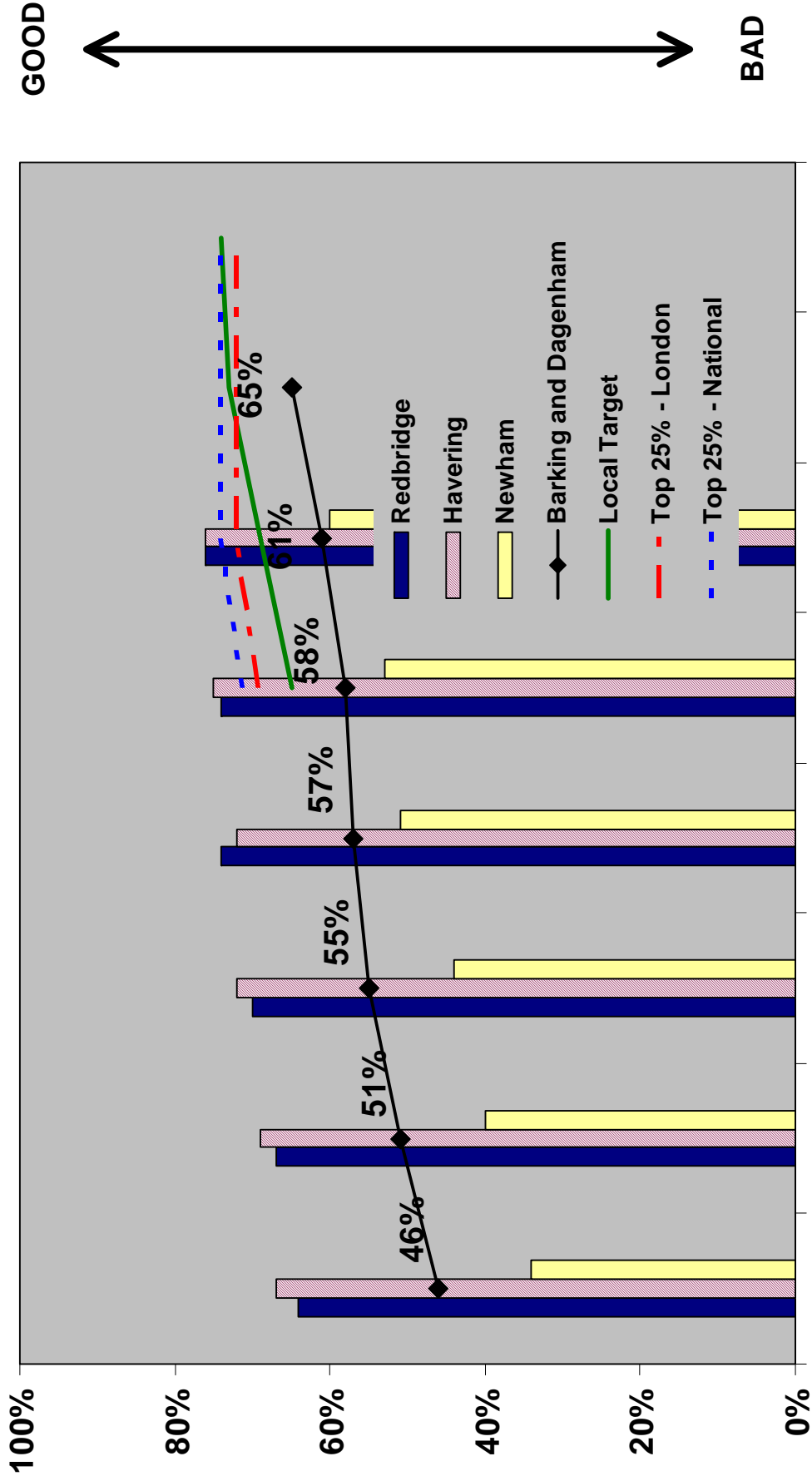
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**DEAL - Community Inspection and Advisory Service
 BV 181a - Percentage of 14 year old pupils achieving level 5 or
 above in the Key Stage 3 test in English (provisional)**



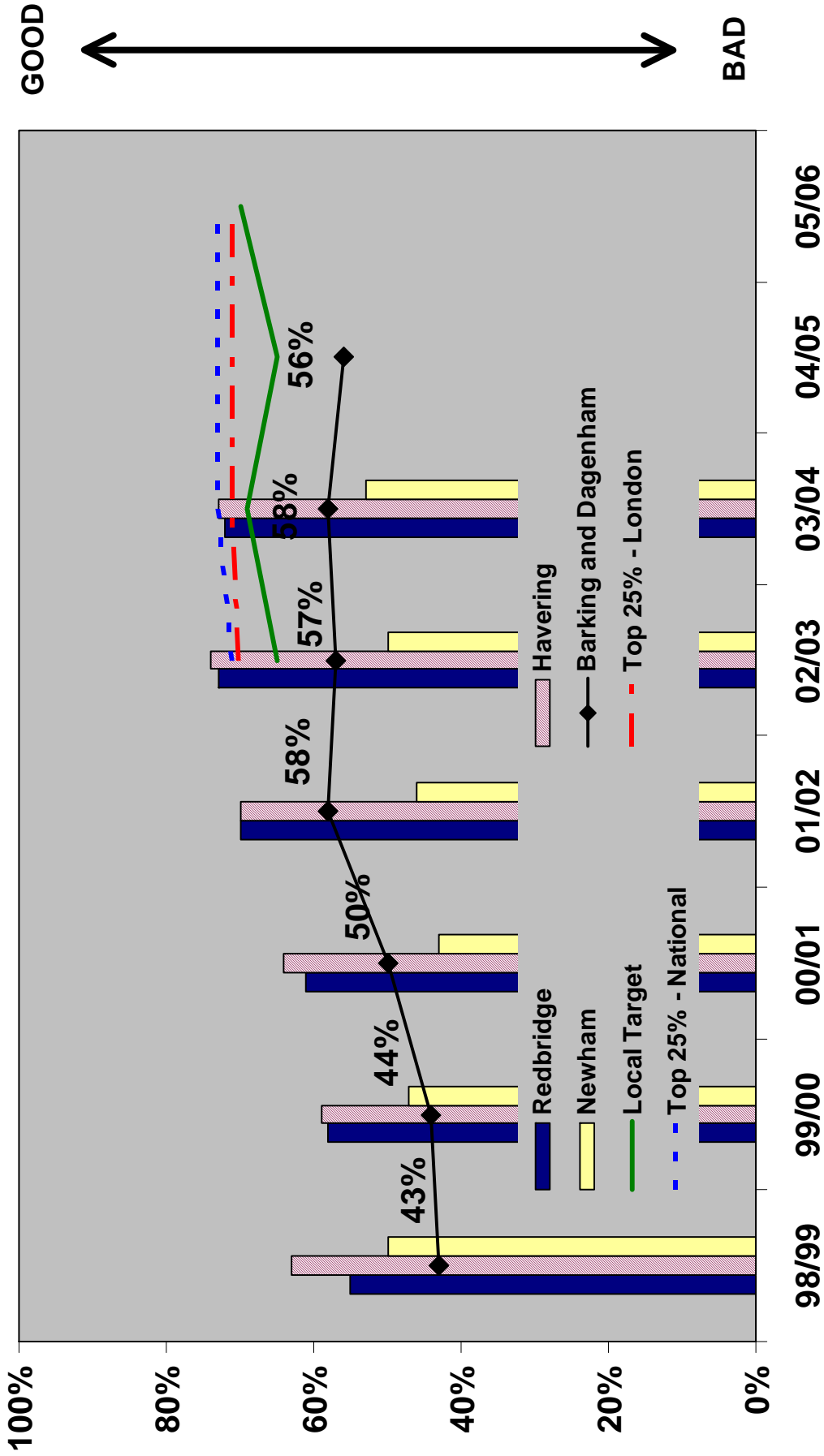
DEAL - Community Inspection and Advisory Service
BV 181b - Percentage of 14 year old pupils achieving level 5 or above in the Key Stage 3 test in Mathematics (provisional)



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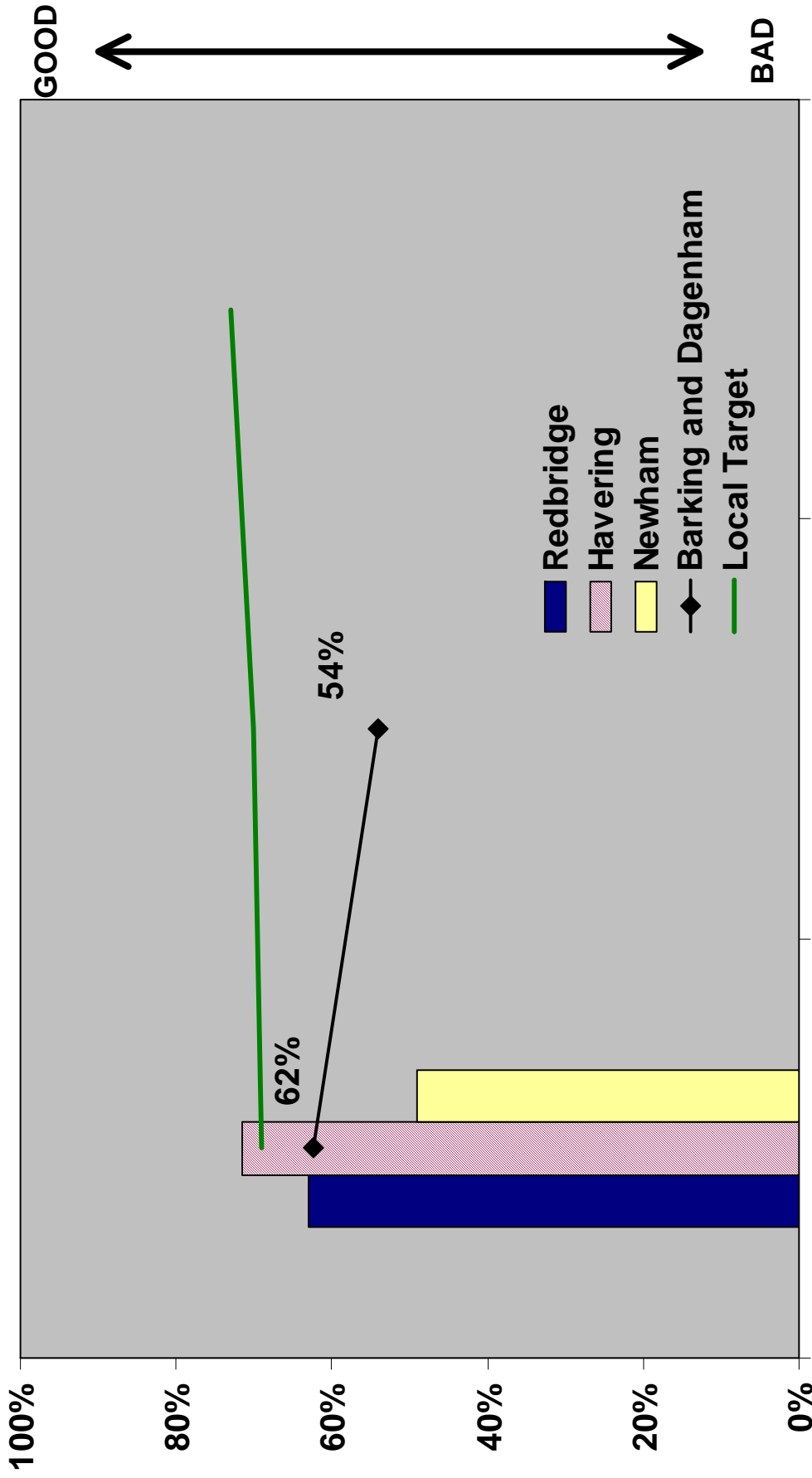
DEAL - Community Inspection and Advisory Service
BV 181c - Percentage of 14 year old pupils achieving level 5 or above in the Key Stage 3 test in Science (provisional)



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DEAL - Community Inspection and Advisory Service
BV 181d - Percentage of 14 year old pupils achieving level 5 or above in the Key Stage 3 test in ICT assessment (provisional)



03/04

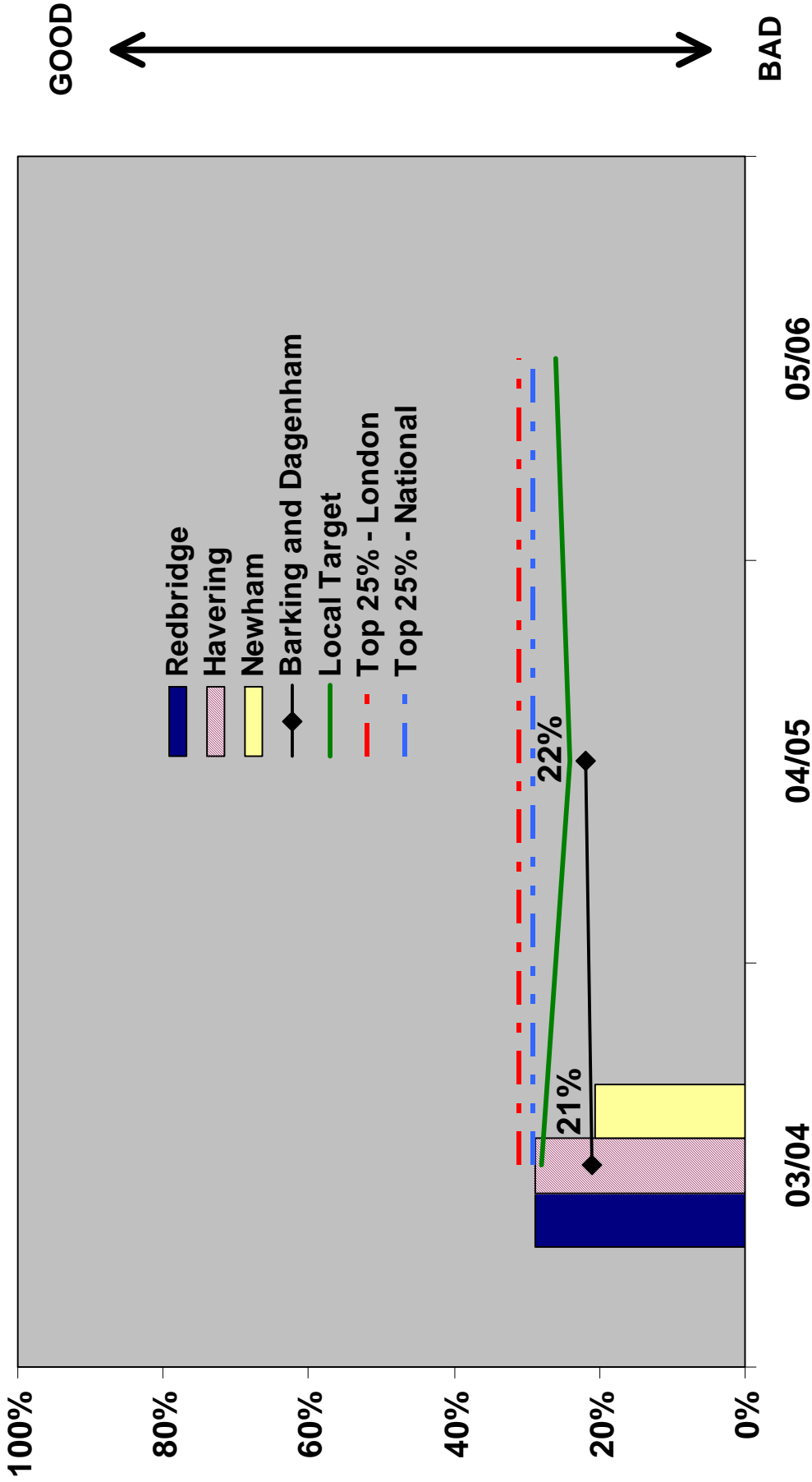
04/05

05/06

DEAL - Community Inspection & Advisory Service

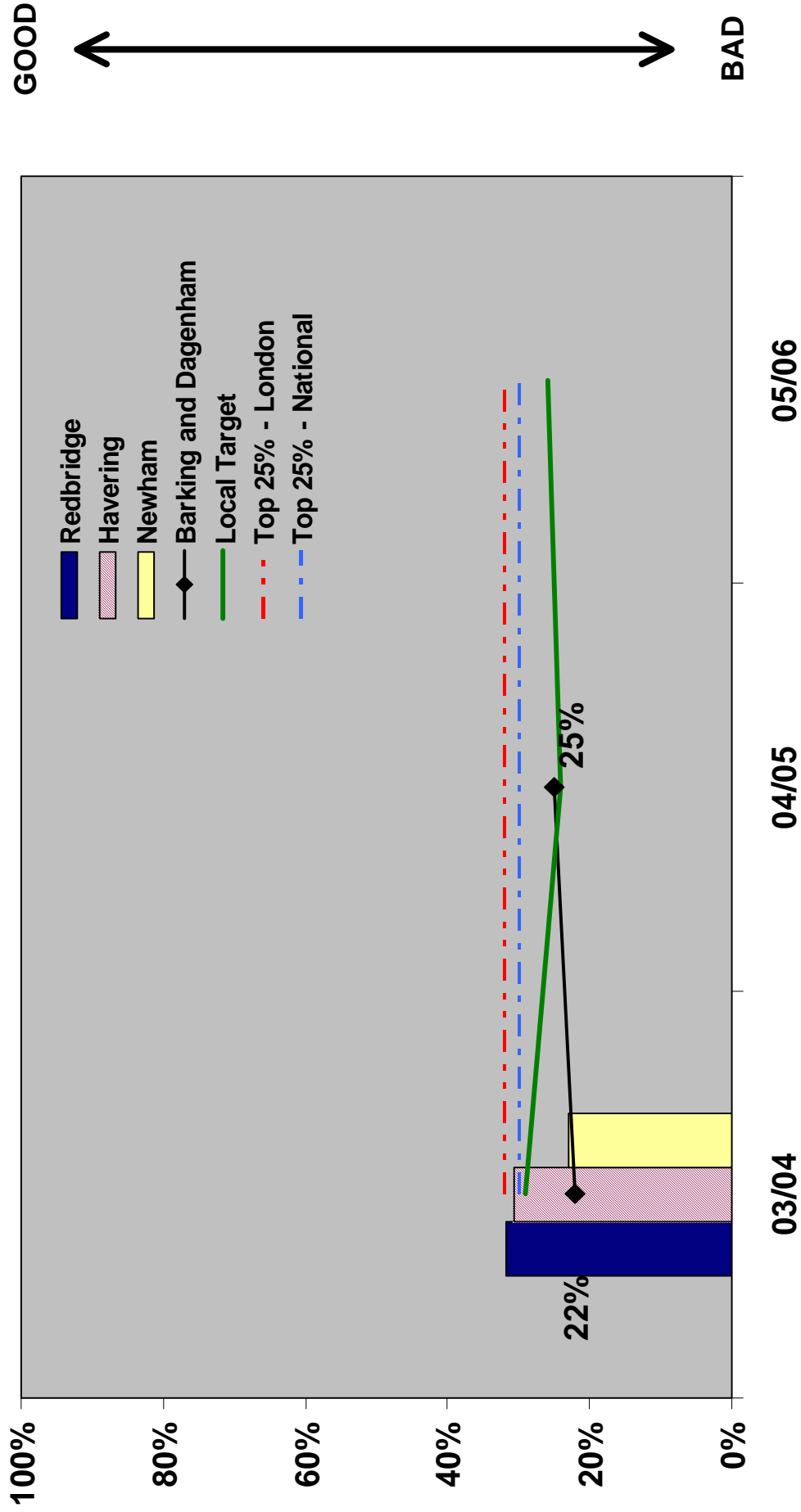


BV 194a- Percentage of pupils in schools maintained by the local education authority achieving Level 5 or above in Key Stage 2 English (provisional)



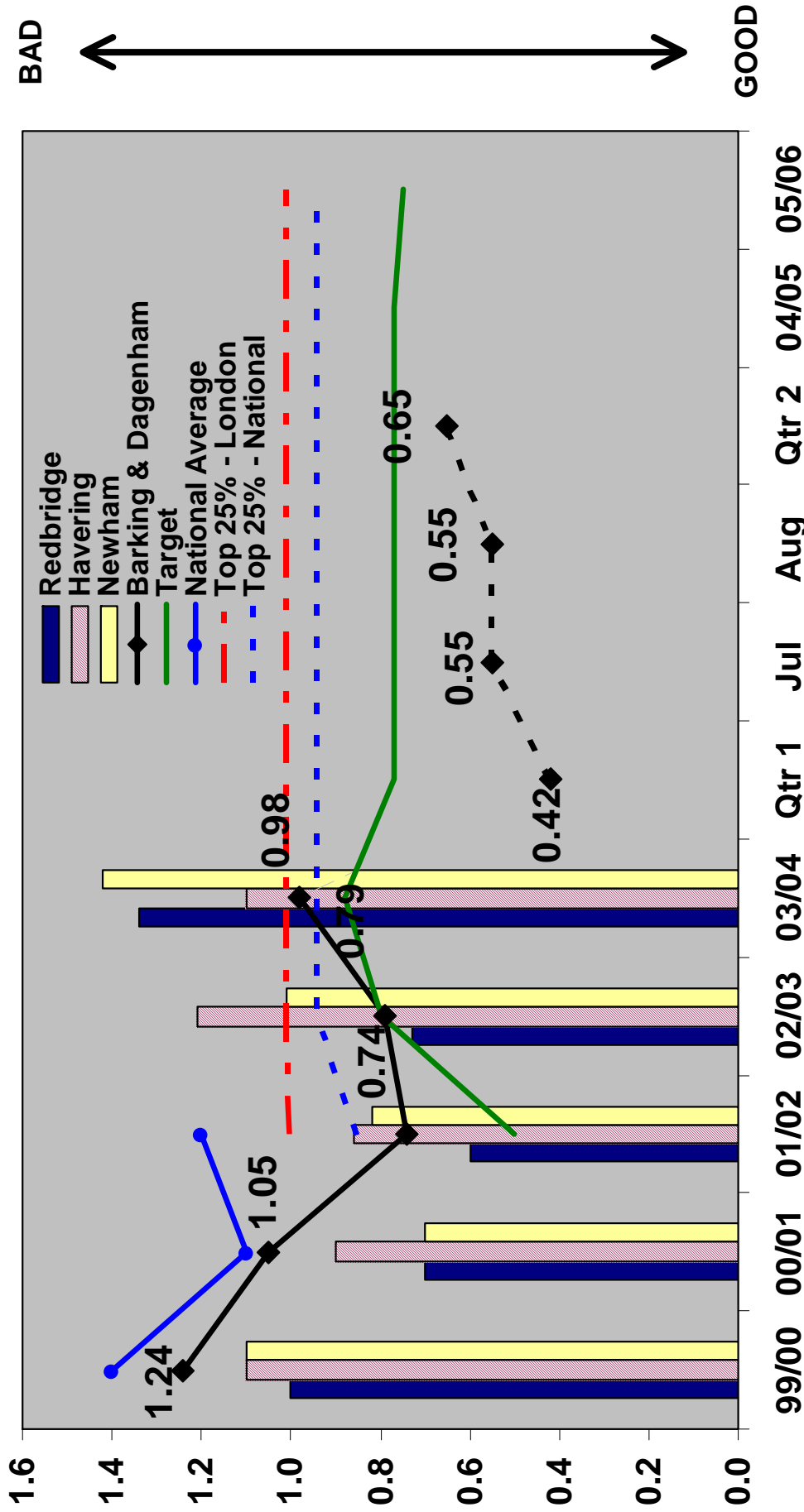


DEAL - Community Inspection & Advisory Service
BV 194b- Percentage of pupils in schools maintained by the local education authority achieving Level 5 or above in Key Stage 2 Maths (provisional)



DEAL - Lifelong Learning and Inclusion

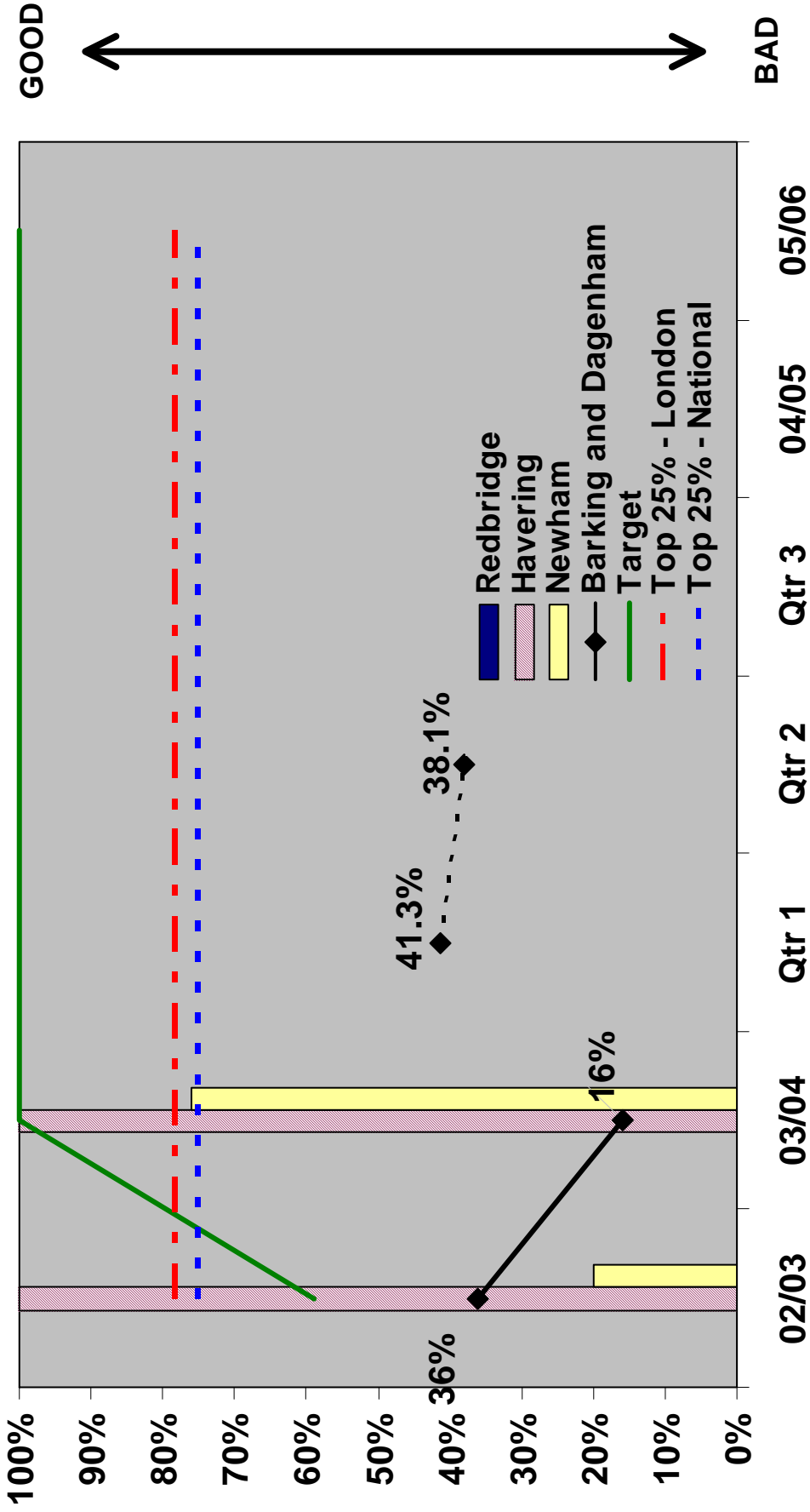
BV 44 - Number of pupils permanently excluded during the year from all schools maintained by the local education authority per 1,000 pupils at all maintained schools (cumulative)



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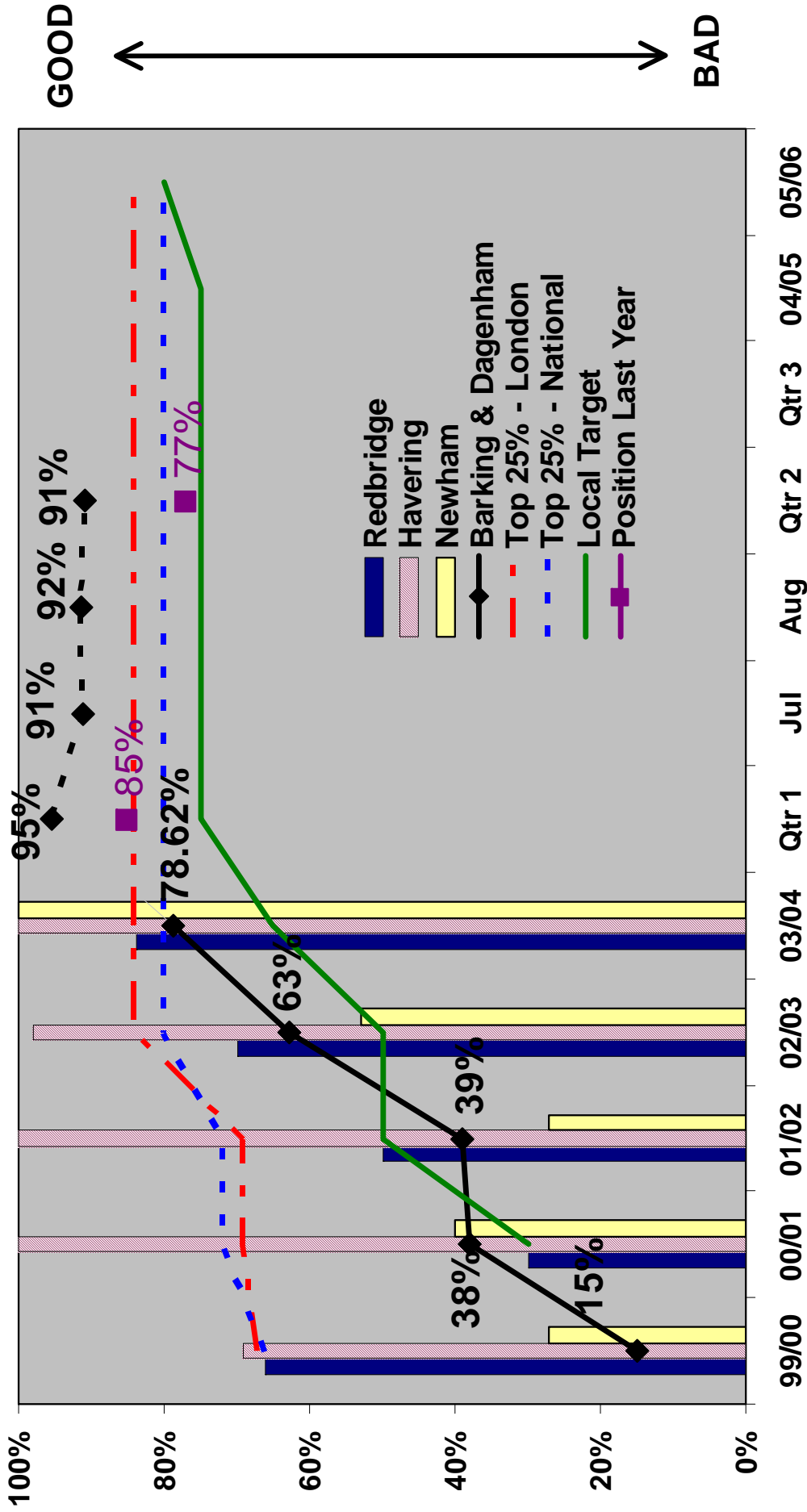
Barking & Dagenham

DEAL - Lifelong Learning and Inclusion
BV 159d - The Percentage of Permanently Excluded Pupils
Provided with Alternative Tuition of 20 hours or more



High Risk

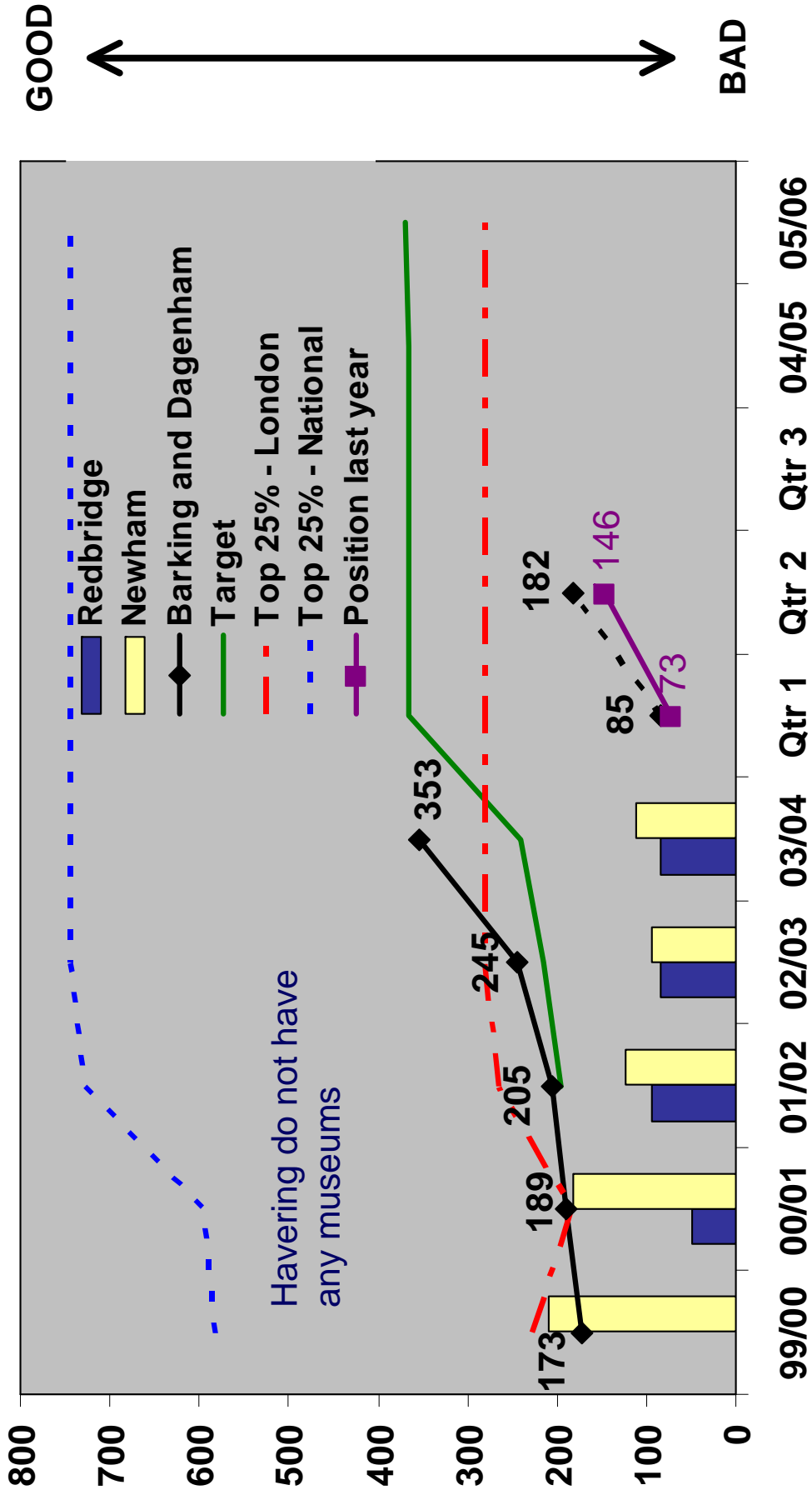
DEAL - Lifelong Learning and Inclusion
BV 43b - Percentage of statements prepared within
18 weeks including those involving other agencies (cumulative)



DEAL - Literacy and Cultural Services



BV 170a - Number of visits to/usage(s) of museums per 1,000 population (cumulative)



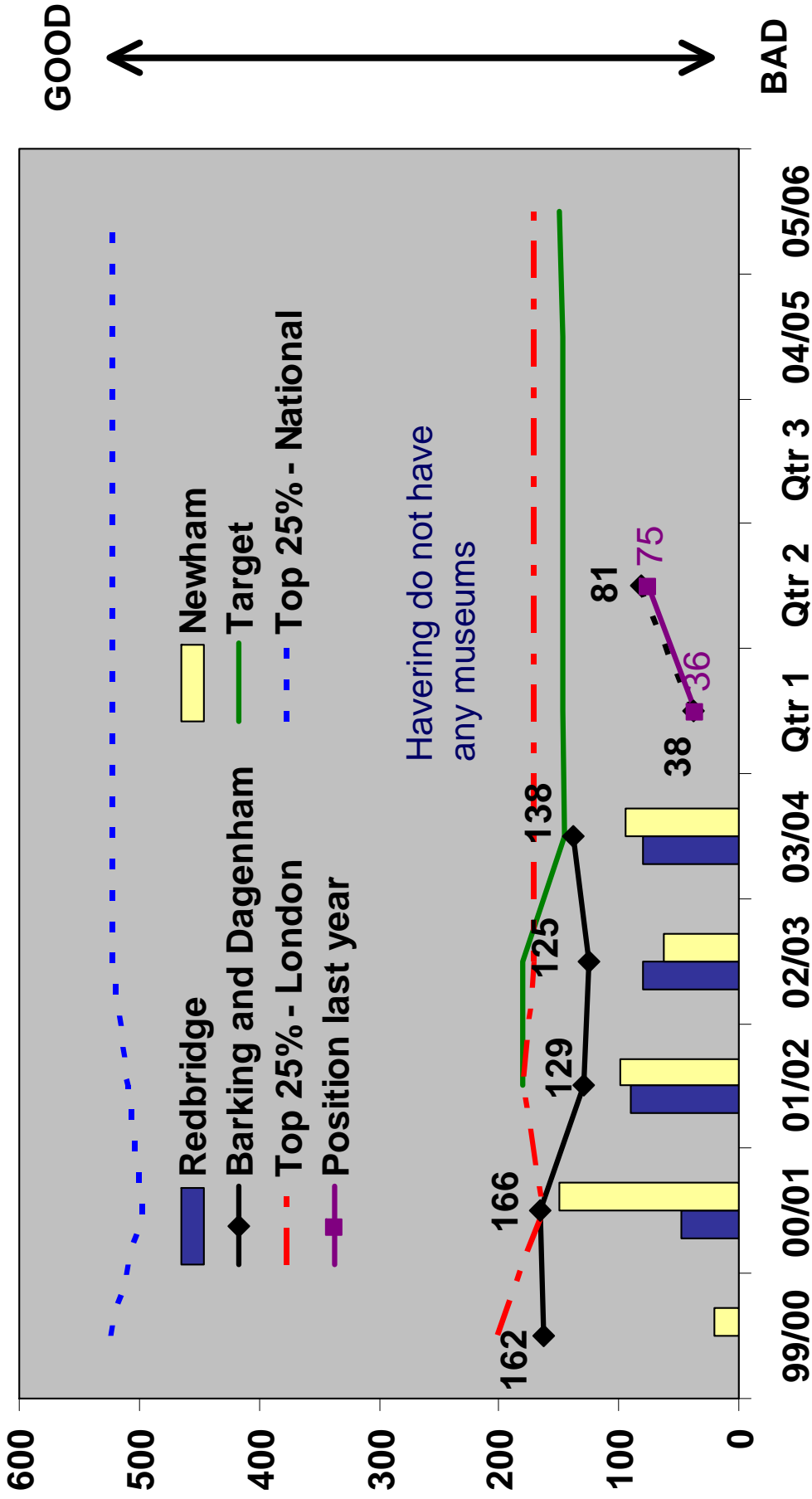
The London Borough of

Barking & Dagenham

DEAL - Literacy and Cultural Services



BV 170b - Number of visits to/usage(s) of museums per 1,000 population that were in person (cumulative)

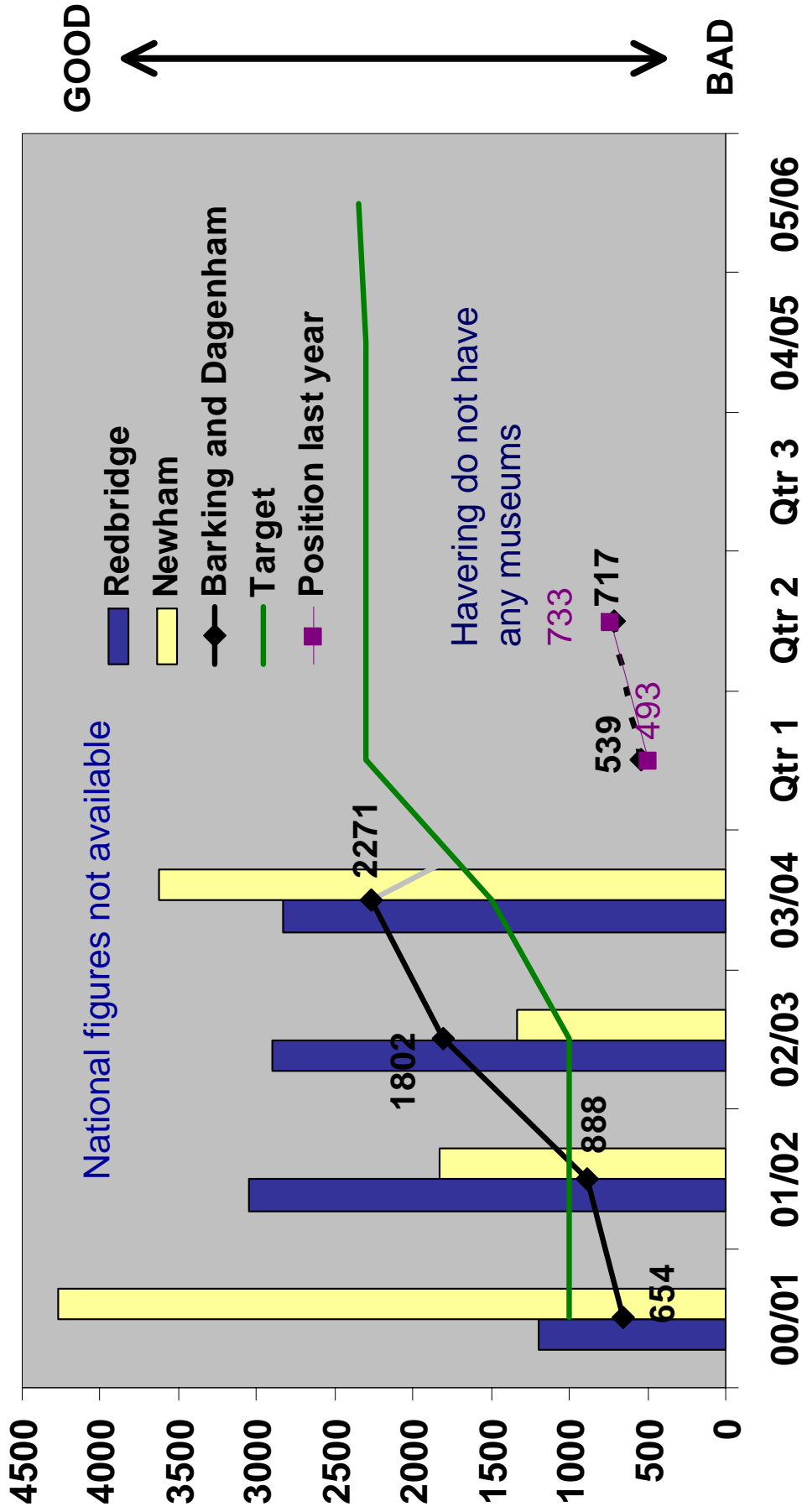


The London Borough of

Barking & Dagenham

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DEAL - Literacy and Cultural Services
BV 170c - Number of pupils visiting museums and galleries in organised school groups (cumulative) ☹️

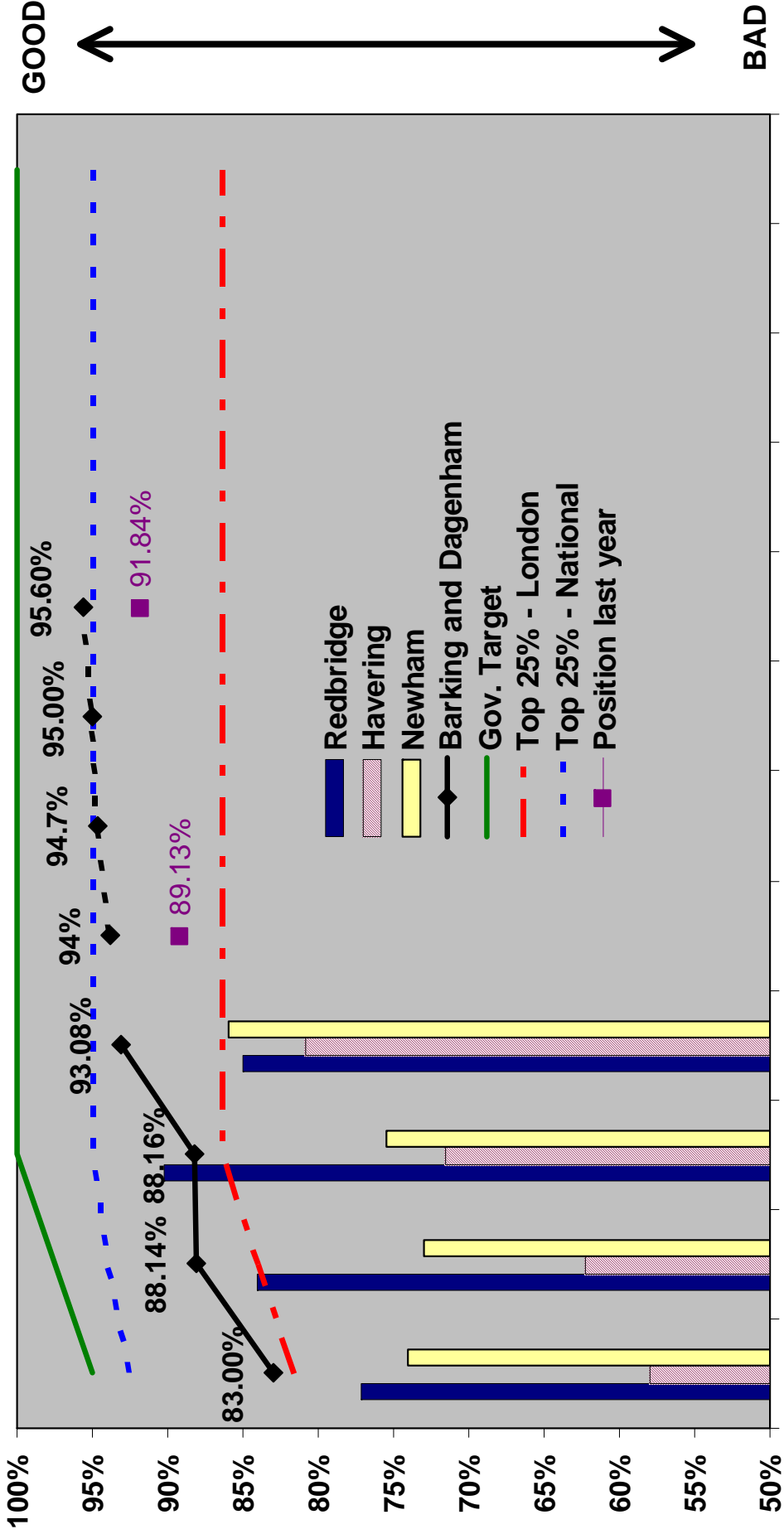


Department of Finance

Key PIs

FINANCE - Business Services

BV 8 - The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority - time is calculated in calendar days (cumulative)



The London Borough of



LBBD PAYMENTS PERFORMANCE INDICATORS 2004-05

OVERALL PERFORMANCE %

DEPARTMENTAL INVOICE PAYMENT PERFORMANCE APRIL - SEPTEMBER 2004							
2004/005	FINANCE %	CORPORATE STRATEGY %	EDUCATION ARTS & LIBRARIES %	HOUSING & HEALTH %	DEPT OF REGEN & ENVIRO %	SOCIAL SERVICES %	AUTOMATED %
0-30 DAYS	95.48	90.54	84.92	94.87	81.63	89.4	100
31-60 DAYS	2.85	6.75	12.39	3.96	14.54	8.79	0
61-90 DAYS	0.89	1.36	1.4	0.65	2.12	1.13	0
> 90 DAYS	0.77	1.36	1.29	0.52	1.72	0.68	0
	100%	100%	100%	100%	100%	100%	100%

OVERALL PERFORMANCE - NUMBER OF INVOICES PROCESSED

DEPARTMENTAL INVOICE PAYMENT PERFORMANCE APRIL - SEPTEMBER 2004							
2004/05	FINANCE	CORPORATE STRATEGY	EDUCATION ARTS & LIBRARIES	HOUSING & HEALTH	DEPT OF REGEN & ENVIRO	SOCIAL SERVICES	AUTOMATED
0-30 DAYS	13585	3004	11479	3621	10125	20814	35627
31-60 DAYS	406	224	1,675	151	1,803	2,046	0
61-90 DAYS	127	45	189	25	263	263	0
> 90 DAYS	110	45	174	20	213	159	0
TOTAL	14,228	3,318	13,517	3,817	12,404	23,282	35627

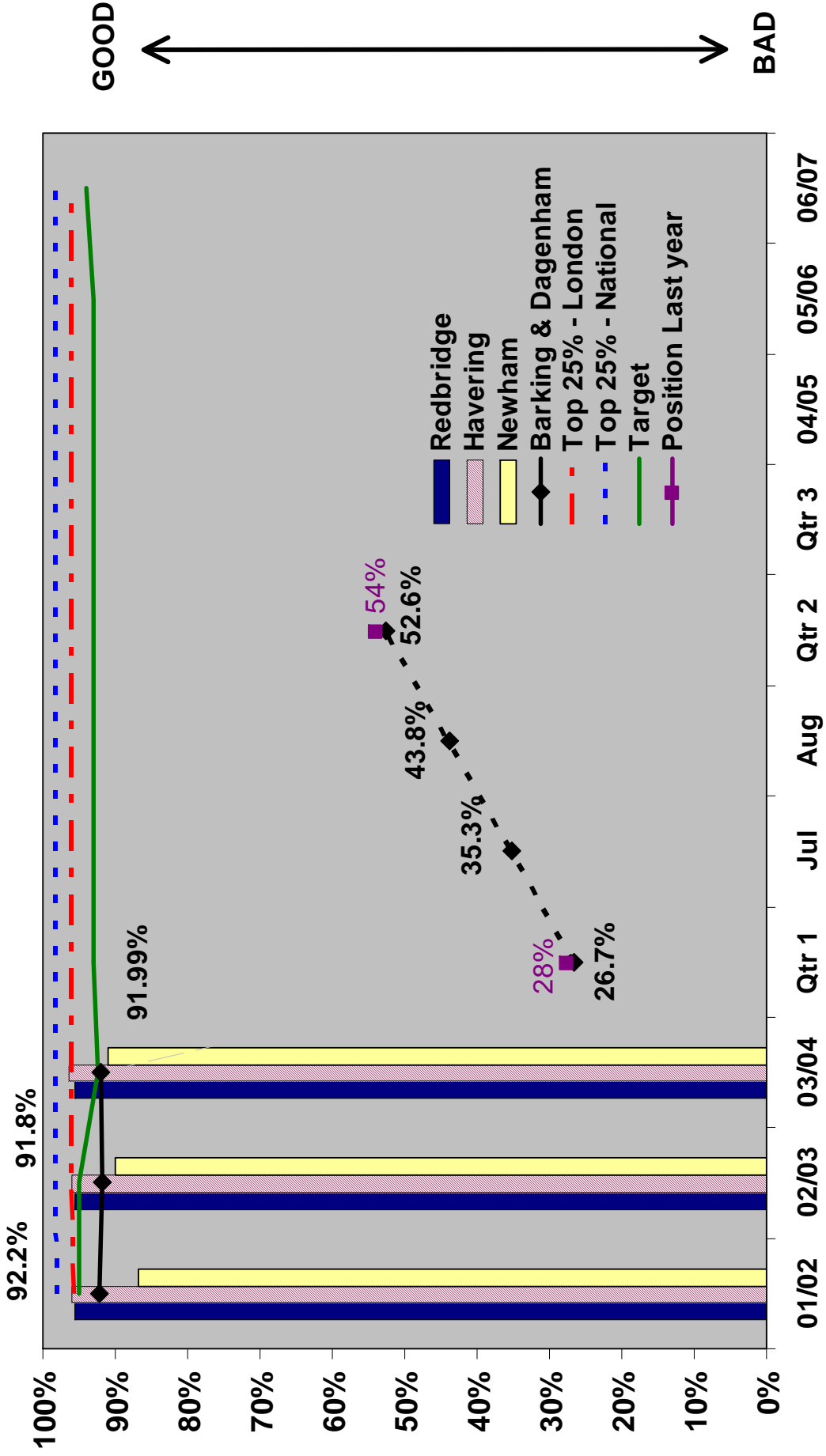
TOTAL INVOICES PROCESSED: **106,193**

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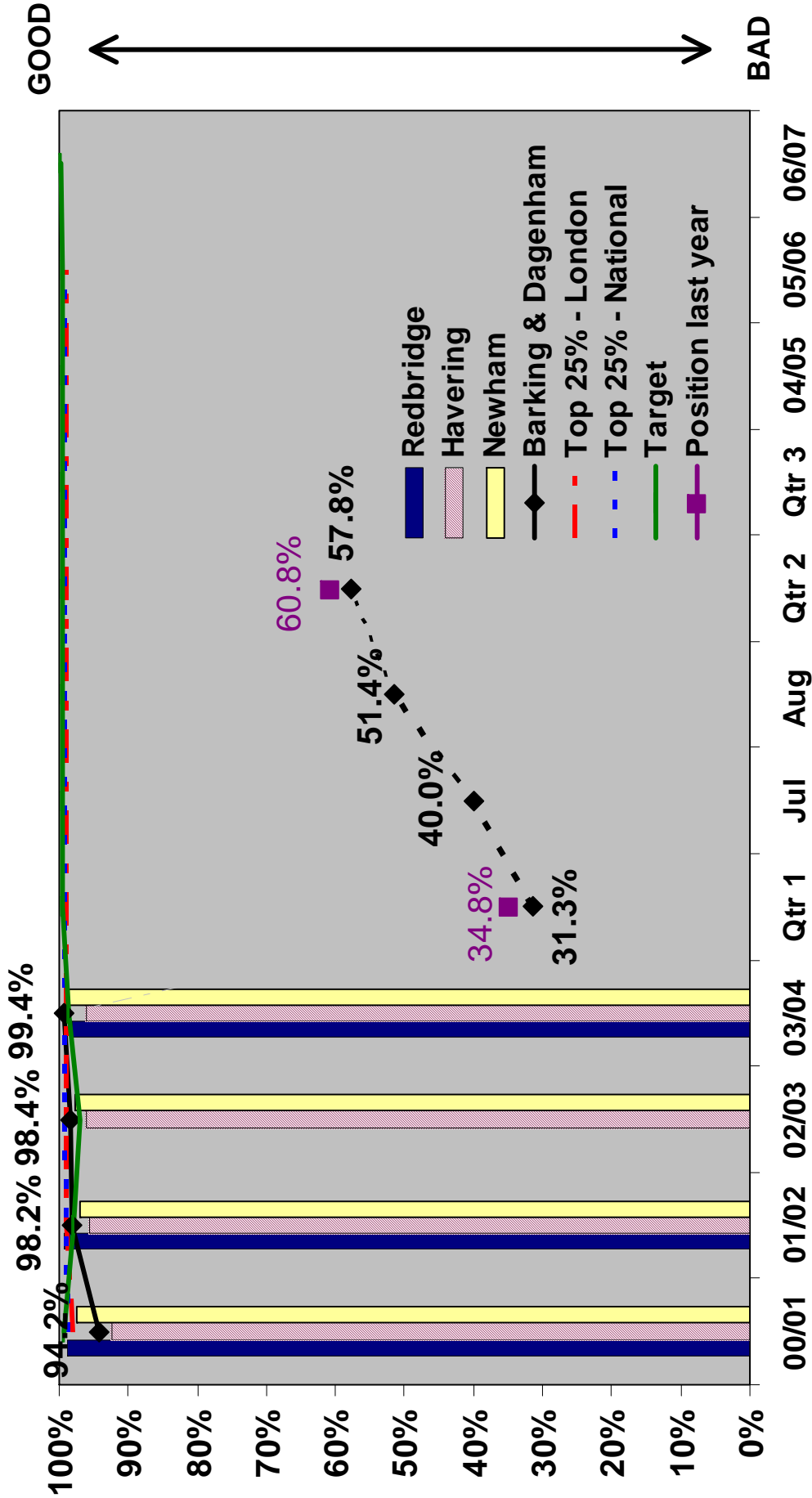
FINANCE - Council Tax
 BV 9 - Percentage of Council Tax collected (cumulative)



FINANCE - National Non-Domestic Rates



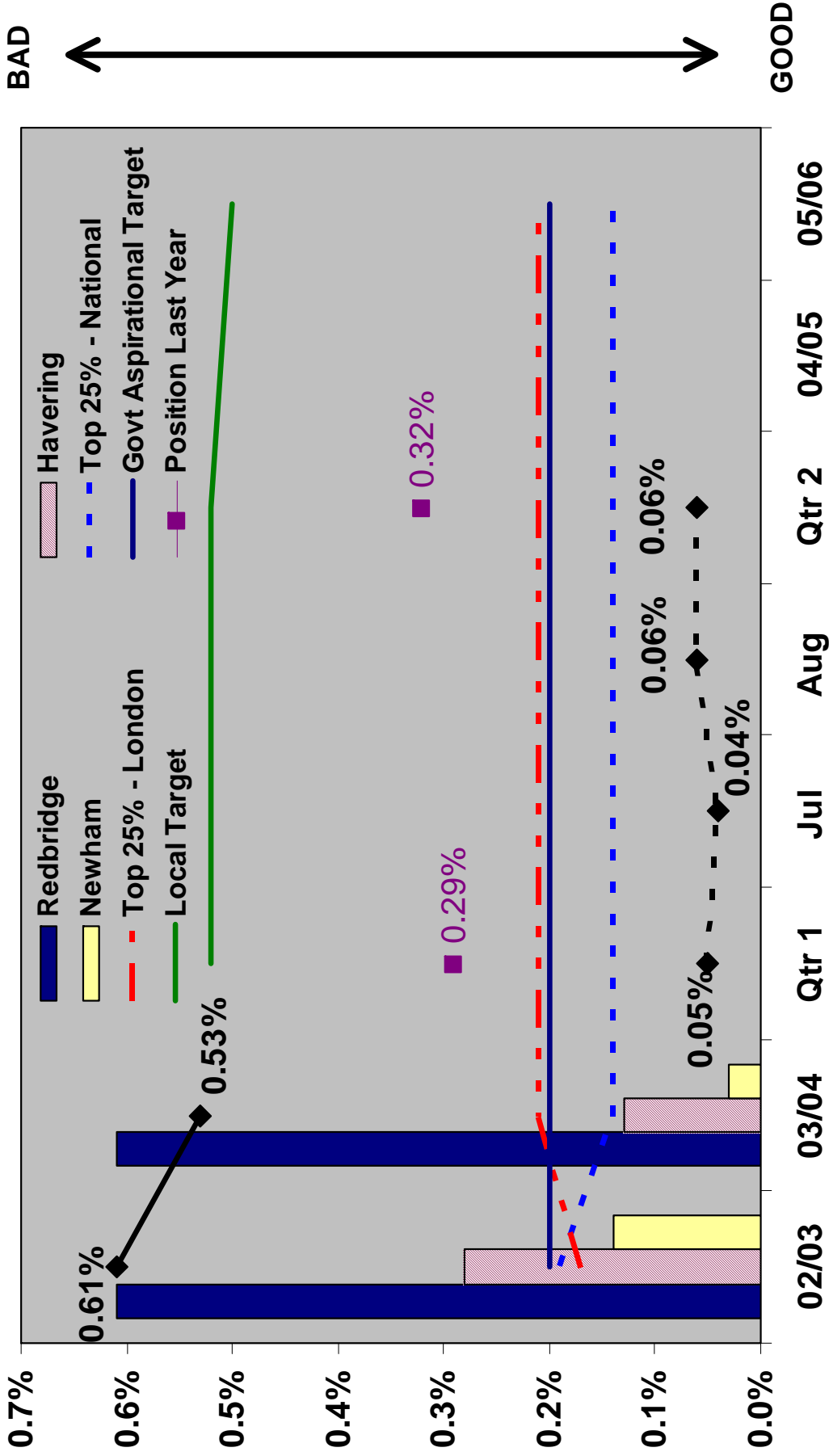
BV 10 - The percentage of business rates which should have been received during the year that were received (cumulative)



FINANCE - Business Services

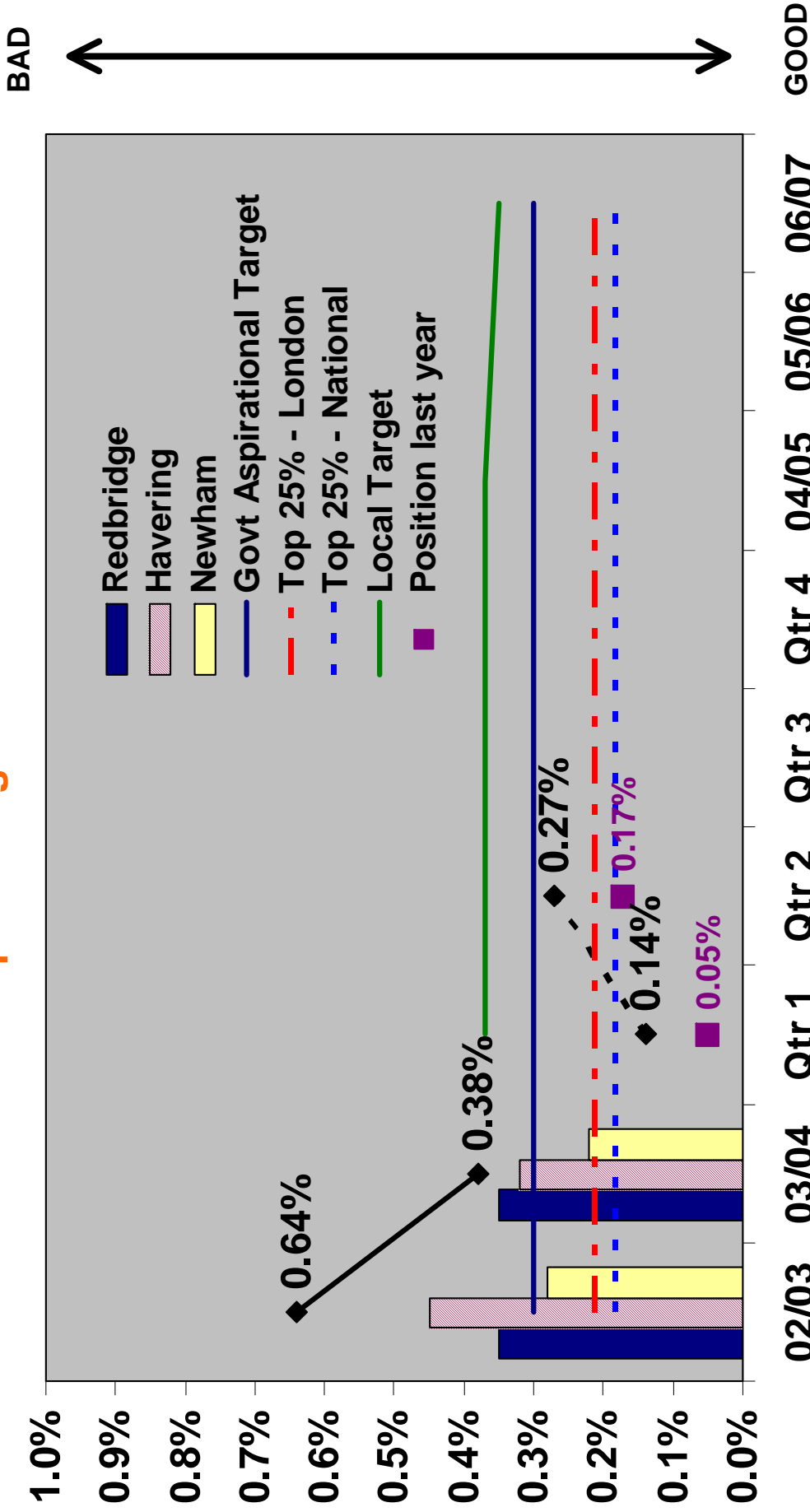


BV 14 - The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force

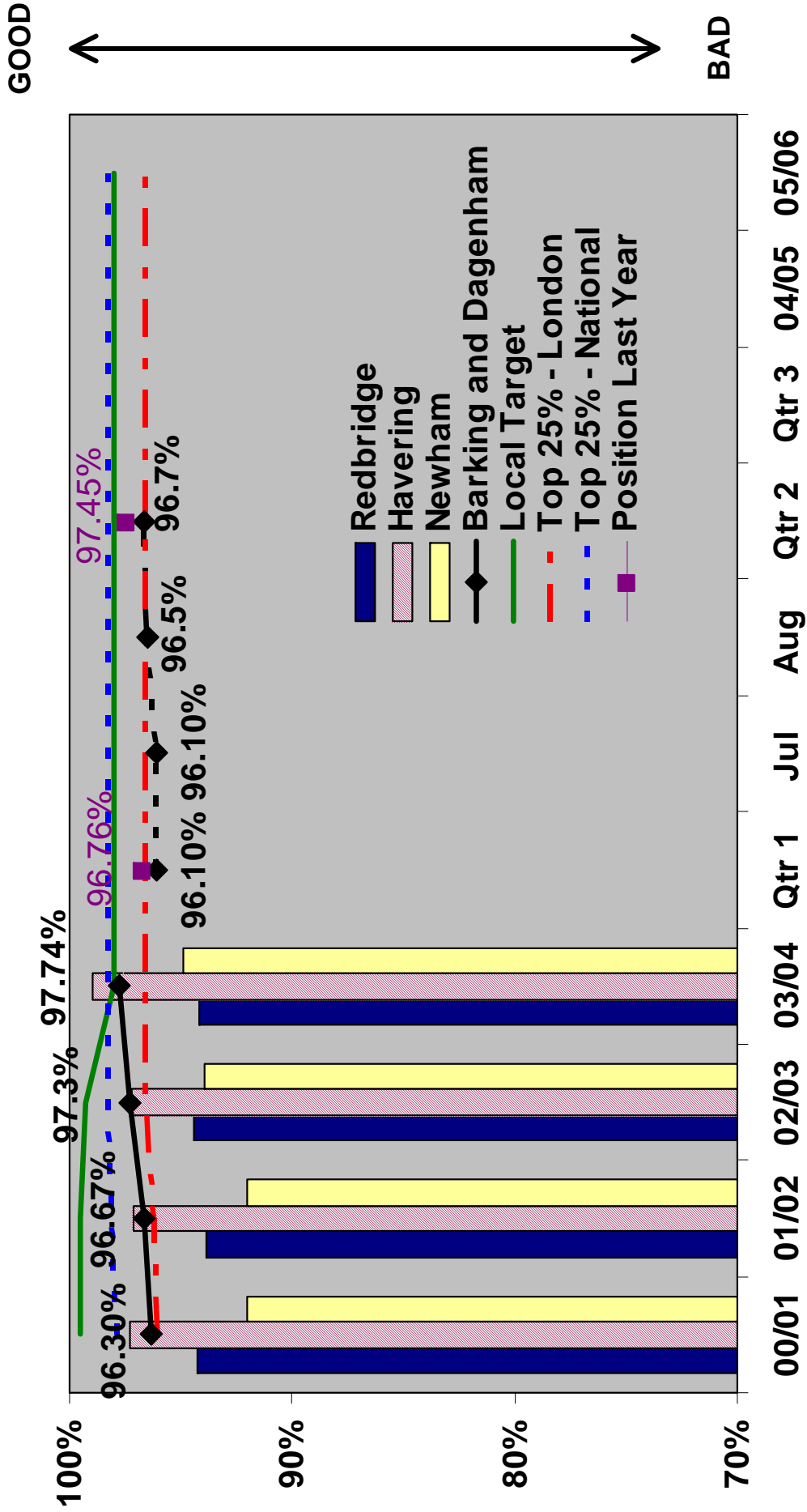




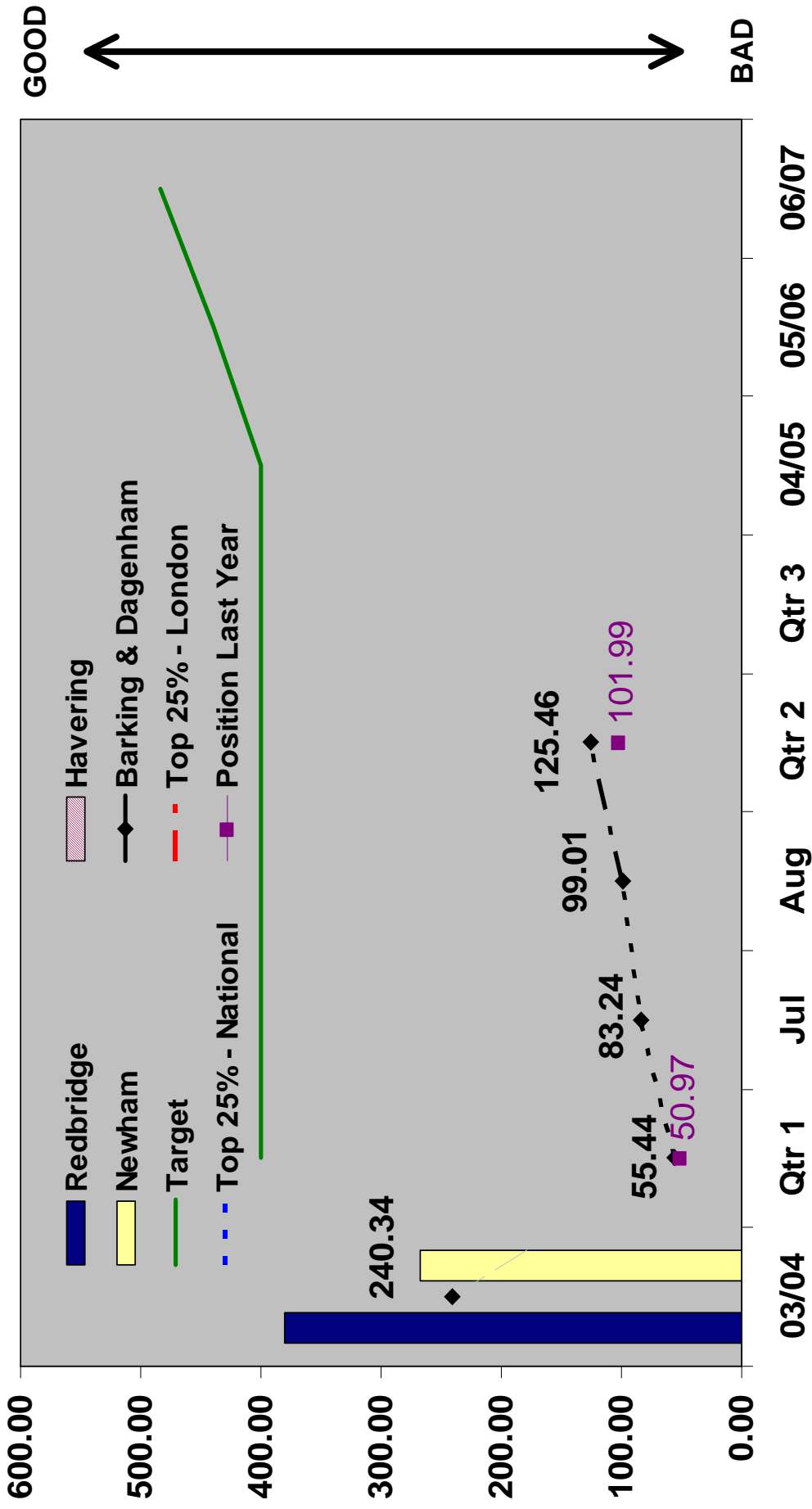
BV 15 - The percentage of employees retiring on grounds of ill health as a percentage of the total workforce



FINANCE - Rent Accounting & Recovery
BV 66a - Local authority rent collected and arrears :
proportion of rent collected (cumulative)



FINANCE - Housing Benefit & Council Tax
BV 76(1) - The number of claimants visited per 1,000 case load
(cumulative)

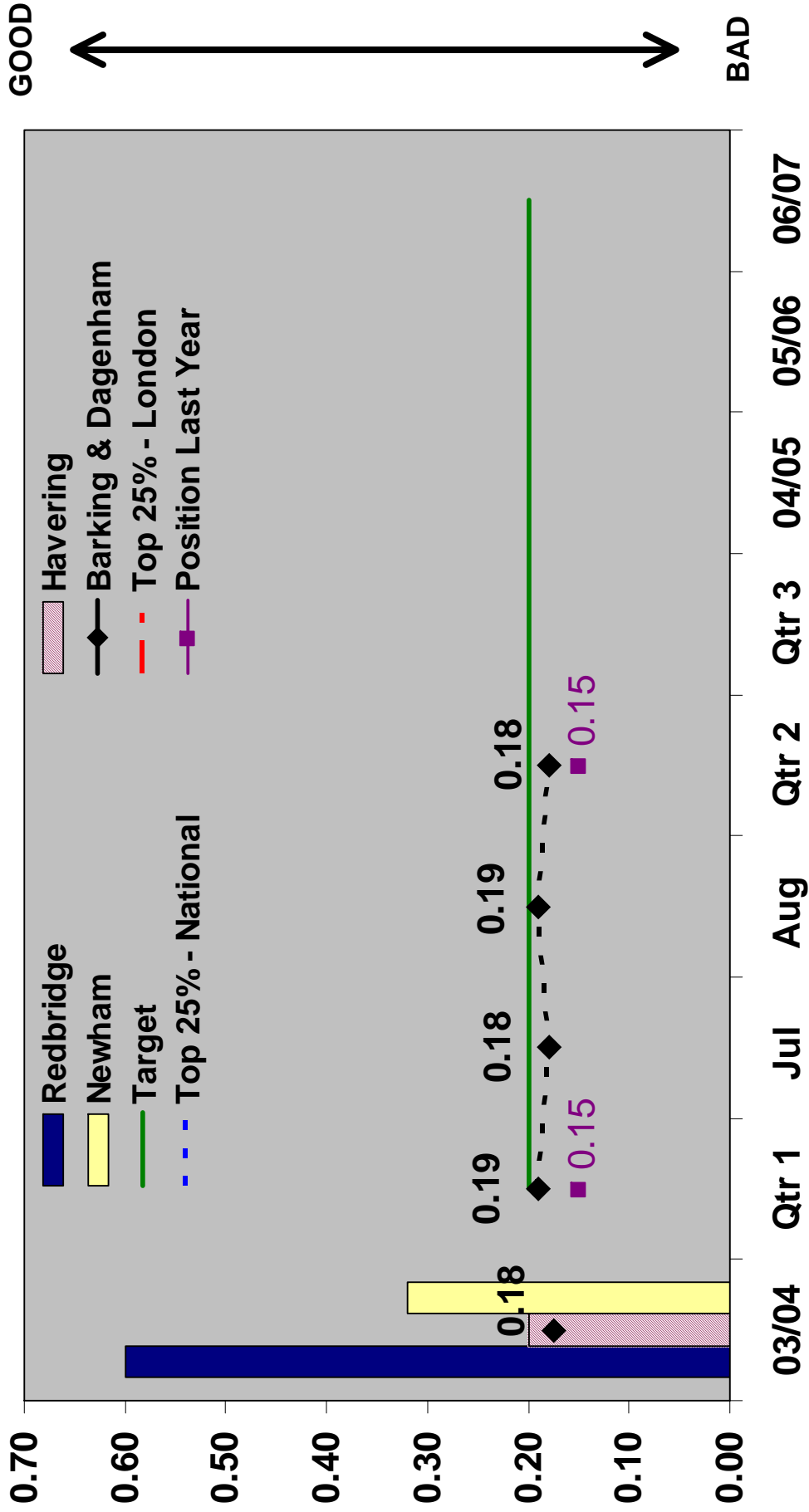


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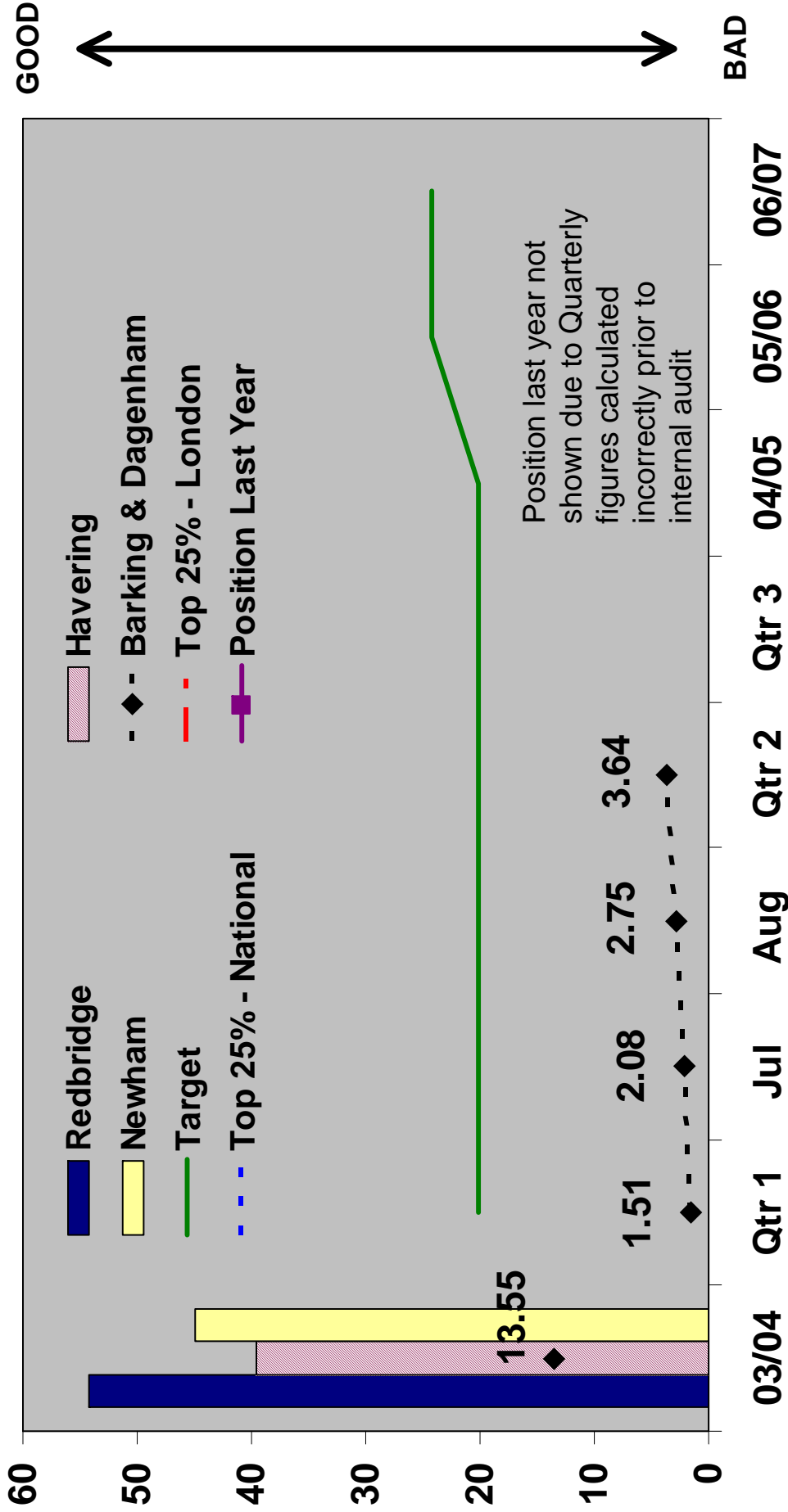
FINANCE - Housing Benefit & Council Tax
BV 76(2) - The number of fraud investigators employed per 1000 caseload (cumulative)



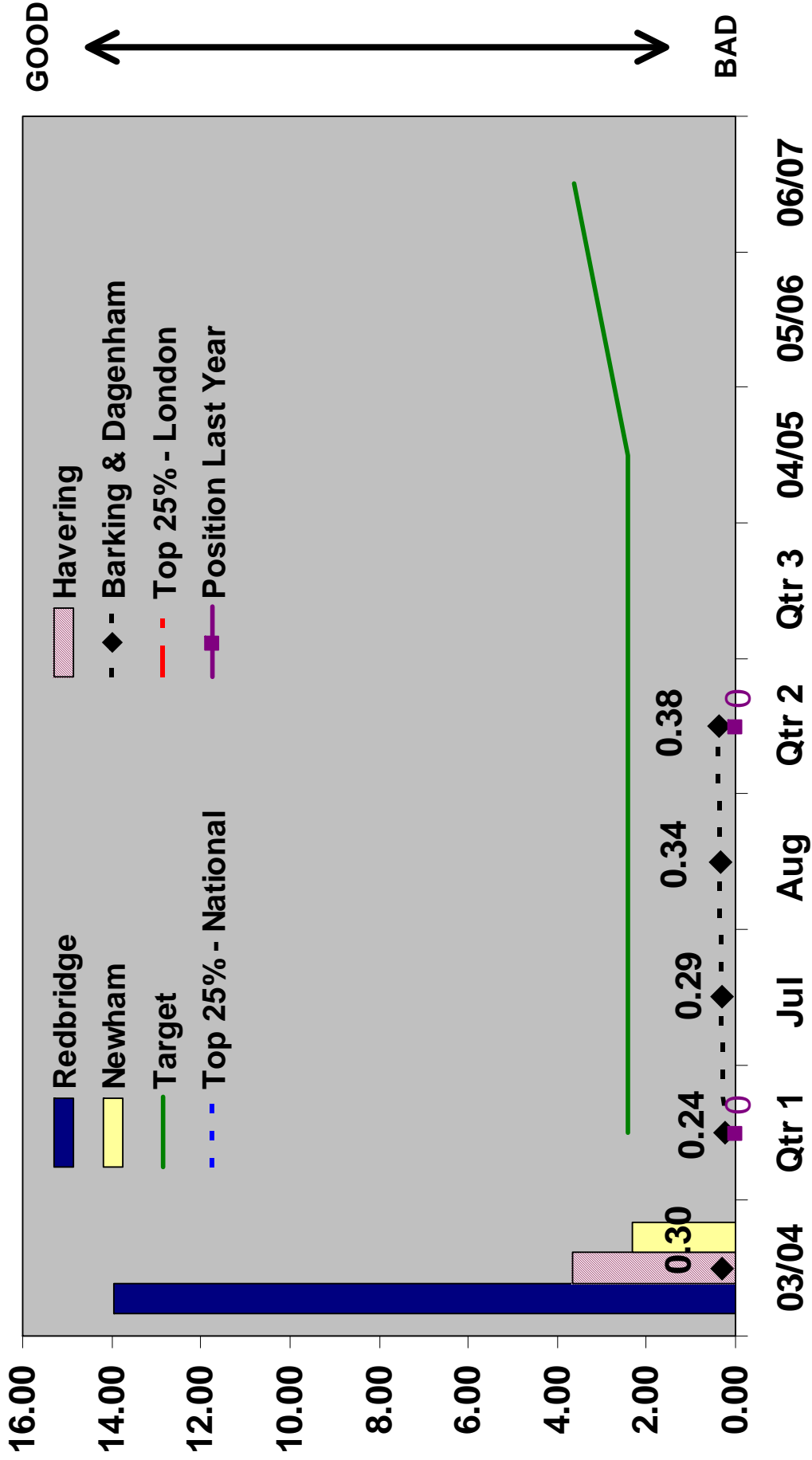
FINANCE - Housing Benefit & Council Tax



BV 76(3) - The number of fraud investigations, per 1000 caseload (cumulative)



FINANCE - Housing Benefit & Council Tax
BV 76(4) - The number of Prosecutions and sanctions per 1000 caseload (cumulative)

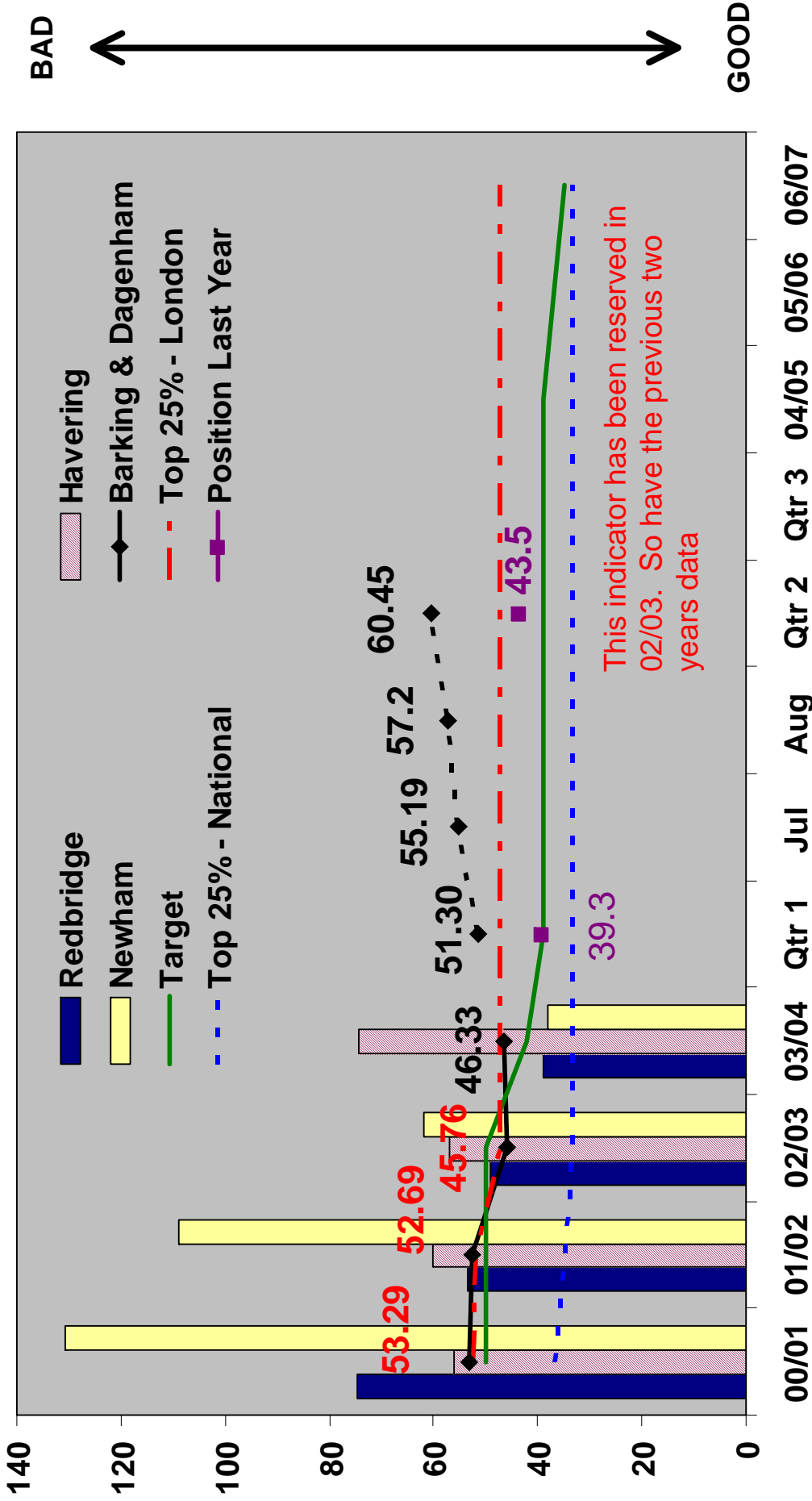


High Risk

FINANCE - Housing & Council Tax Benefit



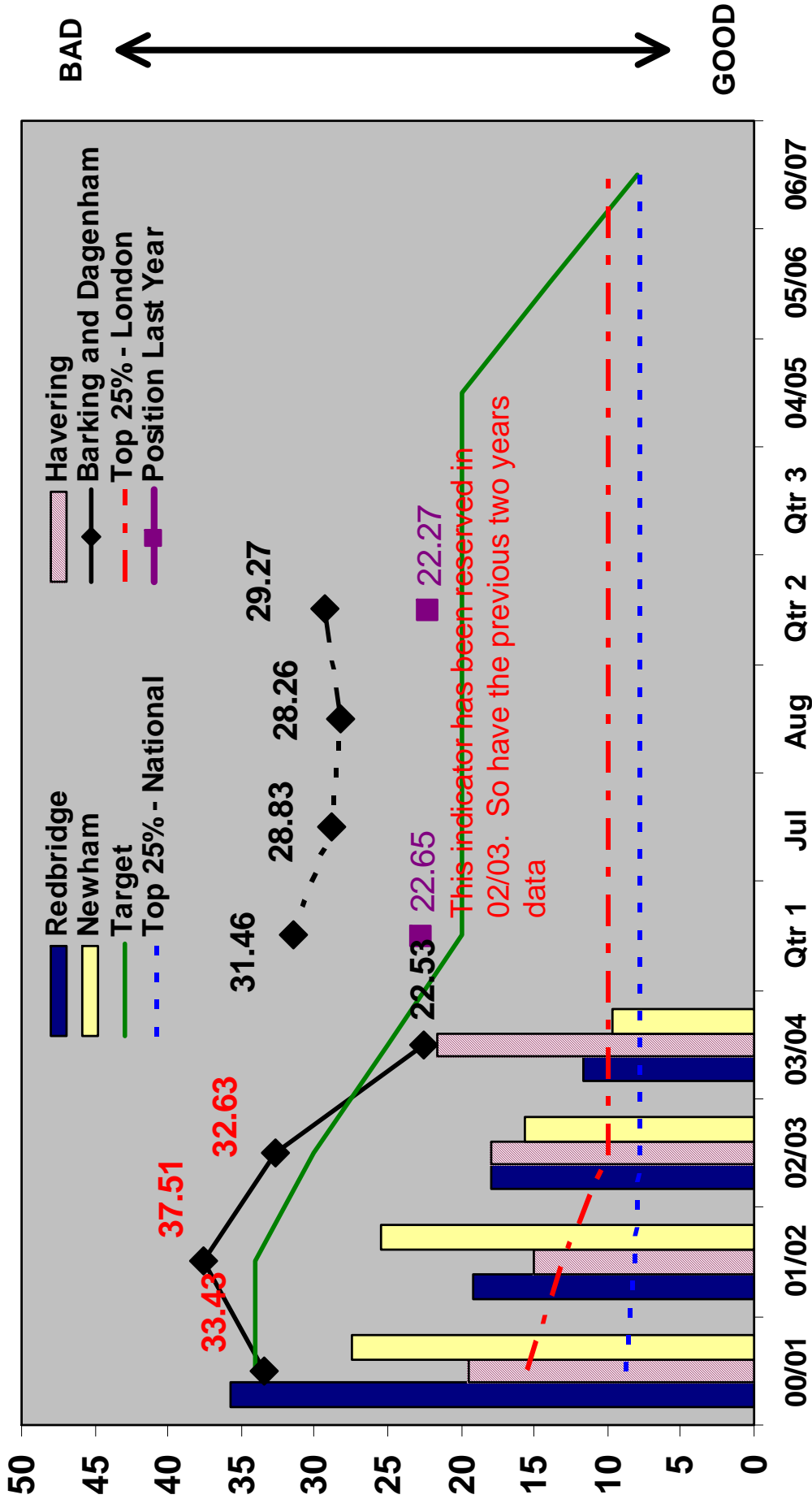
BV 78a - Average time for processing new claims (cumulative)



FINANCE - Housing & Council Tax Benefit



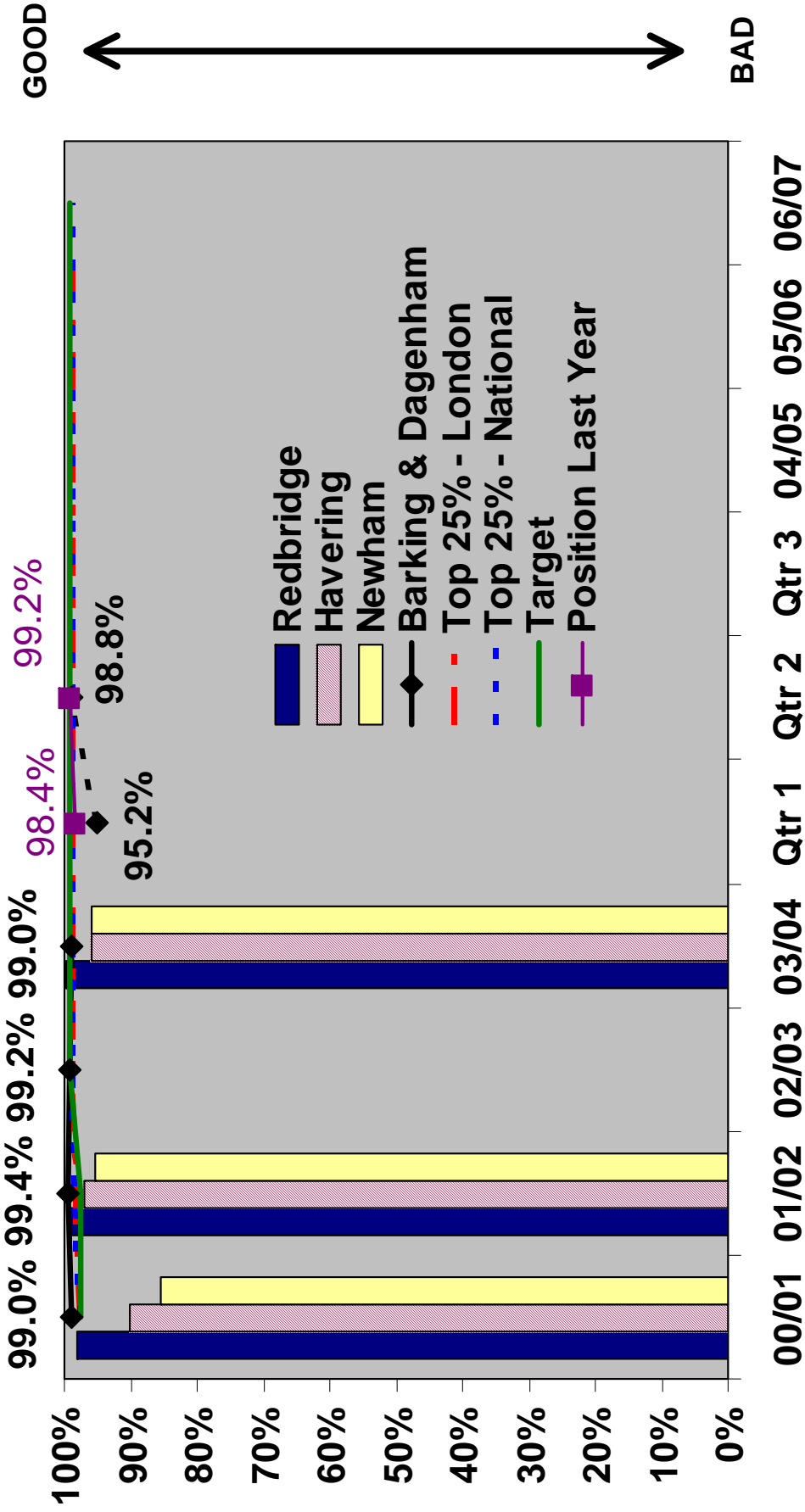
BV 78b - Average time for processing notifications of changes of circumstances (calendar days) (cumulative)





FINANCE - Housing & Council Tax Benefit

BV 79a - % of cases for which the calculation of the amount of benefit due was correct on the basis of the info available to the determination, for a sample of cases checked post-determination



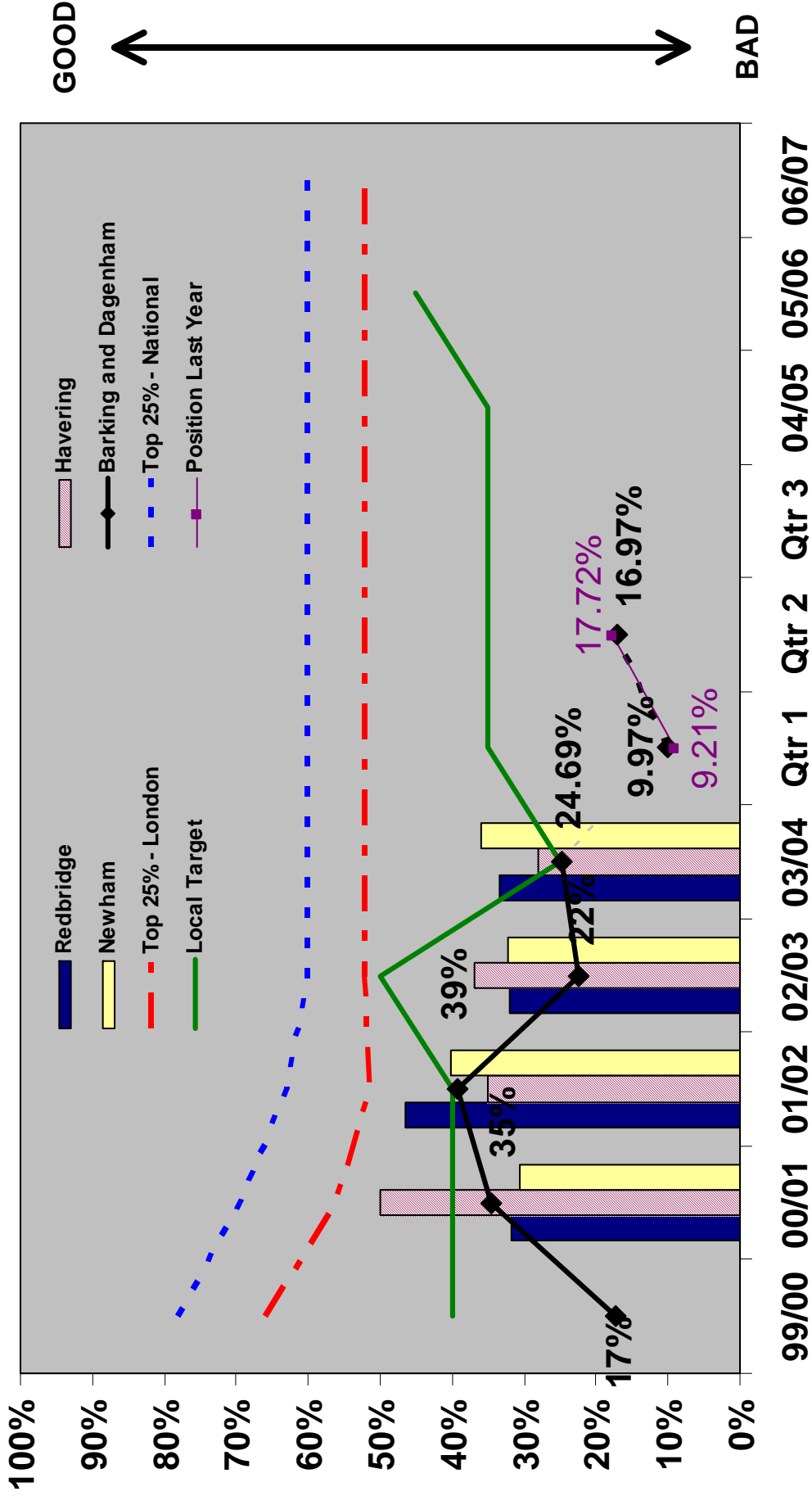
The London Borough of



High Risk



**FINANCE - Housing & Council Tax Benefit
BV 79b - Percentage of recoverable overpayments (excluding Council
Tax) that were recovered in the year (cumulative)**



The London Borough of

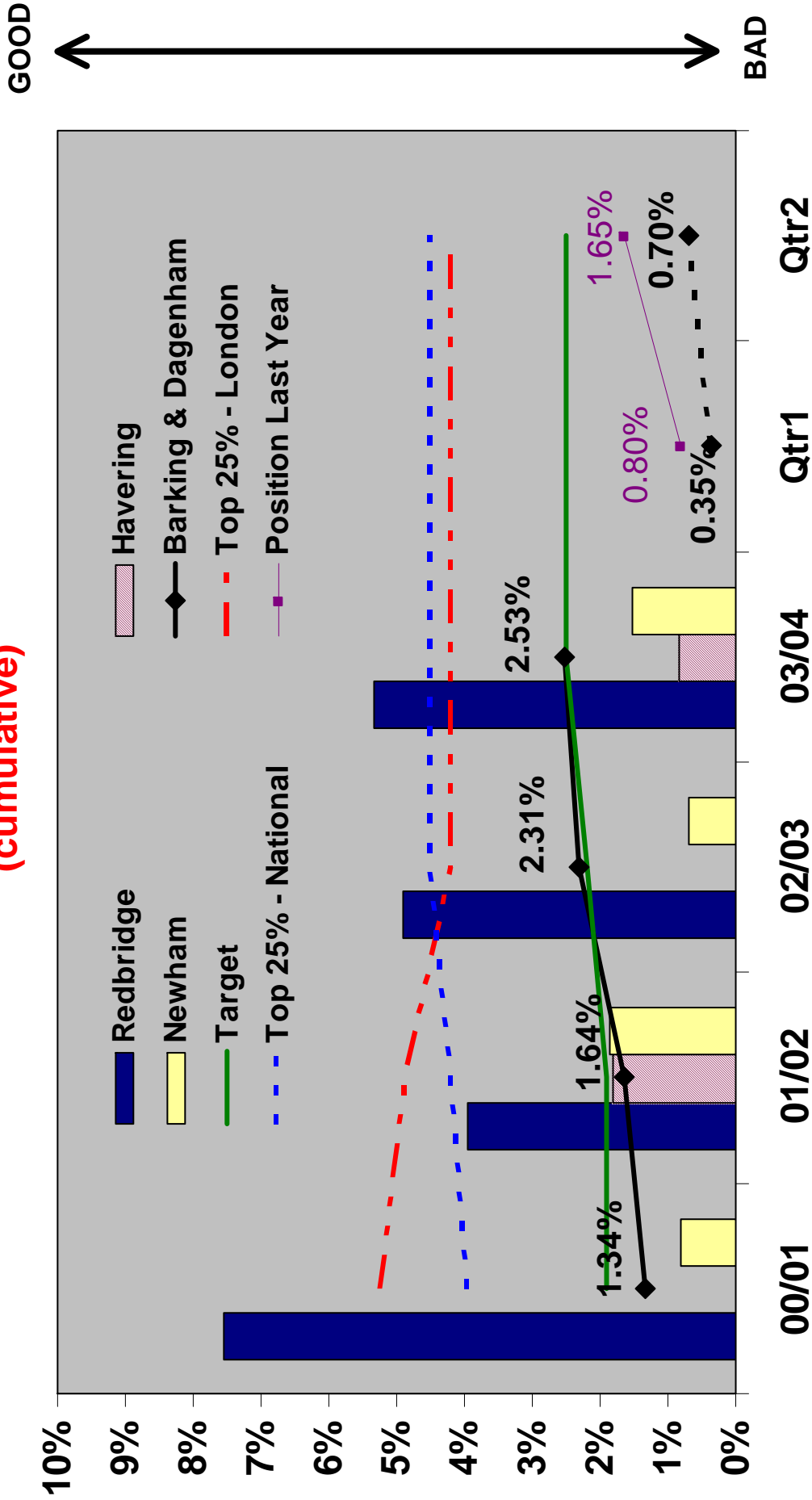


Department of Housing & Health Key PIs

HOUSING & HEALTH - Housing Strategy
BV 62 - Proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the authority

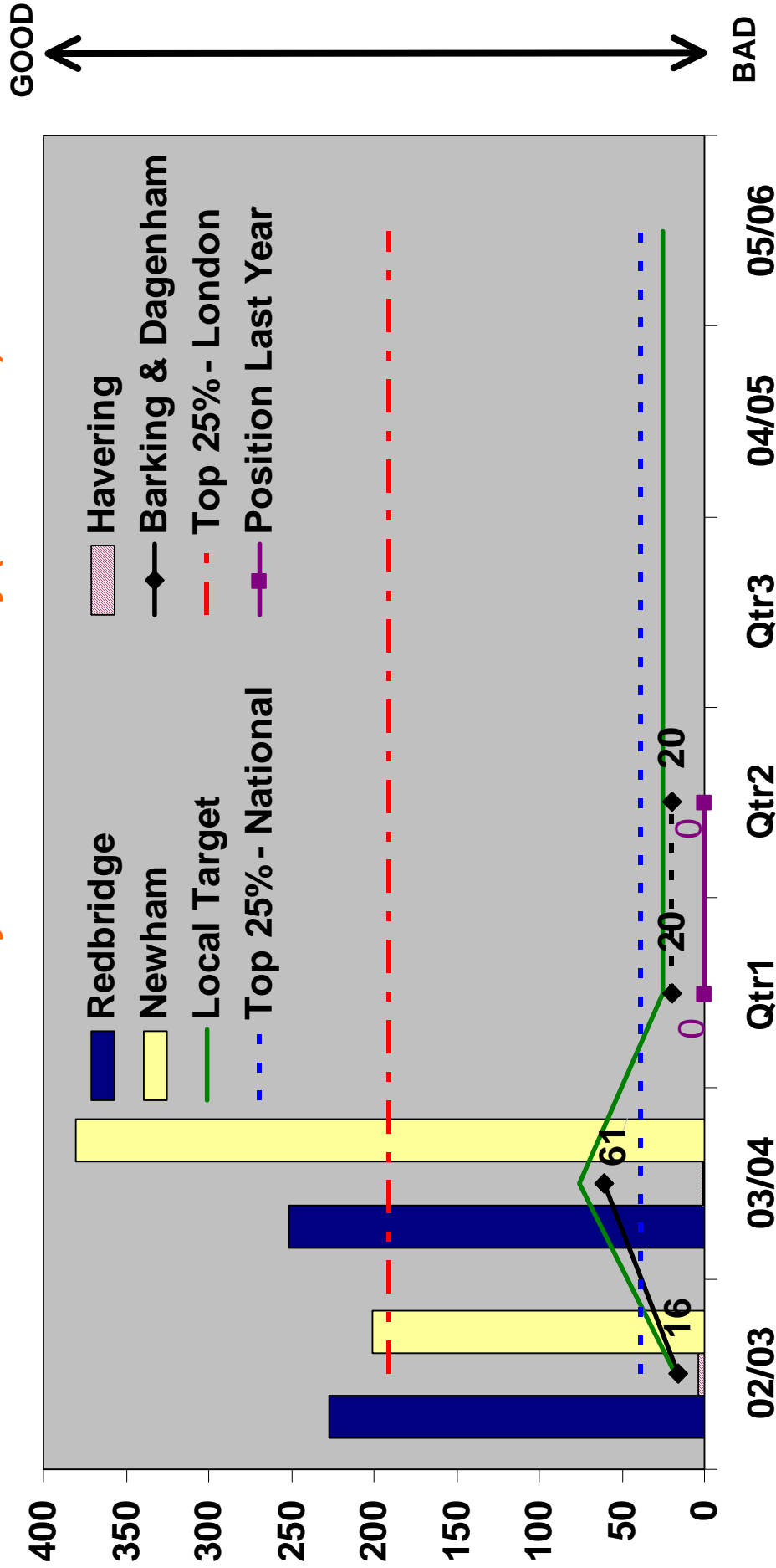


(cumulative)

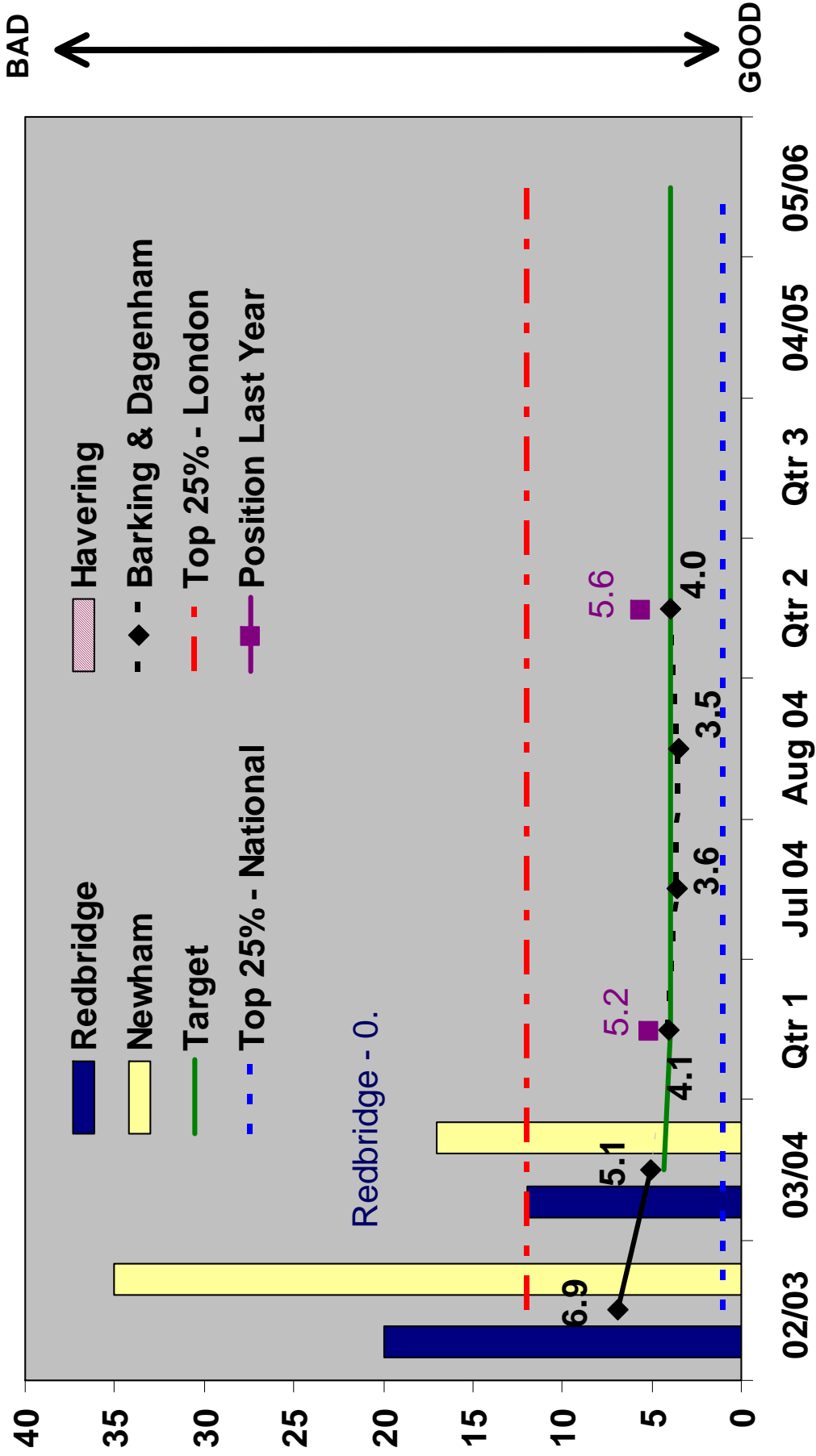




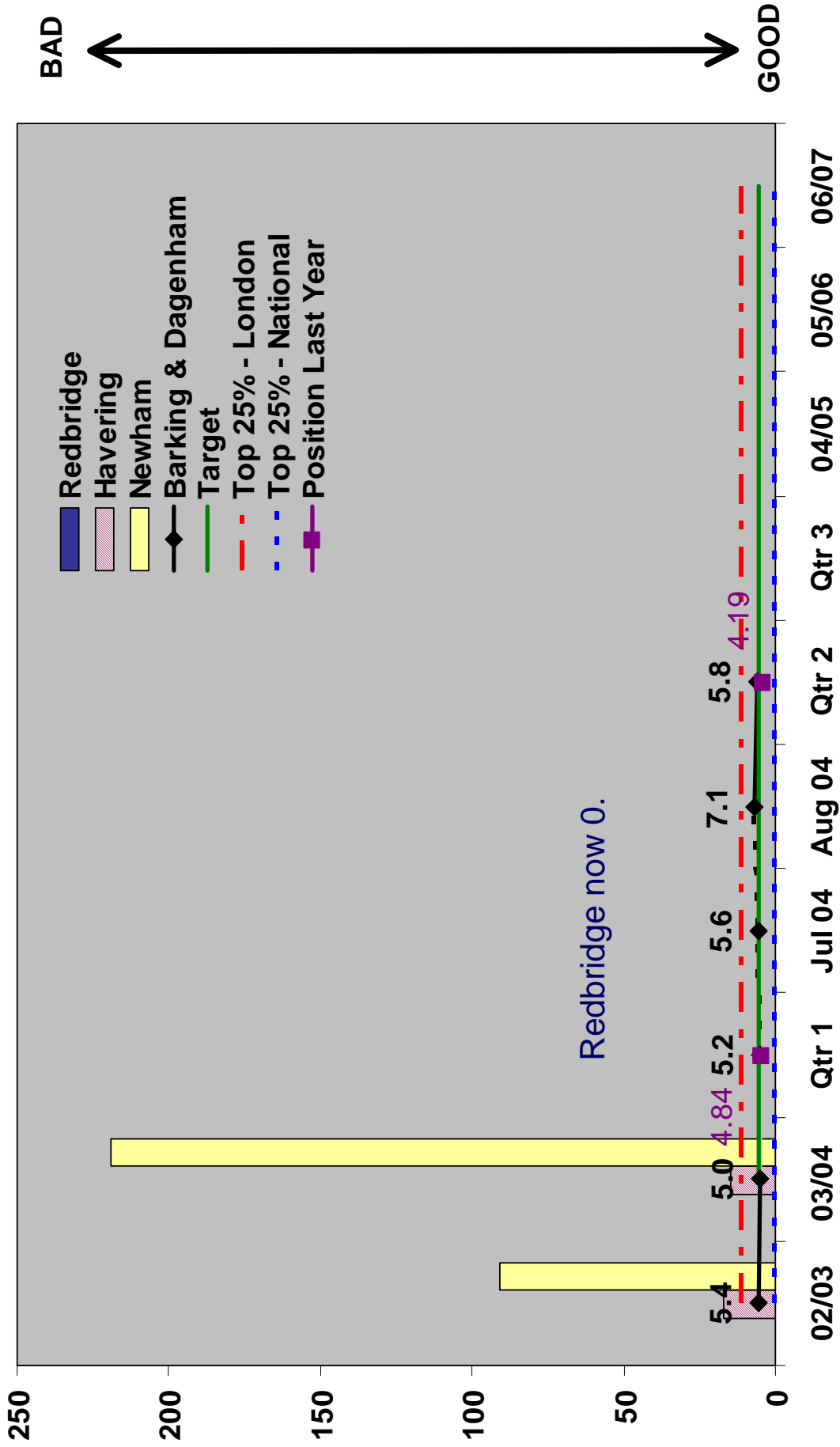
HOUSING & HEALTH - Housing Strategy
BV 64 - The number of private sector vacant dwellings that are returned into occupation or demolished during the year as a direct result of action by the local authority (cumulative)



HOUSING & HEALTH - Housing Landlord Services
BV 183(a) - Average length of stay in bed and breakfast accommodation (weeks)

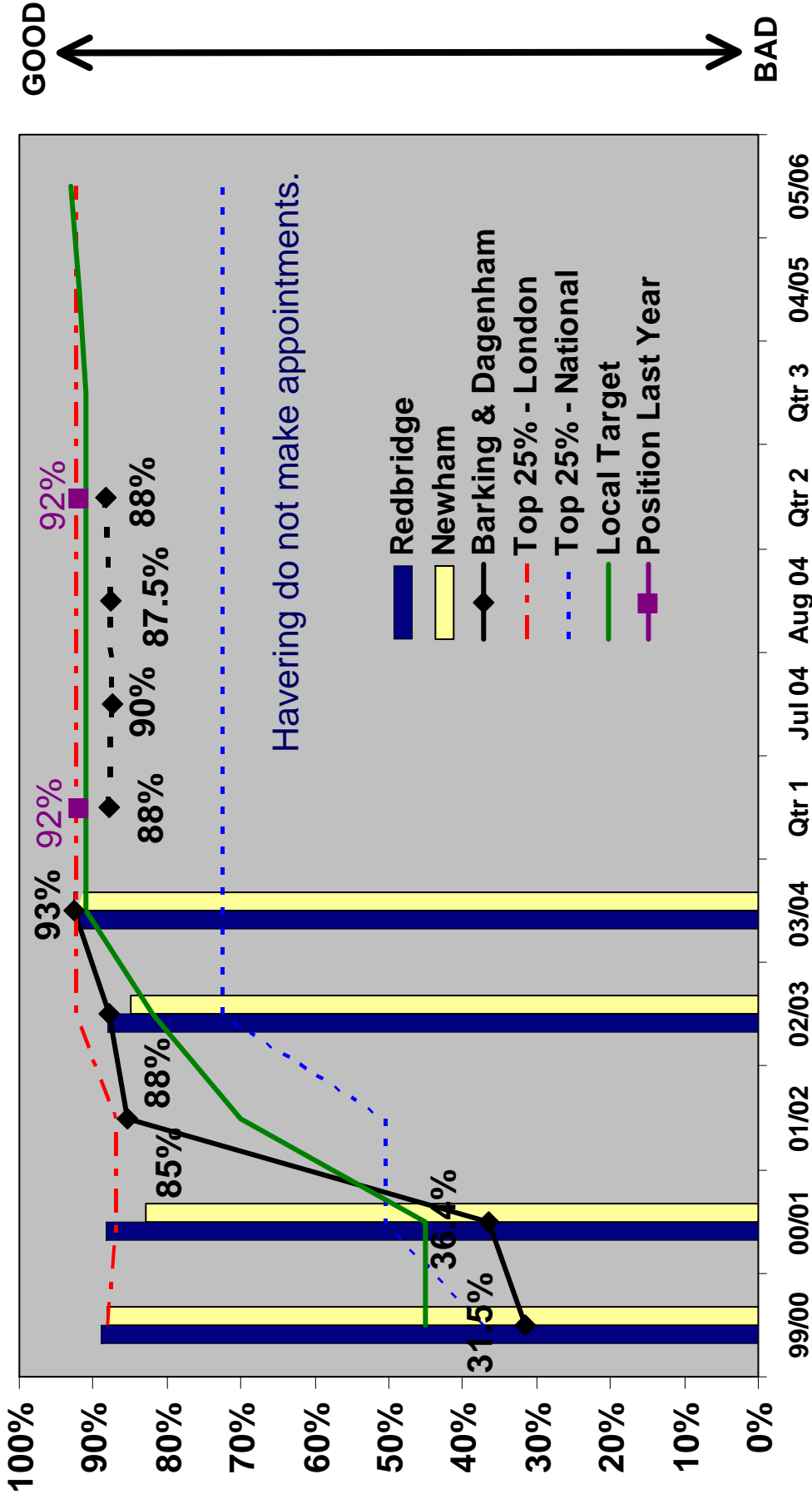


HOUSING & HEALTH - Housing Landlord Services
BV 183(b) - Average length of stay in hostel accommodation (weeks)



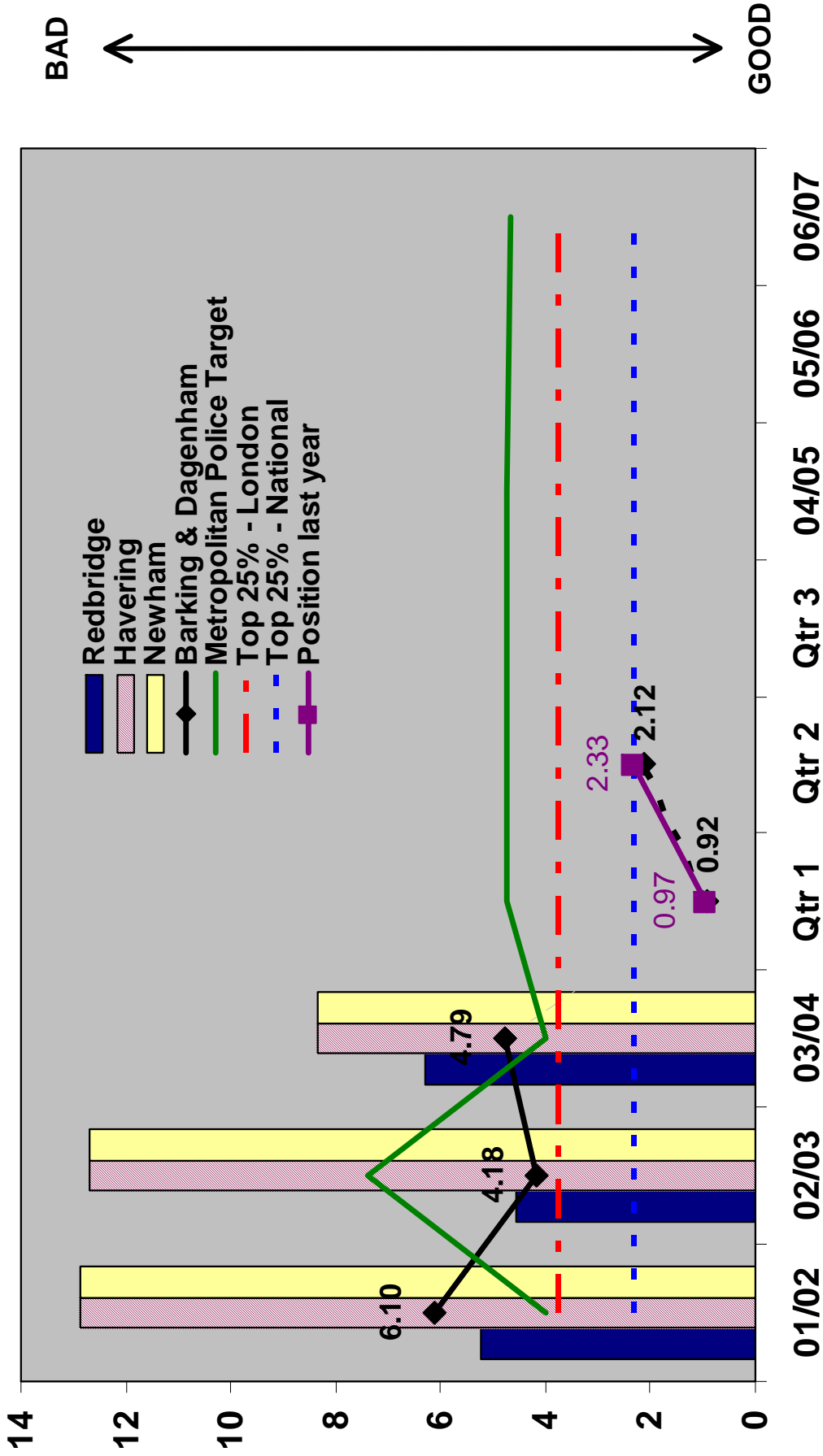


**HOUSING & HEALTH - Council House Maintenance & Improvement
BV 185 [AC-D2] - The percentage of repair appointments made and kept
by the authority**



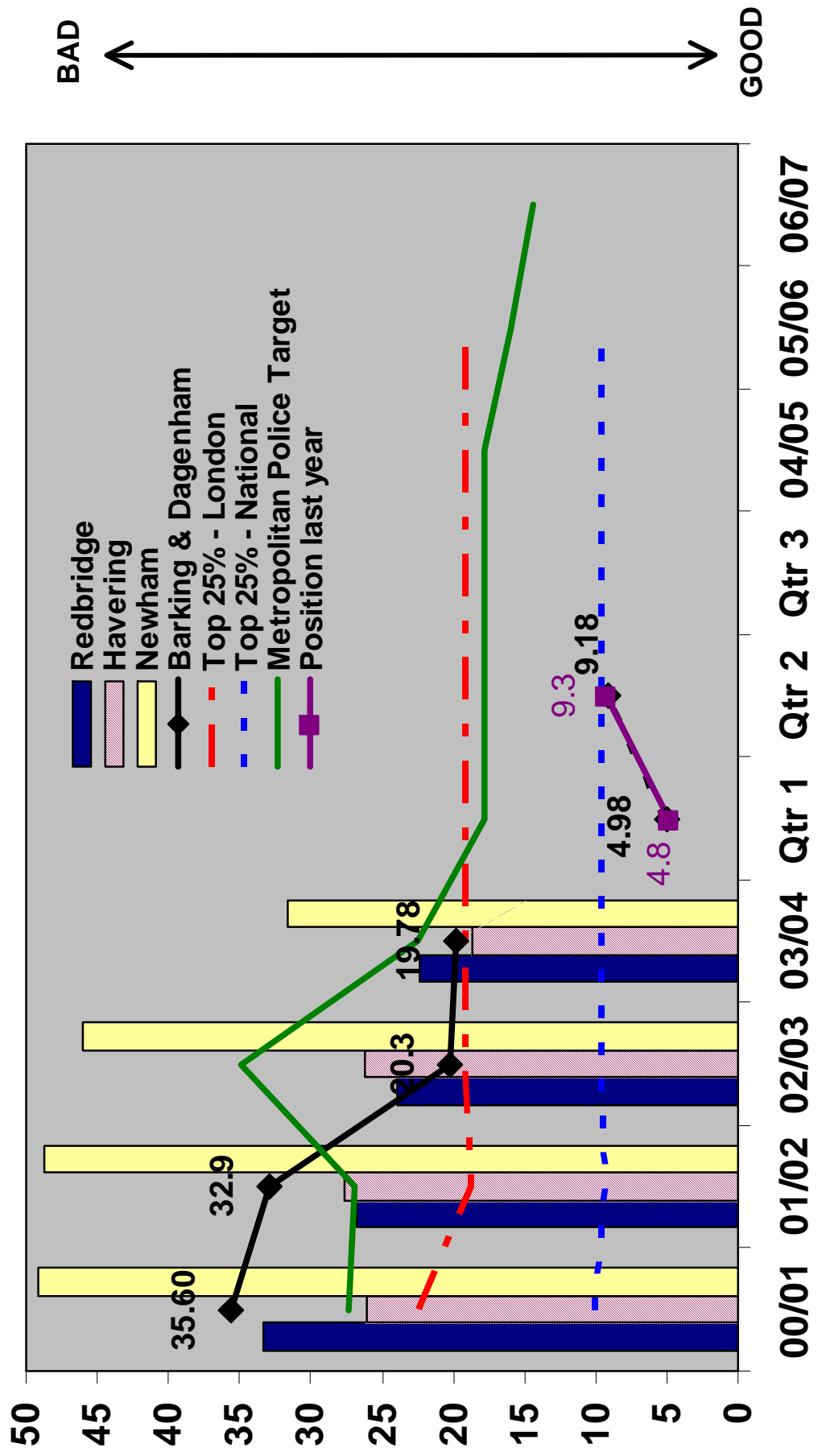
HOUSING & HEALTH - Community Safety

BV 127e(i) - Robberies per 1,000 population (cumulative)



HOUSING & HEALTH - Community Safety

BV 128 a - Vehicle crimes per 1,000 population (cumulative)

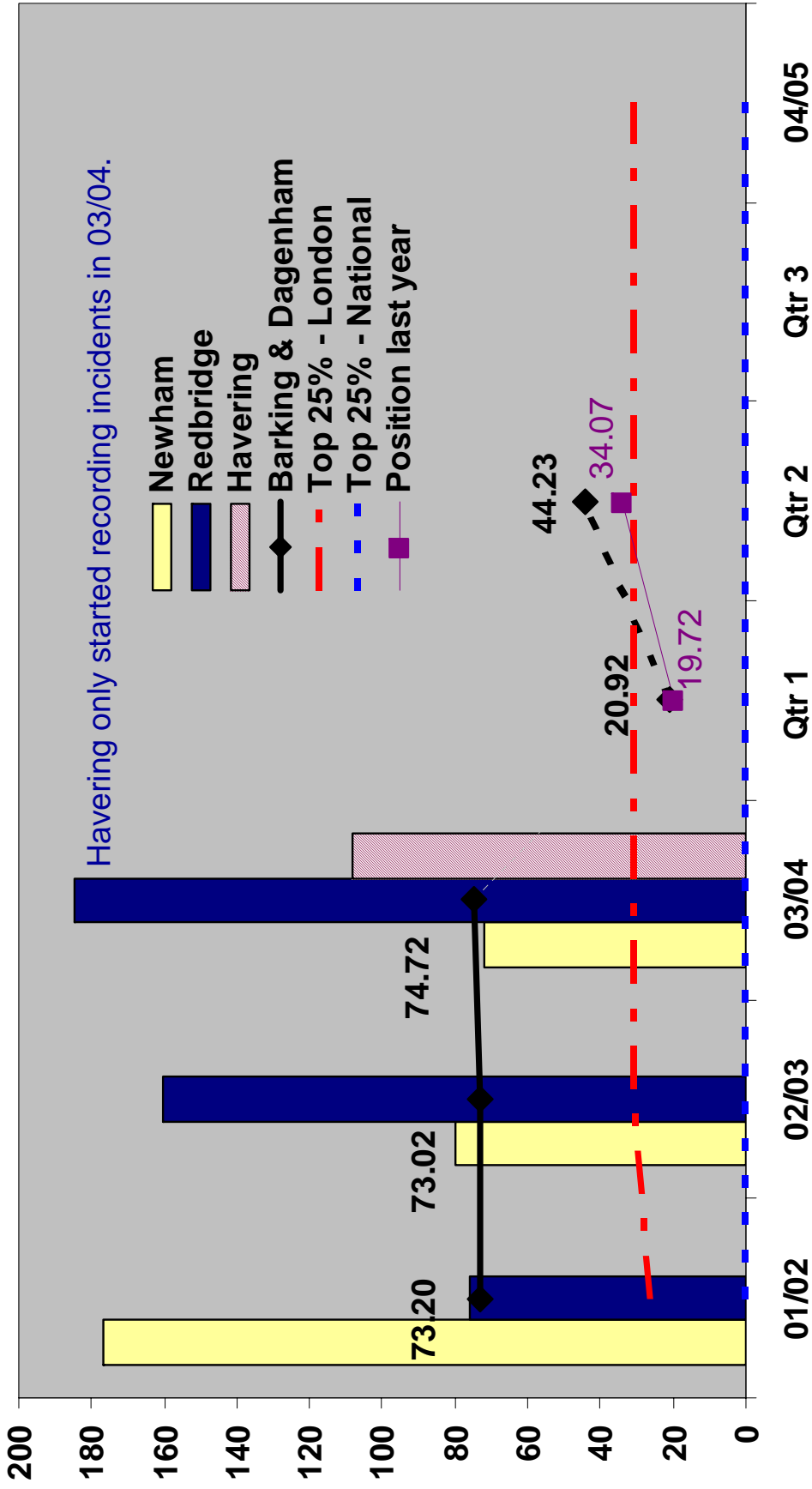


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HOUSING & HEALTH - Community Safety

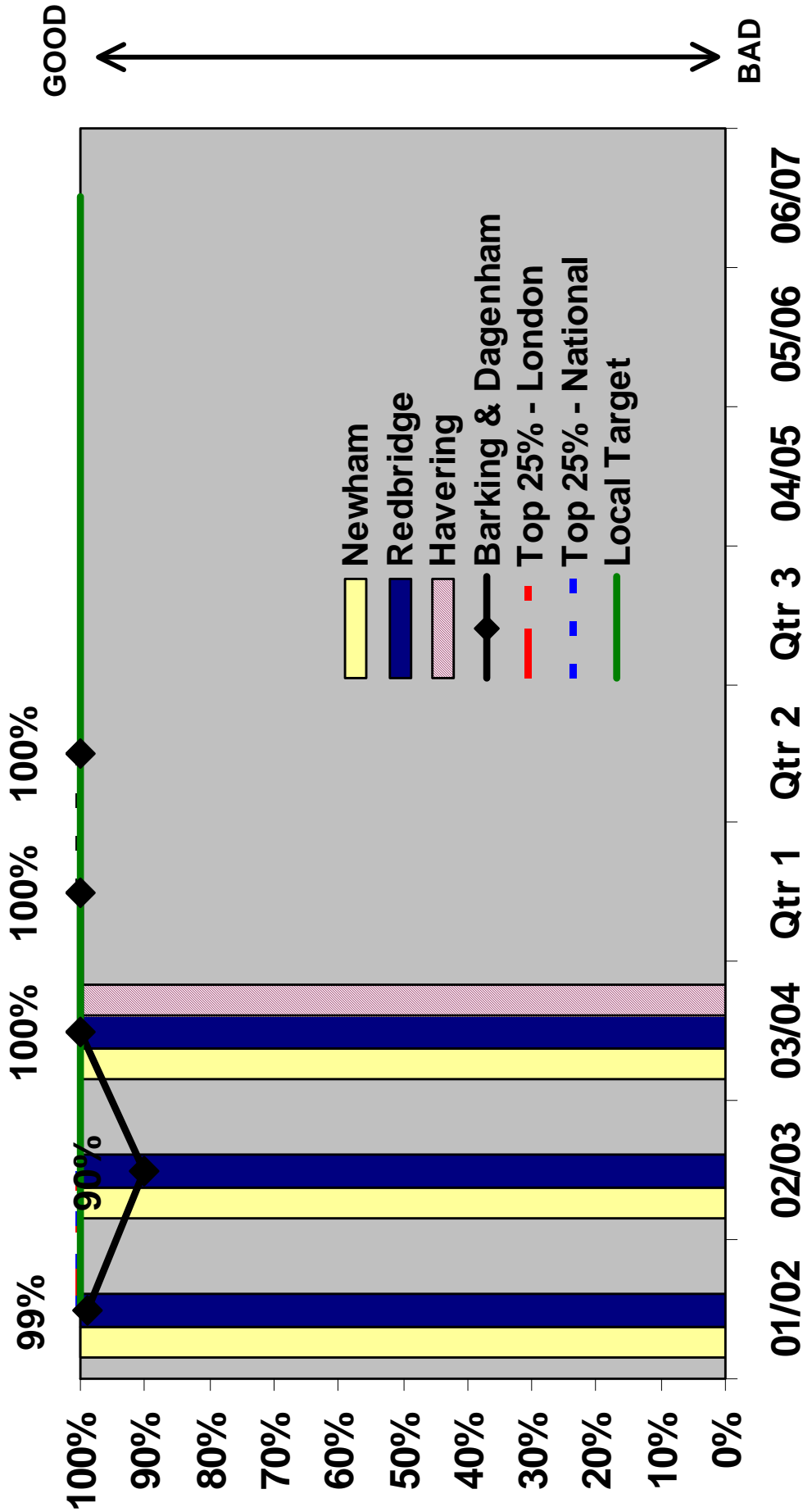
BV 174 - The number of racial incidents recorded by the authority per 100,000 population (cumulative)



HOUSING & HEALTH - Community Safety



BV 175 - The percentage of racial incidents that resulted in further action (cumulative)



Community Safety PI Monitoring

BVPI 174

The number of racial incidents recorded by the authority per 100,000 population

	Corporate Strategy		Finance		Education		DLES		Housing & Health		Social Services		Year Total	
	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000
Quarter 1	0	0.00	0.00	0.00	26	15.54	1	0.60	8	4.78	0	0.00	35.00	20.92
Quarter 2	0	0.00	0.00	0.00	29	32.87	0	0.60	10	10.76	0	0.00	39.00	44.23
Quarter 3		0.00		0.00		32.87		0.60		10.76		0.00	0.00	44.23
Quarter 4		0.00		0.00		32.87		0.60		10.76		0.00	0.00	44.23
Year Total	0	0.00	0.00	0.00	55	32.87	1	0.60	18	10.76	0	0.00	74	44.23

BVPI 175 The % number of cases that resulted in further action.

	Corporate Strategy		Finance		Education		DLES		Housing & Health		Social Services		Year Total	
	Further	%	Further	%	Further	%	Further	&	Further	%	Further	%	Further	%
Quarter 1	0	0.0%	0	0.0%	26	100.0%	1	0.0%	8	100.0%	0	0.0%	35	100.0%
Quarter 2	0	0.0%	0	0.0%	29	100.0%	0	0.0%	10	100.0%	0	0.0%	39	100.0%
Quarter 3		0.0%		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		0.0%	0	#DIV/0!
Quarter 4		0.0%		0.0%		#DIV/0!		0.0%		#DIV/0!		0.0%	0	#DIV/0!
Year Total	0	0.0%	0	#DIV/0!	55	100.0%	1	100.0%	18	100.0%	0	#DIV/0!	74	100.0%

Population 167,302

ESTIMATED RESIDENT POPULATION MID-2000 BASED ON THE 1991 CENSUS BY SINGLE YEAR OF AGE AND SEX

In the first box, write in the actual **number of cases recorded** . In the second box, write in the actual number of **cases resulting in further action** .

The **per 100,000 population box** is based on an **accumulation of each quarter** .

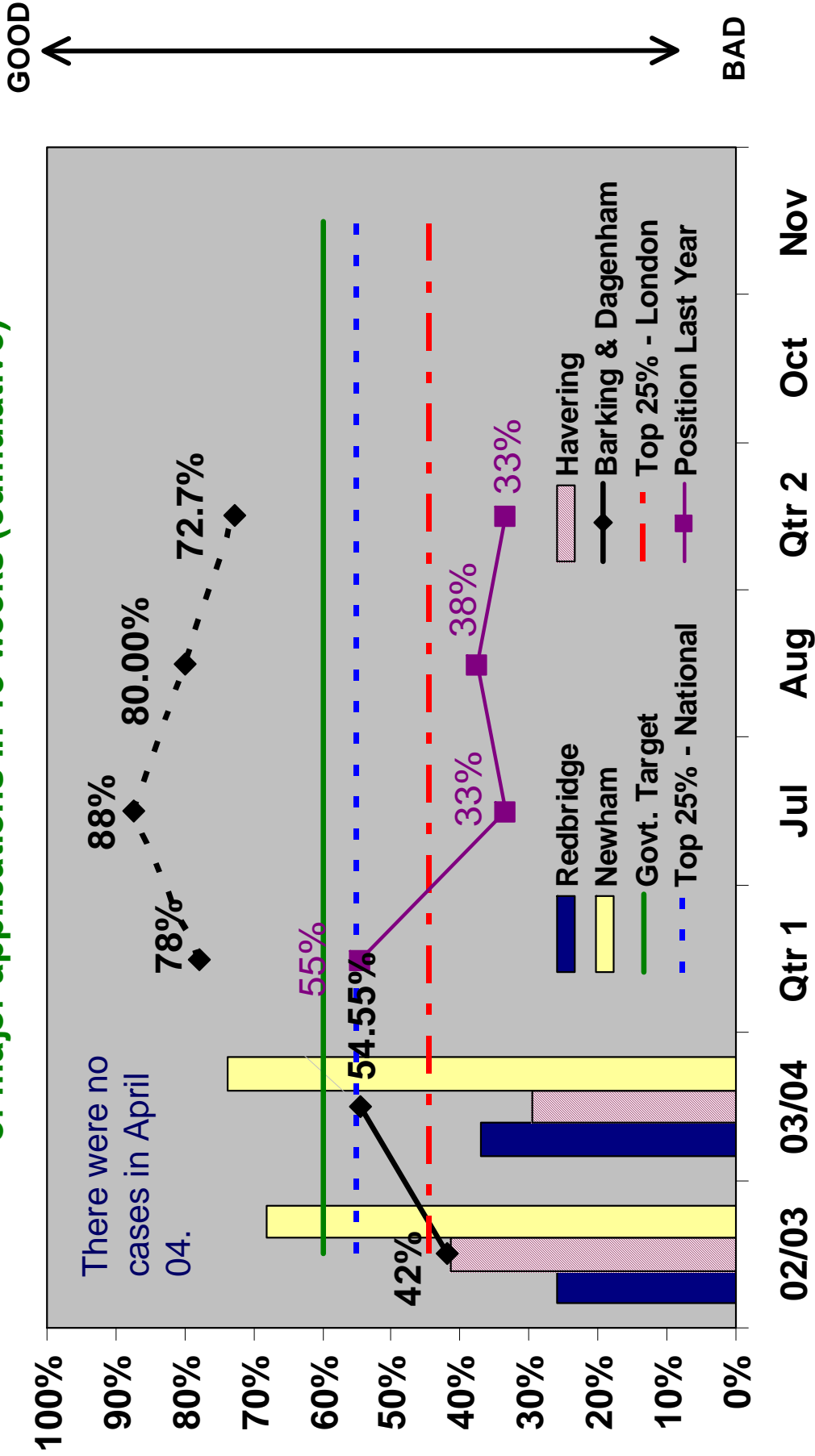
The London Borough of

Barking & Dagenham

Department of Regeneration and Environment Key Pls

DRE - Planning & Building Control

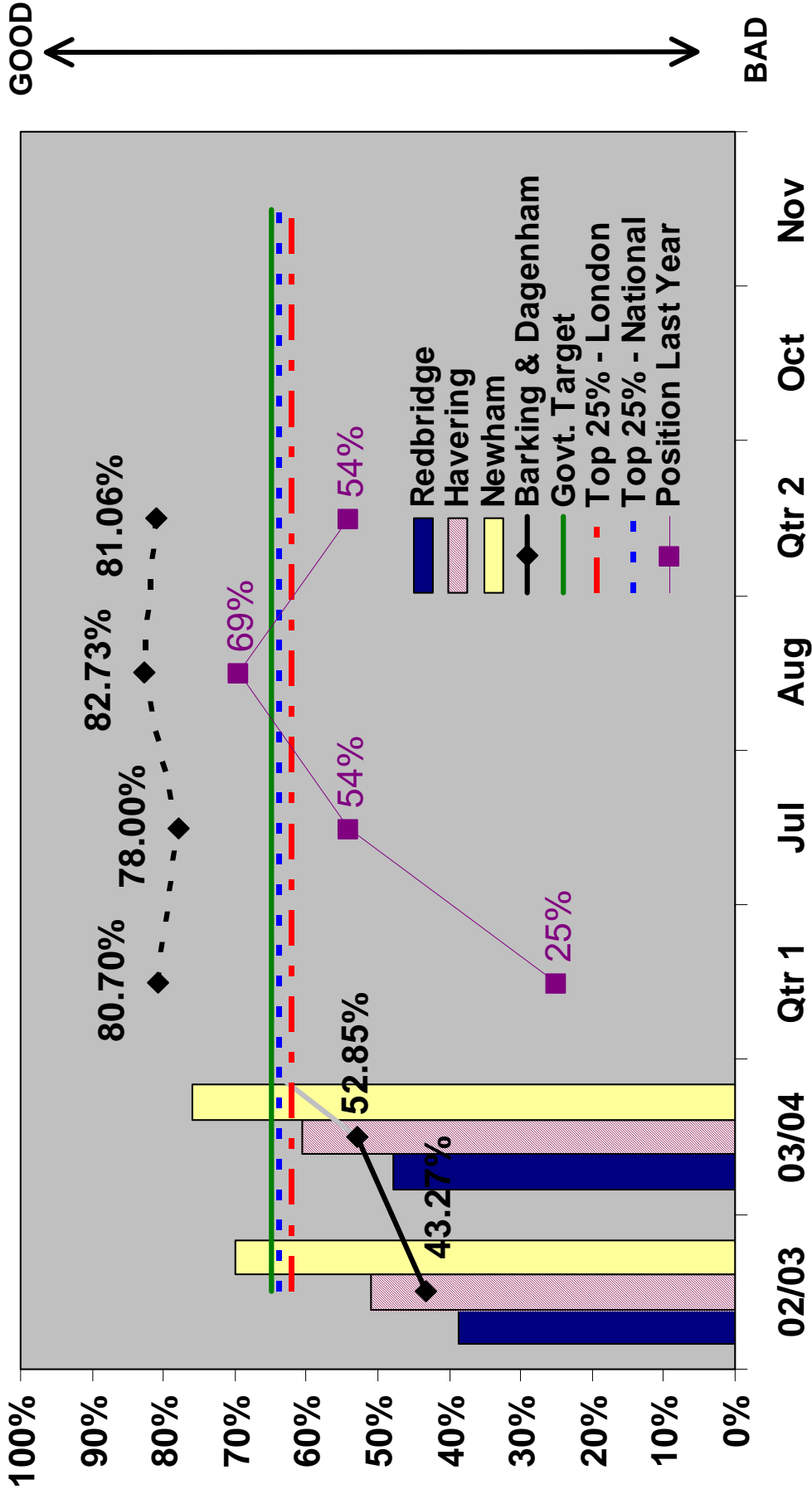
BV109a - The percentage of applications determined in line with the Government's new developments control targets to determine: 60% of major applications in 13 weeks (cumulative)



DRE - Planning & Building Control



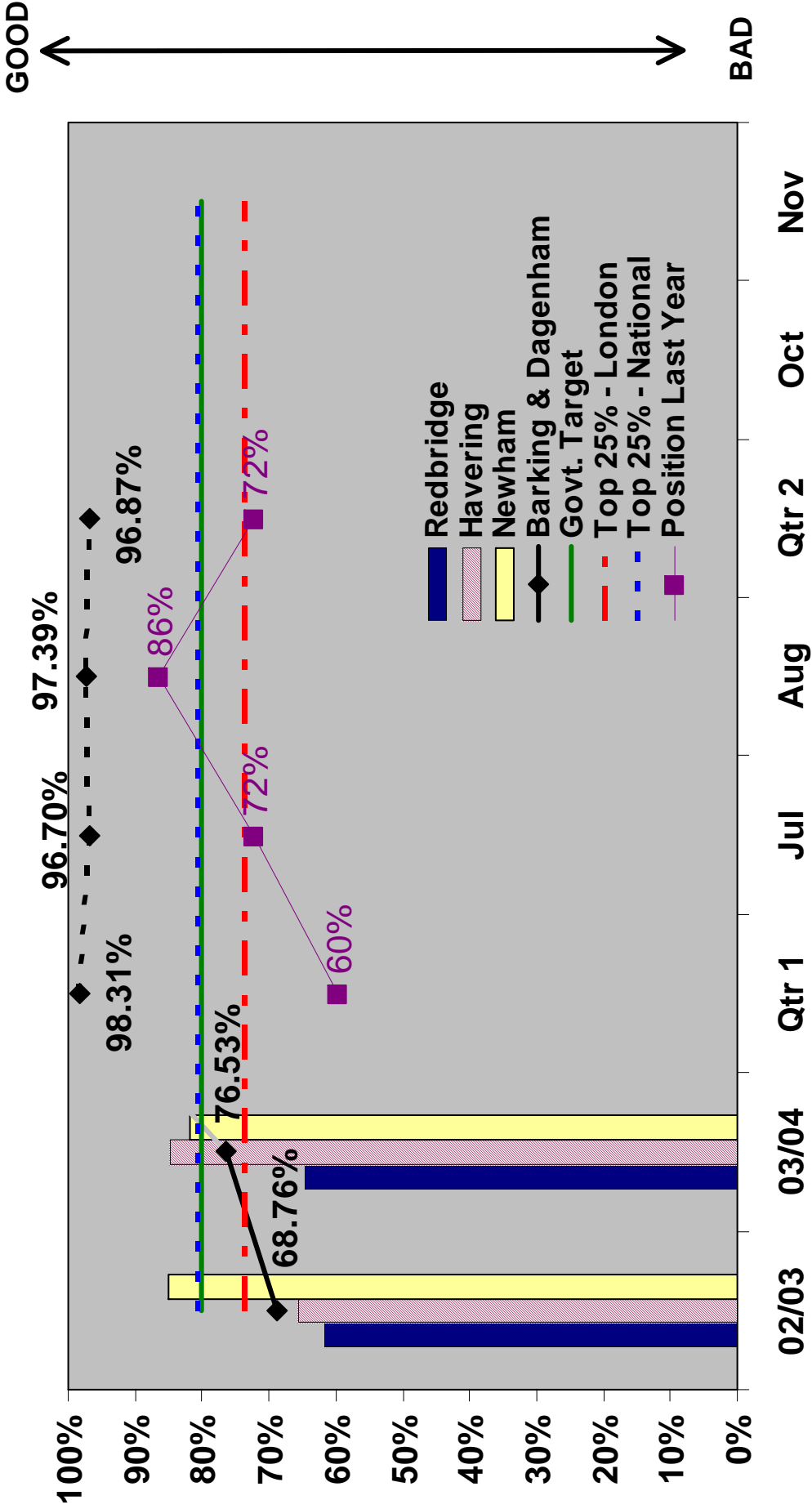
BV109b - The percentage of applications determined in line with the Government's new development control targets to determine: 65% of minor applications in 8 weeks (cumulative)



DRE - Planning & Building Control

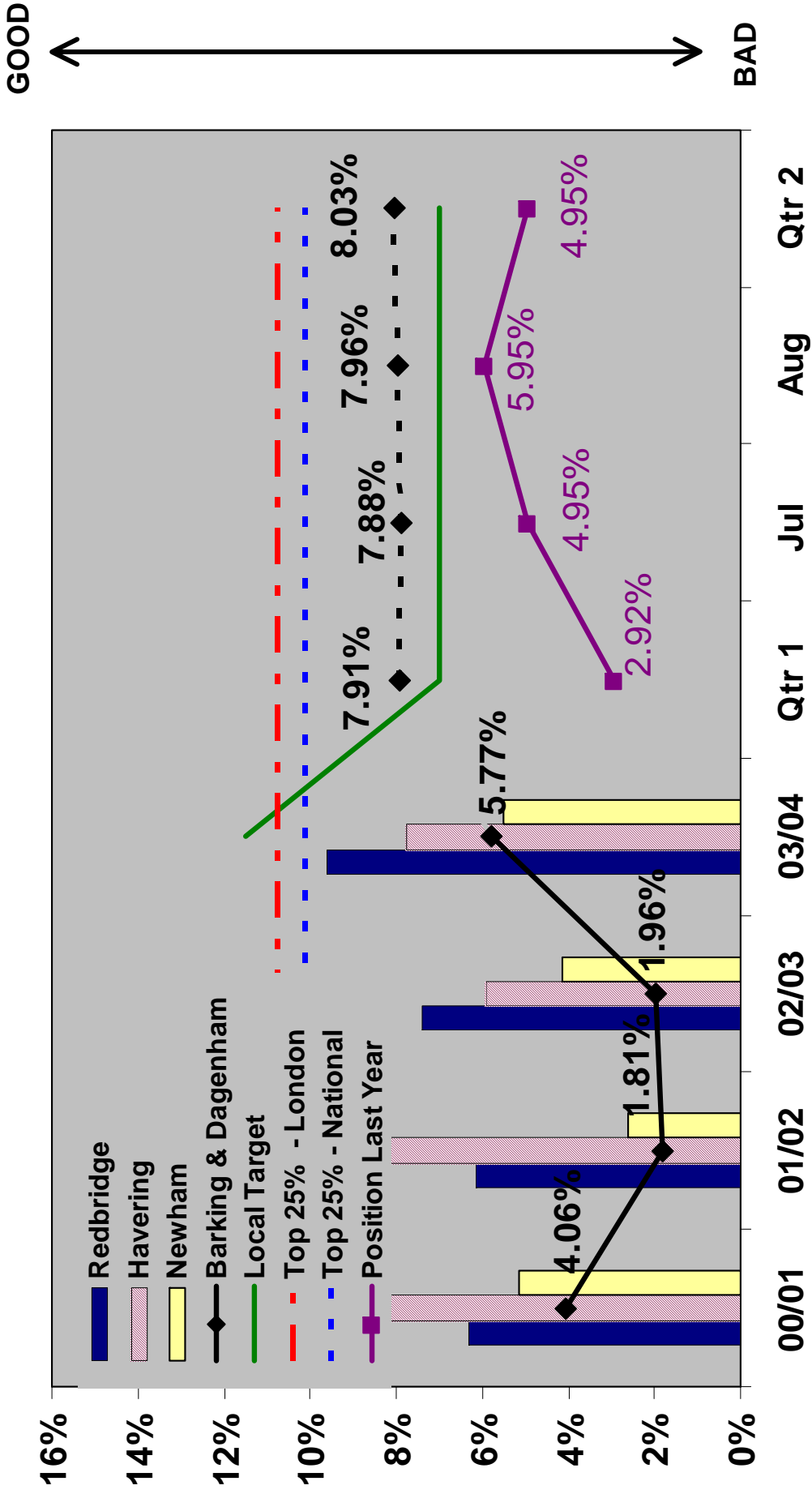


BV109c - The percentage of applications determined in line with the Government's new development control targets to determine: 80% of other applications in 8 weeks (cumulative)



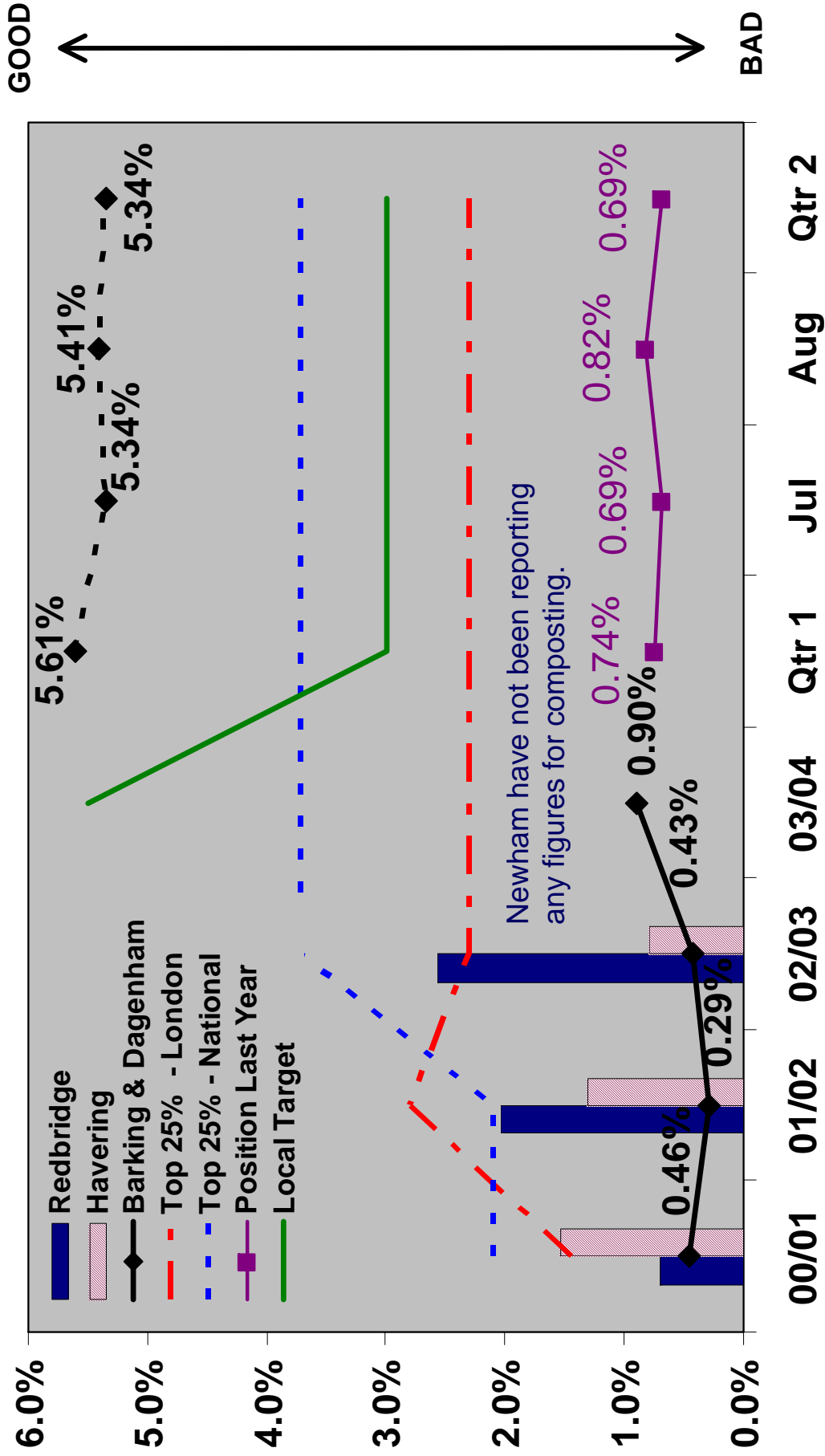


BVPI 82a - Total tonnage of household waste arisings - %age recycled (cumulative)

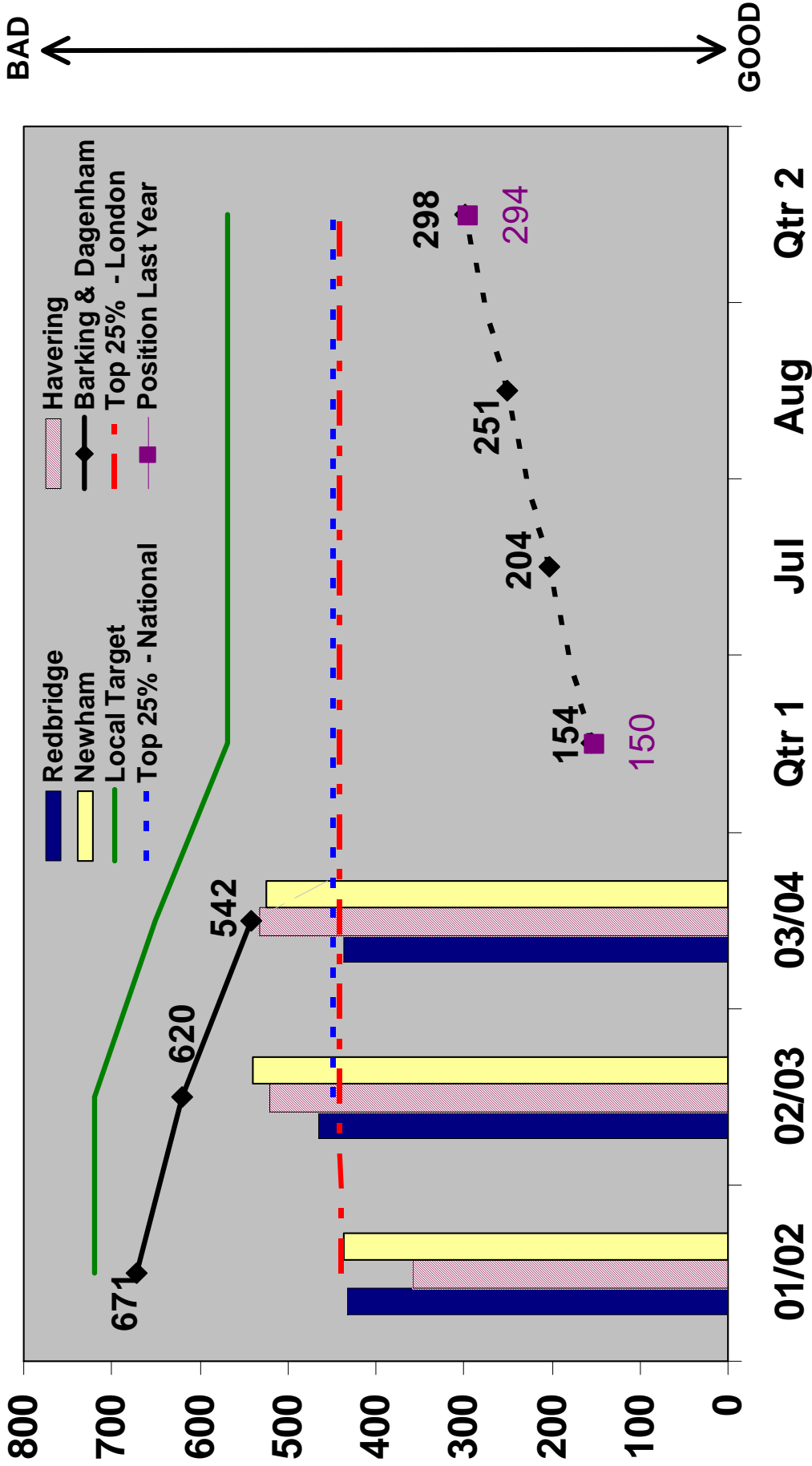




BVPI 82b - Total tonnage of household waste arisings - percentage composted (cumulative)



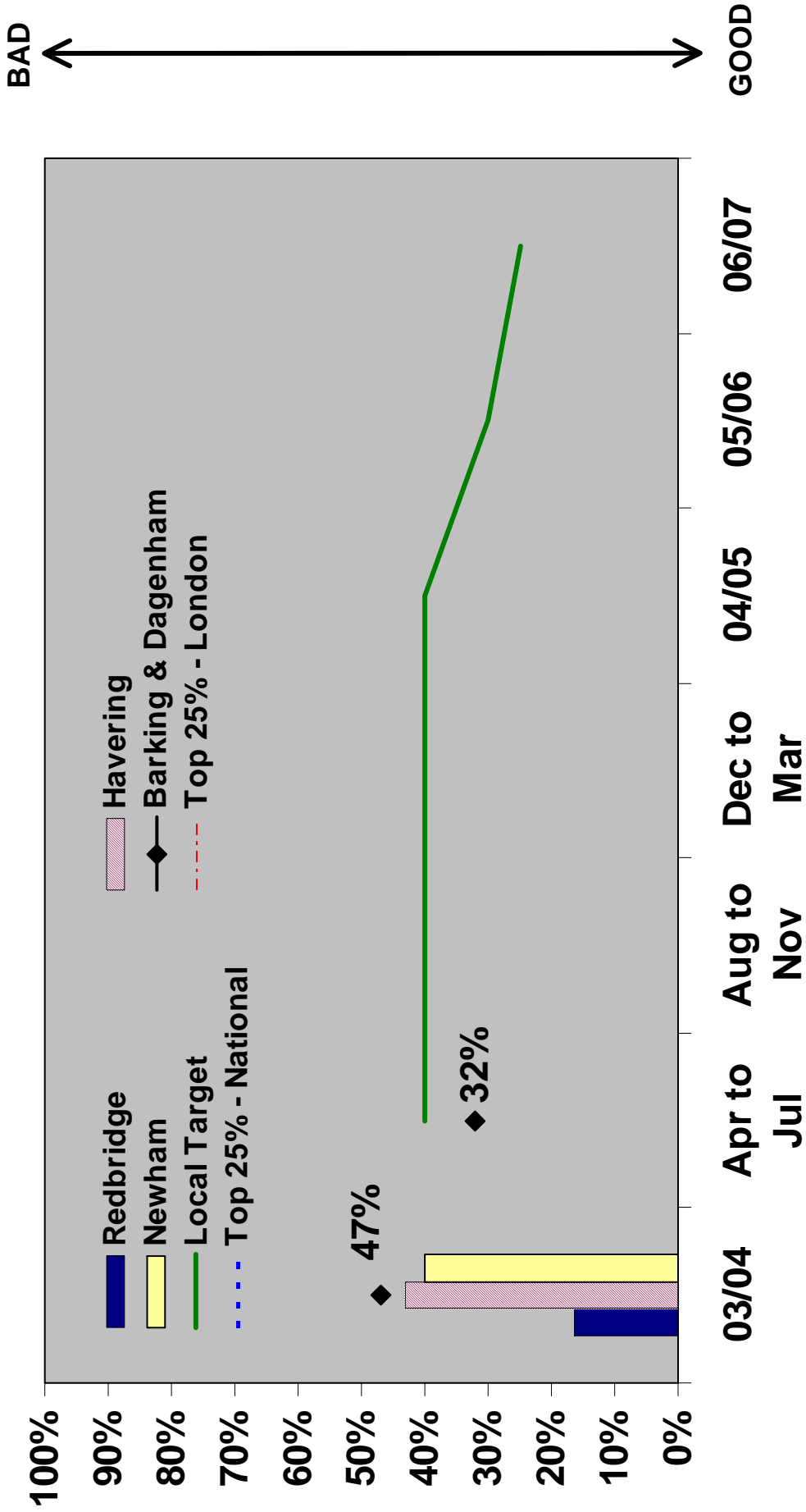
DRE - Fleet & Waste Management
BV84 - kg of household waste collected per head
(cumulative)



DRE - Environmental Management

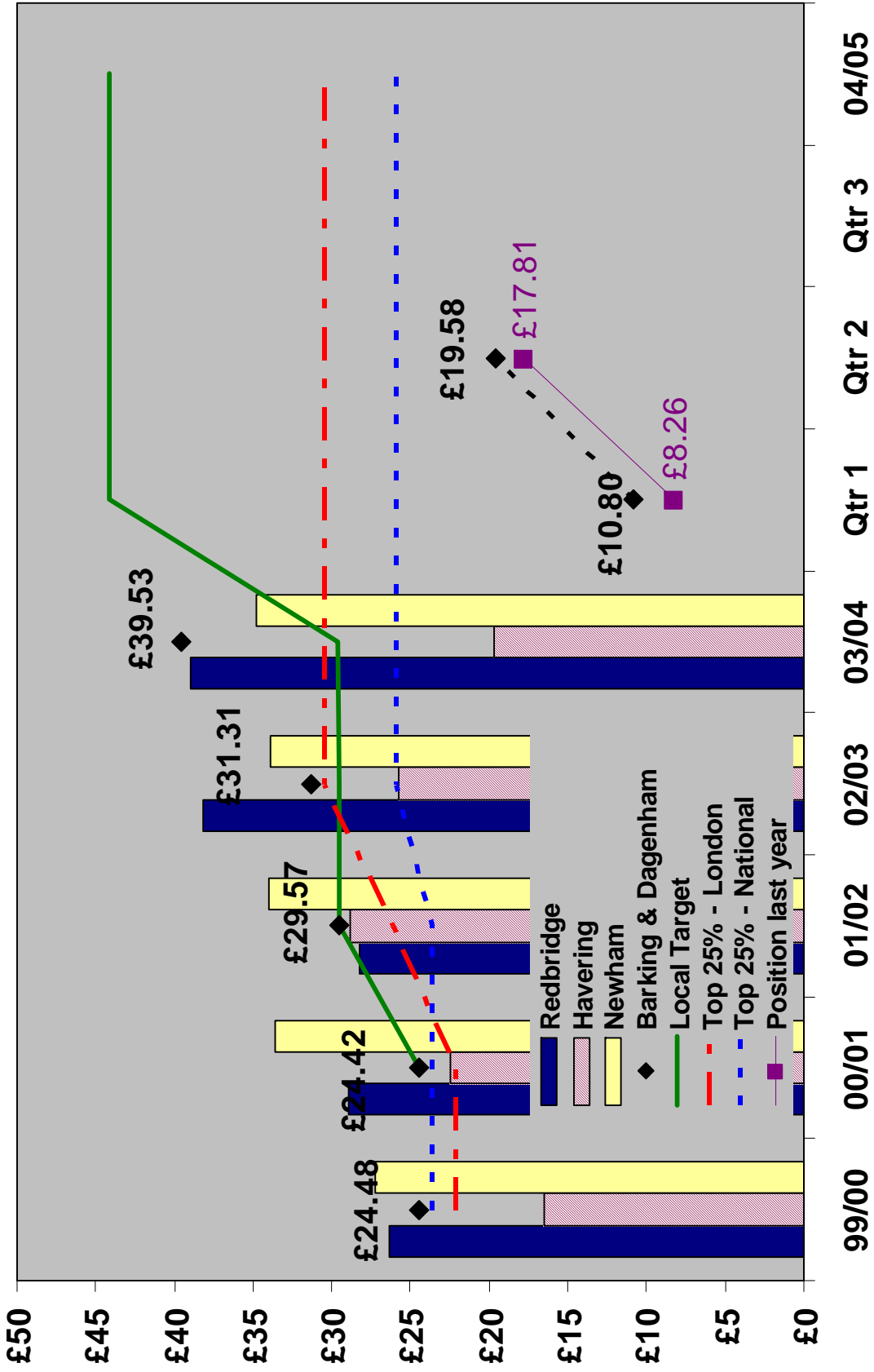


BVPI 199 - The proportion of relevant land and highways that is assessed as having combined deposits of litter and detrius across four categories of cleanliness



DRE - Fleet & Waste Management

BV86 - Cost of waste collection per household (cumulative)

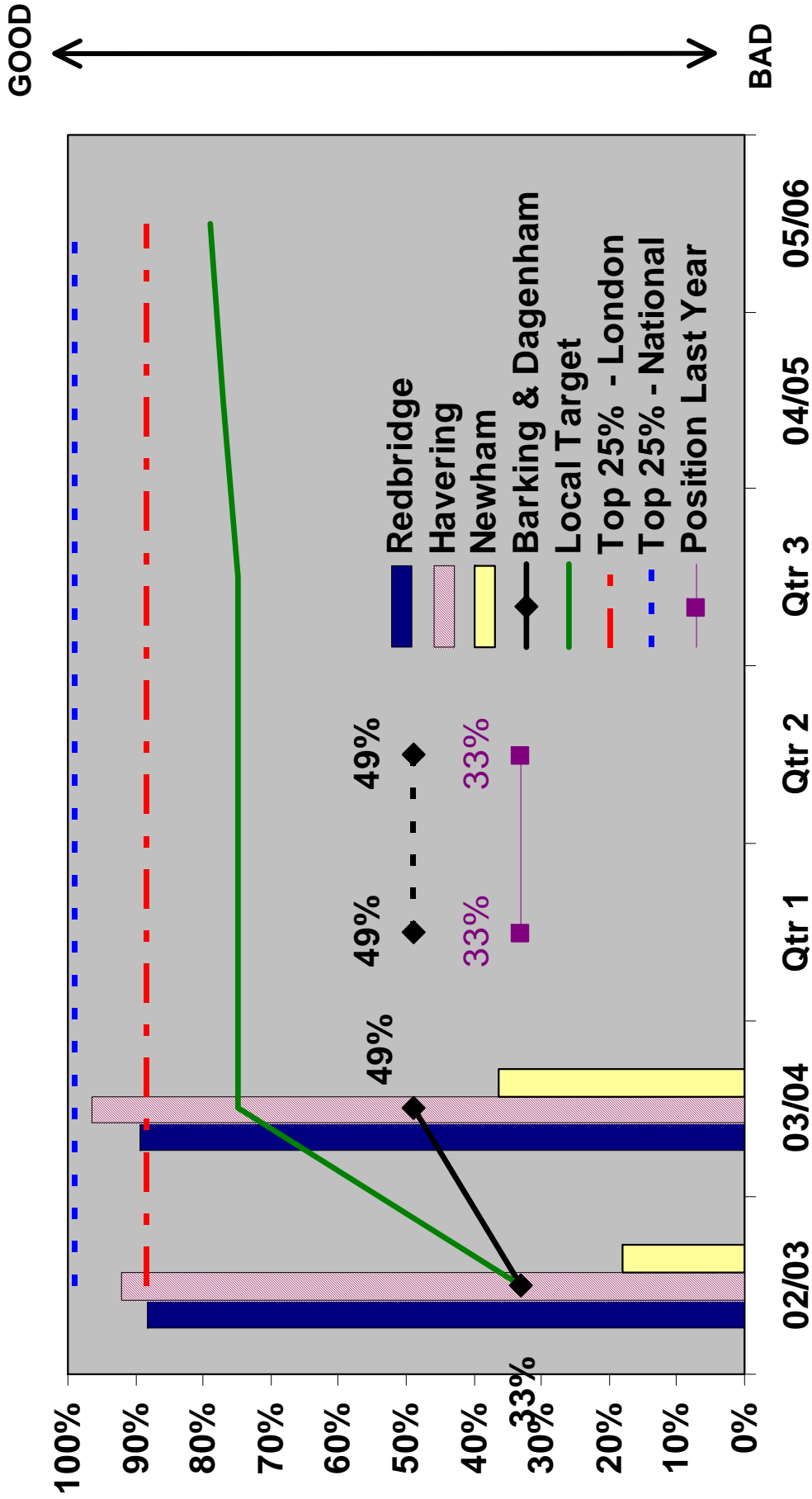


The London Borough of

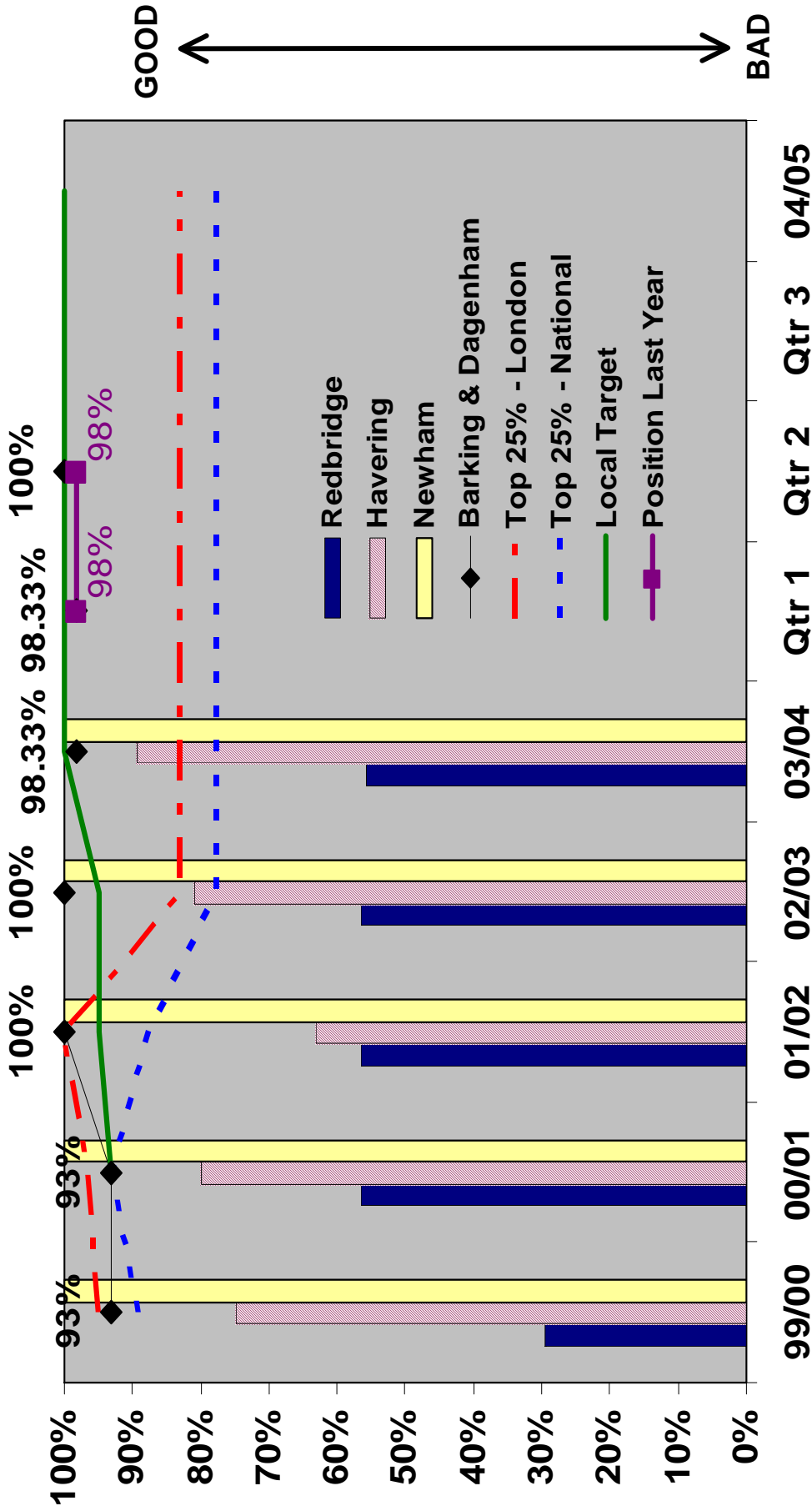




BVPI 91 - Percentage of population served by a kerbside collection of recyclables (cumulative)



DRE - Street Scene
BV178 - Percentage of total length of footpaths and other rights of way that were easy to use by members of the public 😊



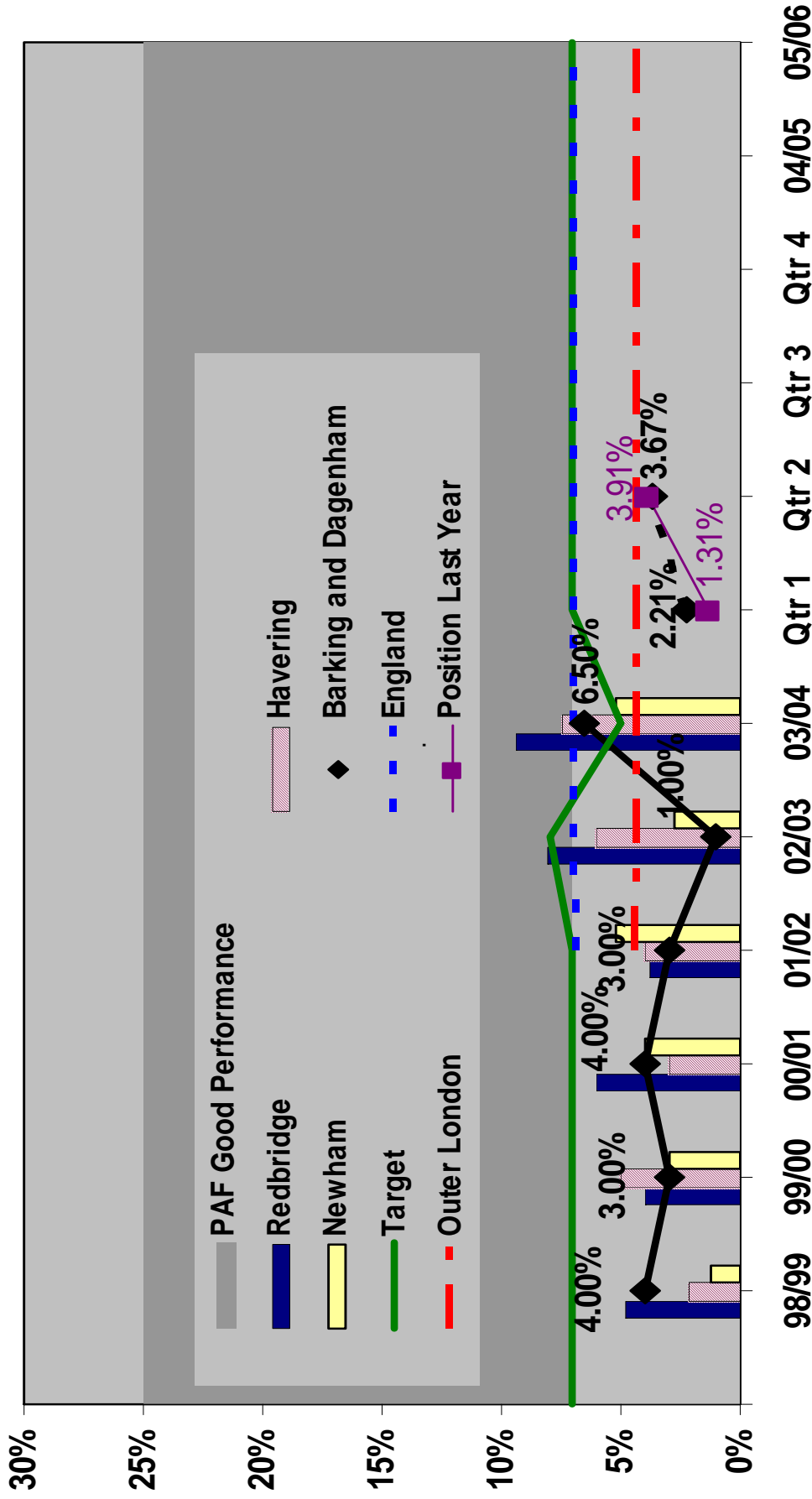
Department of Social Services Key Pls

High Risk

SOCIAL SERVICES - Children & Families Services

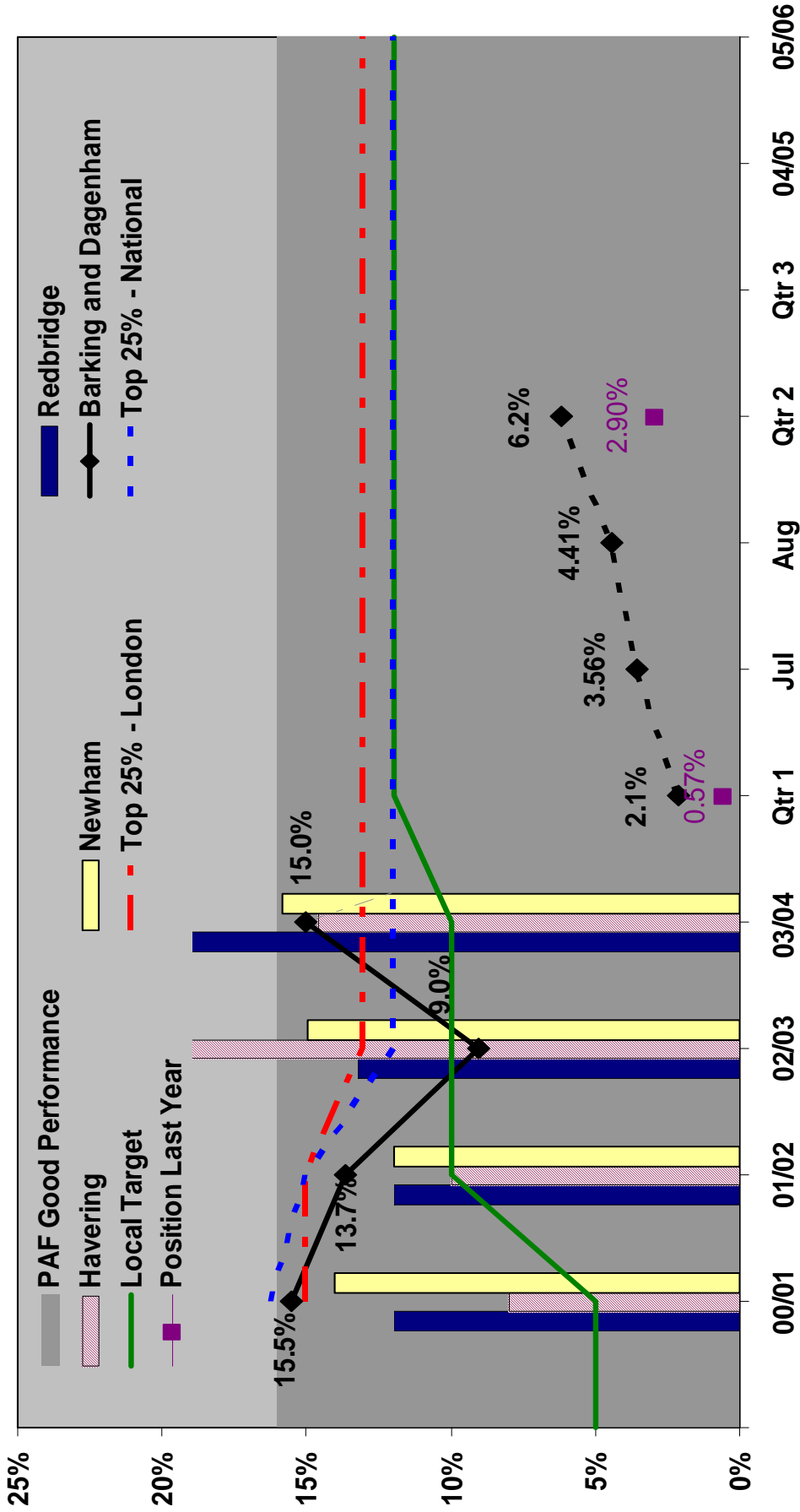


BV 163 [PAF C23] - Adoptions of children looked after (cumulative)



SOCIAL SERVICES - Children & Families Services

BV 49 [PAF A1] - Stability of placements of children looked after (cumulative)

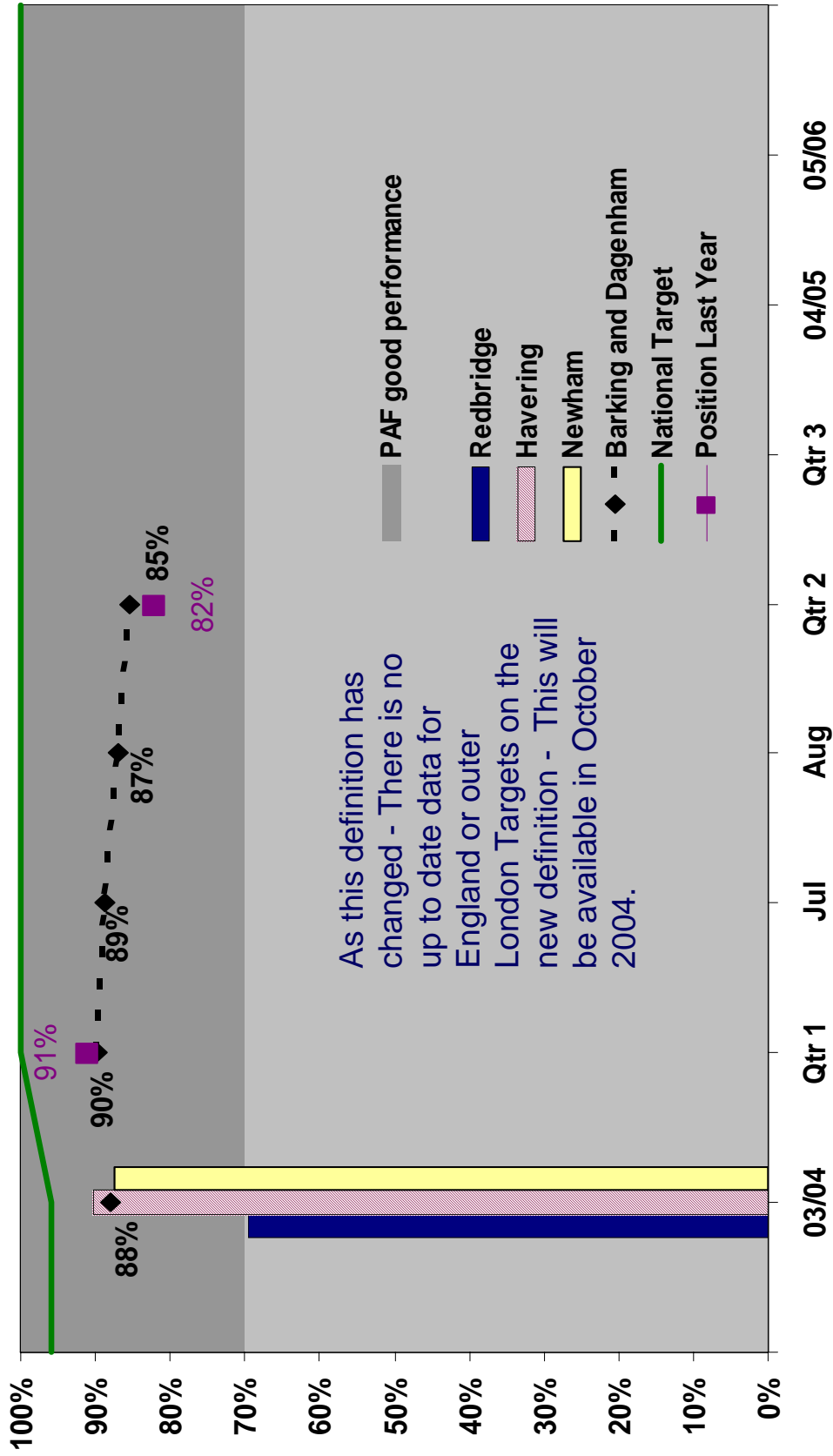


High Risk

SOCIAL SERVICES - Adult & Older Peoples Services



BV56 [PAF D54] - Percentage of items of equipment delivered within 7 working days (cumulative)



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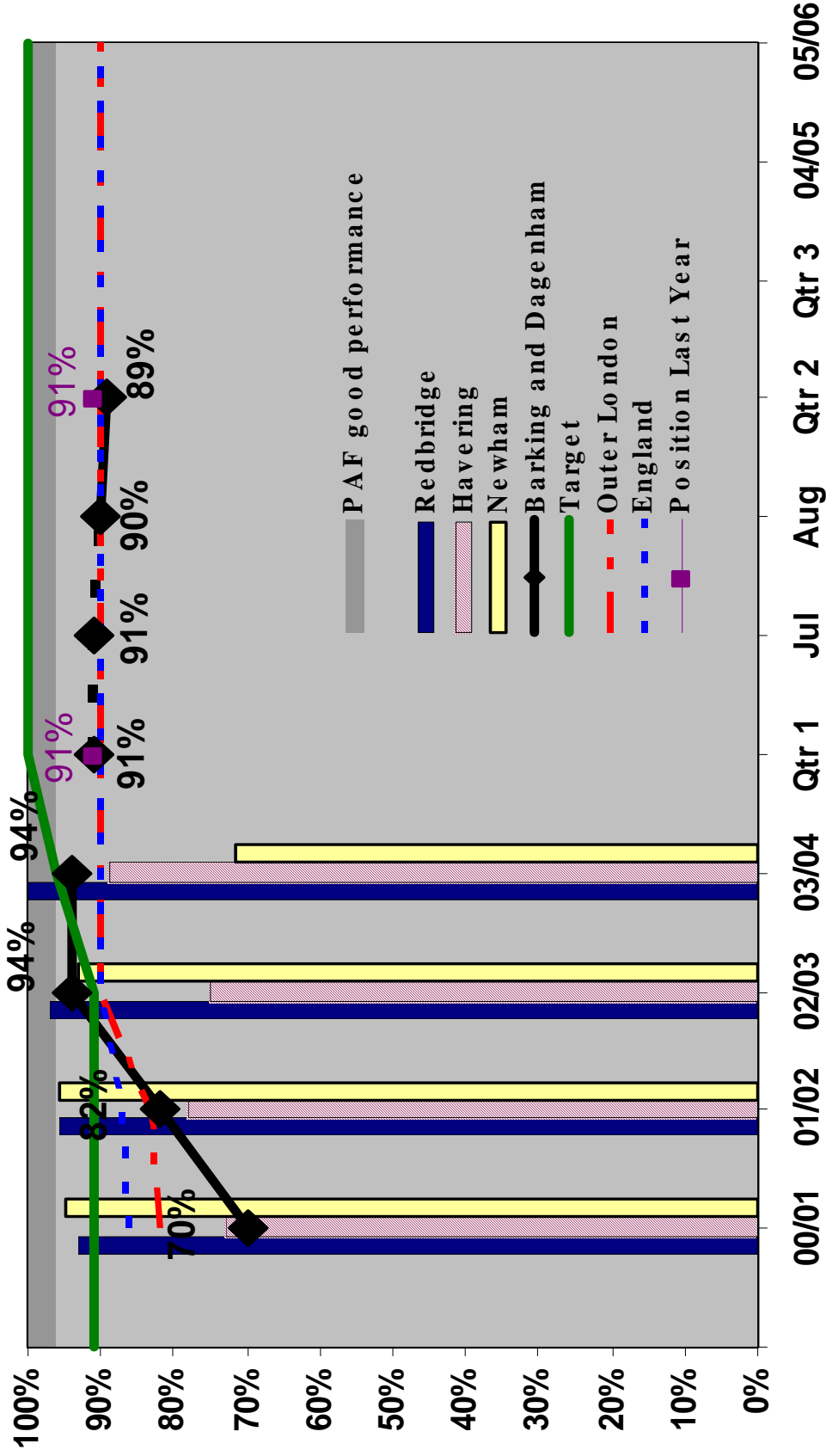


High Risk

SOCIAL SERVICES - Adult & Older Peoples Services

BV58 [PAF D39] - Percentage of people receiving a statement of

their needs and how they will be met (aged 65 or over) (cumulative)



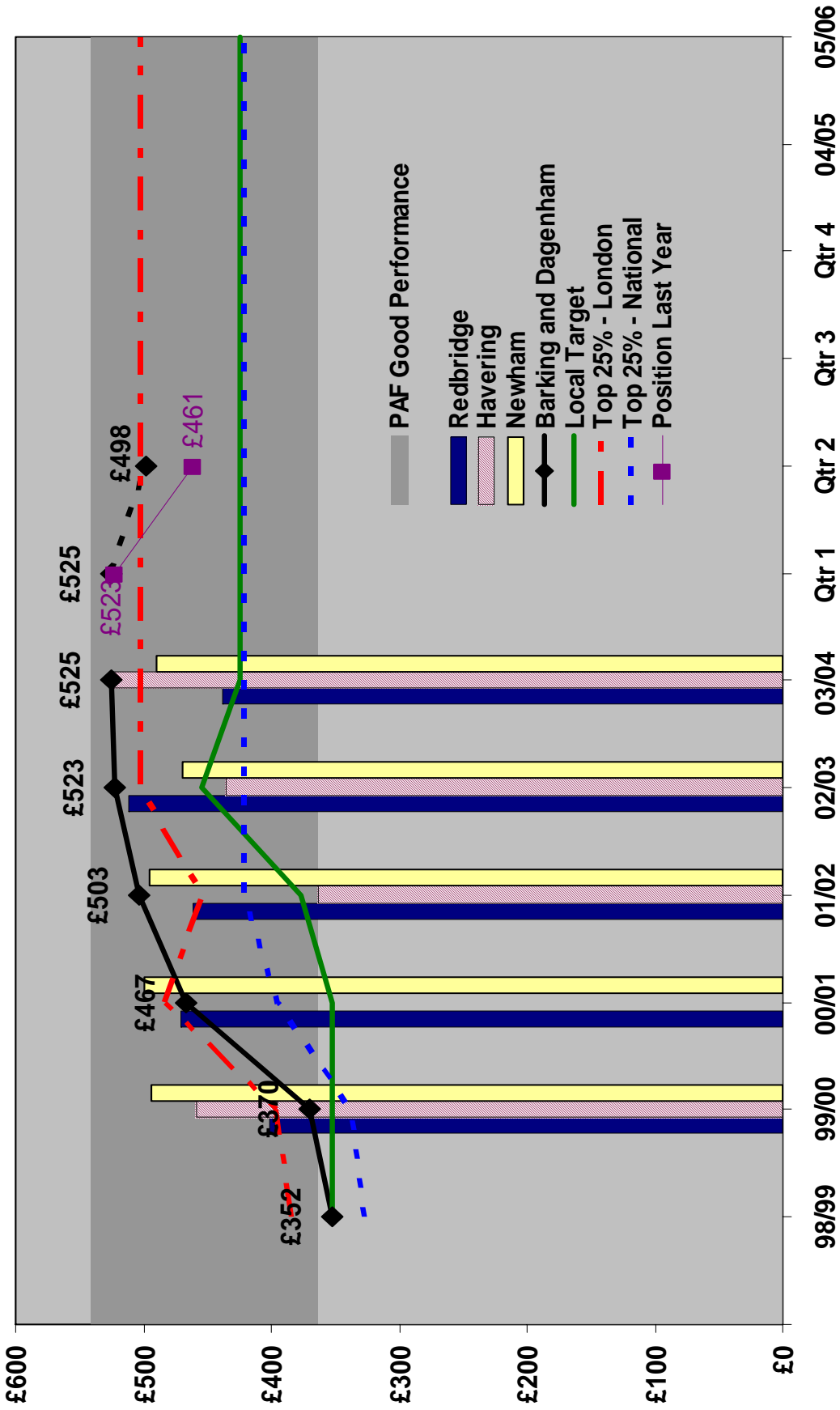
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SOCIAL SERVICES - Adults & Older People's Services
BV 52 [PAF B12] - Cost of intensive social care for adults and older



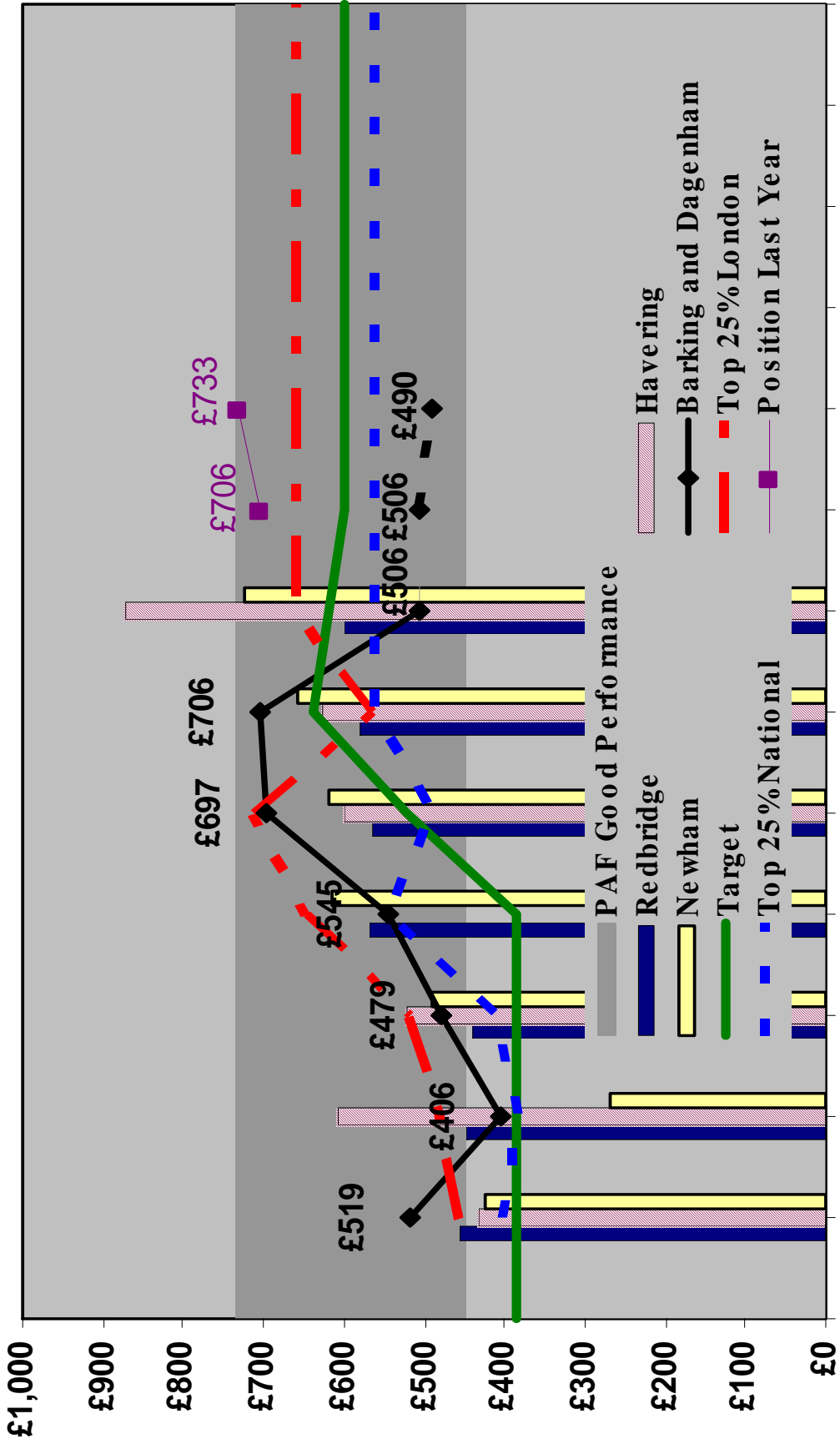
people



The London Borough of



SOCIAL SERVICES - Children & Families Services
BV 51 [PAFB8] - Cost of services for children looked after



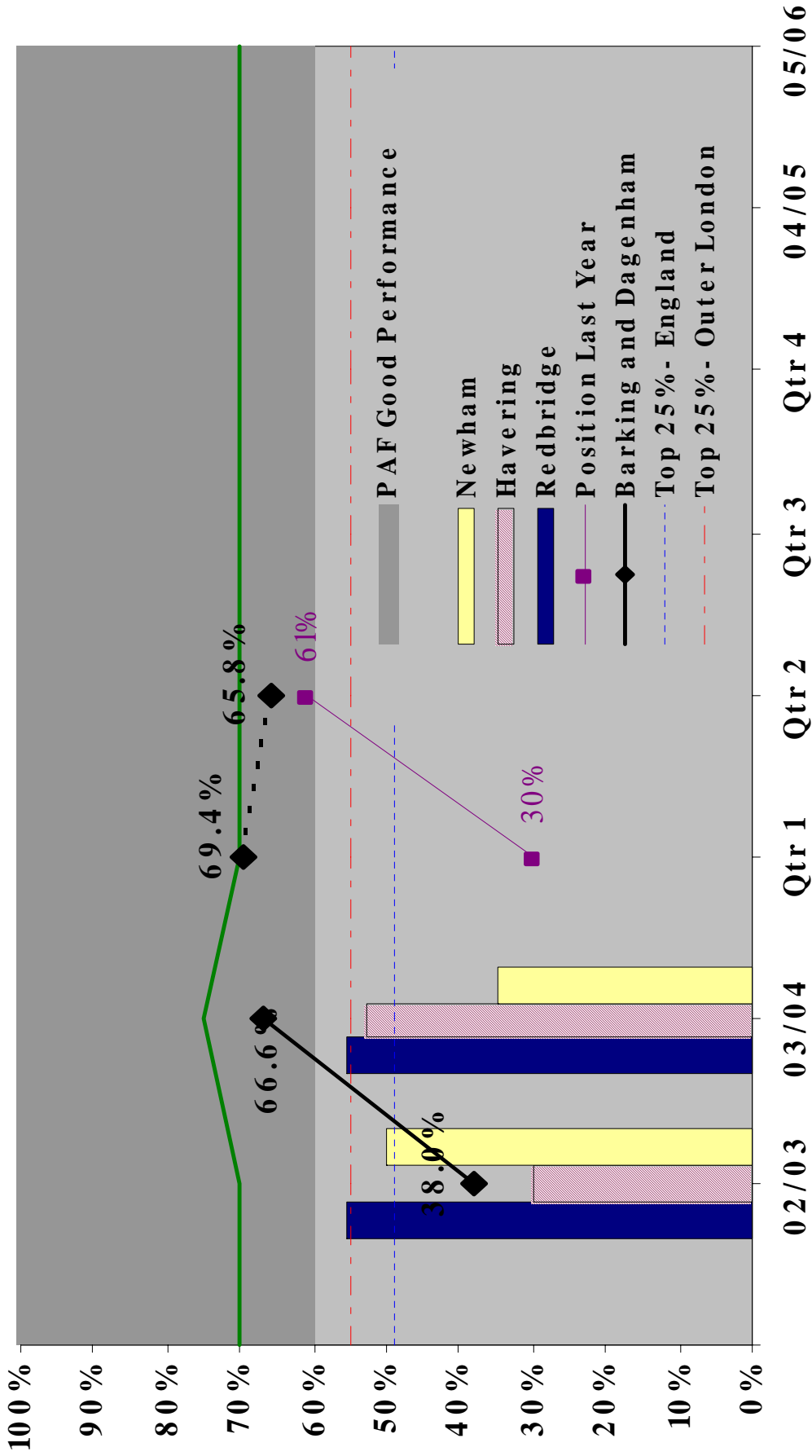
97/98 98/99 99/00 00/01 01/02 02/03 03/04 Qtr 1 Qtr 2 Qtr 3 Qtr 4 04/05 05/06

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SOCIAL SERVICES - Children & Families Services ●●●●●
BV 161 [PAF A4] - Employment, Education and training for care

leavers [joint working]



SOCIAL SERVICES - Older People's Services
BV 54 [PAF C32] - Older people helped to live at home per 1,000 population aged 65 or over (cumulative)

